

Spring 1990

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# SANTA CLARA

SPRING 1990

MAGAZINE

VOL. XXXII NO. 3



H U M M E L

THE ULTIMATE STRATEGY: **The Customer Is King**



## THE EAGLE HAS LANDED

**A**fter his release from a Vietnam POW camp in 1973, Everett Alvarez '60 (page 26) didn't want to talk about his nearly nine years of captivity. He said he wanted to forget.

"I wanted to think of the future, not the past," he told a Georgetown Prep *Alumnews* interviewer recently. "I find myself thinking of the really important things—like carpooling to the basketball game, music lessons, and the PTA."

So he kept silent about those years until last fall when a book about his experiences, *Chained Eagle*, was released. Obviously, it was difficult for him to write because it dredged up painful memories. But it gives the rest of us a chance to know him, to meet an authentic American hero.

First, let me warn you, Everett Alvarez doesn't consider himself a hero. Not one bit. "That embarrasses me," he says. "I was just there and I did what I had to do."

And he did what he had to do, he says, by calling on his Catholic upbringing and his Jesuit education at Santa Clara. He came to grips with the "awful realization that I was utterly at the mercy of my captors" by fashioning a daily routine that allowed him to cope with the desperation.

"I realized, in order to survive, something had to change. I see now that what I needed was to take control of my life in some way. But at the time, all I knew I could do was turn to prayer. That became vitally important, because I found by talking to God I was controlling part of my own life."

He scratched a cross on the prison wall and developed a ritual. "Then I had a schedule and my day became structured. I'd make time to play imaginary chess, do mental and physical exercises, and look through the crack in the wall. I'd notice when the guards came and went. With that information, I could plan what to do next."

It kept his mind and body active. "And pretty soon, I was in control and I could say, 'I can cope with this situation.'"

At all times, doing what was right was essential to Alvarez. He could have gone home within weeks of bailing out over the Gulf of Tonkin if he had cooperated with his captors. But he refused. The thought he repeated to himself was, "Some day I'm going to walk out of here, and when I do I'll want to look myself in the mirror and face my family and my friends without being ashamed."

Those were his standards. And every morning he would wake up and say, "God, help me to meet my standards today, no matter what comes up.

"I guess," he said, "that's what it means to be a Christian." ■

*Peg Major*

**Paul Hennessy**  
Assistant Vice President  
for University Communications

**Peg Major**  
Editor

**Nickie Martin**  
Art Direction/Designer

**Charles Barry**  
Photographer

**Colette Ruffo**  
**Patti Samuelson**  
Typographers

**Thomas F. Black**  
**Susan Frey**  
Contributing Writers

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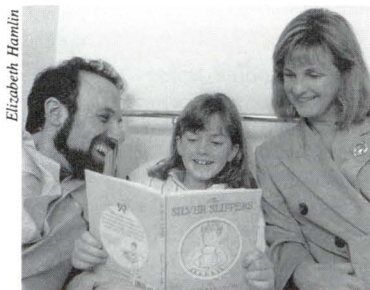
# SANTA CLARA

SPRING 1990

MAGAZINE

VOL. XXXII NO. 3

Published for Alumni and Friends of Santa Clara University



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### Renewed Energy

With great interest, I read your article on the Jesuits ["Campus in Mourning," Winter 1990]. I just want you to know that I feel collective sorrow, and more renewed energy to fight for justice—peace and justice.

To all our martyred Jesuits:  
*Presente! Presente! Presente!*

Guillermo Kuhl  
Daly City, California

### Settled Centuries Ago

This is a response to "A Pro-Forum Stance" by Paul L. Locatelli, S.J., [Winter 1990]. The Catholic Church settled the abortion issue many centuries ago. A church-sponsored forum on the same subject, therefore, violates the principles of that church. A forum on whether or not burglary should be legal would be better justified because fewer deaths ensue from its practice.

Christ's commandments forbidding murder and enjoining love and care of one's neighbors, who include unborn babies, are not debatable; and it is very regrettable that Father Locatelli, as president of a Catholic university, not only considered them such, but defended the debate in the name of mind formation.

Maria T. Beck  
Saratoga, California

### The Role of Science

A recent letter about biblical creation [Winter 1990] provokes me to write. This "dispute" between creation and evolution has raged for 141 years. Is it not time to put it to an end? The creation story in Genesis (1-2:4a) is a beautiful account that attempts to explain a primi-

tive people over 3,000 years ago how things came to be and God's role in them. Through Jesus Christ, we are the heirs of those people and to that special relationship with God. But we haven't stopped thinking or discovering for those 3,000 years. Charles Darwin's *On the Origin of Species* (1859) is a continuation of our intellectual struggles with "the nature of things."

One of the key points of the creation account is to assure the reader that God was there first and brought it all to be. When we apply that same thought to the discoveries of science, we must be awestruck and humbled at the profound ways God chose to make nature work. A deeper knowledge of science should lead us to a deeper appreciation of the beauty and wonder of God and His creation. If it does not, then somehow we have missed the point.

Mark Canales '70  
San Jose, California

### A Matter of Honor

I have just finished reading the commentary in the Winter 1990 issue of *Santa Clara Magazine* and must voice my support for the pro-forum position articulated therein. The day any university refrains from presenting debate on a difficult and emotional issue is the day it surrenders its honor as an educational institution.

I was at Santa Clara in 1967 and remember the furor to which Father Locatelli alludes as well as Father Donohoe's remarks. At the time, I was outraged that communists were being allowed to speak on campus; however, I was wrong and Father Donohoe's comments made a great impression on me.

SCU must have received a great deal of comment from alumni

whose only exposure to the event was obtained from the media. I for one want to go on record (if belatedly) in expressing my approval for [Locatelli] having the courage to present both sides of this painful and wrenching issue and trust in the ability of the members of the University community to put their intelligence, training, and conscience to good use. One of the things I value most about a Jesuit education is the refusal to fear debate, the willingness to face a difficult issue squarely, and the ability to trust in the truth. I don't suggest this is an easy issue—merely that the solution isn't more likely to be reached by ignoring the existence of the problem.

I have an abiding affection for Santa Clara and considerable gratitude for all it gave me. I am very proud of the intellectual courage the University community continues to demonstrate.

M. Sue (Tallea) Greicar '71  
Danville, California

### Pros and Cons

In response to Father Locatelli's article [Winter 1990], I would like to ask him if the University would host educational forums on the pros and cons of killing all sick and handicapped babies at birth, of killing all drug addicts and alcoholics, of killing all criminals and prostitutes, of killing the mentally retarded and the elderly, of killing all homosexuals and all those afflicted with AIDS or other communicable diseases? If Father Locatelli would not host educational forums on these subjects, then he ought not to host an educational forum on the pros and cons of killing our preborn citizens, probably several of whom, given the chance, might have grown up to be president of a once great, once Catholic institution of higher learning.

Joan Triplett Noyes '73  
Sunland, California

### Bolder Posture

As an avid reader of *Santa Clara Magazine*, I am continually amazed at how SCU avoids anything approaching a bold posture on the issue of abortion.

Why can't the wider Christian community look to SCU for inspiration and leadership on this crucial issue? Why can't the heart-felt campus response to murder in El Salvador be matched by equal concern for the killing each day in our own nation of more than 4,000 unborn children?

Father Locatelli's "Commentary" on SCU's November 2 pro-choice forum was not encouraging to this alumnus. How can the constitutional right to free speech mean that SCU has to provide an equal platform to pro-choice views on abortion?

Even more disconcerting was the wholly positive article on Congressman Leon Panetta '60. The recital of his influential role in Congress contains not a hint of his pro-choice voting record on abortion.

Late last year, the U.S. Catholic bishops moved abortion to the top of their social action agenda. Isn't it also time for SCU to focus squarely on the national tragedy of legalized abortion, with its incredible toll in human life?

James T. Quinn '57  
Burlingame, California

### Setting the Pace

I am happy to read that the Hazelden Foundation worked so well for Jerry McGrath '56 ["Who, Me?" Winter 1990]. He has done a courageous thing through the article, once again setting the pace, the example, for Santa Clarans.

It must not have been easy to let us all know about himself, but it's an effort that needs to be congratulated and admired.

Years ago, when he was dean of students, he let me be a prefect my senior year. Without that help, I probably would not have been able to finish at Santa Clara. I thanked him then, but my thanks go to him again now because it was one of the most important things that happened to me.

Matt Cappiello '68  
San Francisco, California



SANTA CLARA  
MAGAZINE**More Mothering**

The article "Who Takes Care of the Kids?" [Winter 1990] was very thorough and well researched and addressed a major concern for our future: our children. It is there that my agreement with the article ends. It saddens me to think we are faced with such a dilemma as to who will raise *our* children. The article failed to challenge the choices we have made in our fast-paced, high-tech society and does not give deserving space to other alternatives or decisions. It presents an attitude that day care is the only way to go.

I take offense at Ms. Arata's comment that "the days of going to school and coming home to Mom are over." They are only over if we allow our priorities to get screwed-up and our self-centeredness to take hold. Although your article addressed parents' feelings about day care, it did not ask how the child feels being left in a place for ten-plus hours per day—being rushed out of the house at dawn and carted home at dusk.

We need more support and value placed on mothering in our society *not* more day care institutions or 12-hour school programs. The importance of what our children learn in the home and in their relationship with their parents cannot be underestimated. I agree that for some households, particularly single-parent families, day care is a necessity and, most of the time, beneficial to the child. However, I think we need to look at other alternatives to full-time day care such as (1) flexible hours, (2) working at home, (3) sequencing (a woman planning family and career at different times), and, most importantly, (4) whether it is absolutely

necessary for both parents to work full time. These are hard choices to make, I agree.

*Chris Curry Carlyle '80  
Hillsboro, Oregon*

**Greatest Value**

I cannot ignore the article "Who Takes Care of the Kids?"

Witness the extinction of the full-time parent. The justification of the double-income family is annihilating the fundamentals of family life. As young, ambitious professionals, we welcome a standard of living that necessitates our children be raised by strangers. Regardless of the qualifications of these dedicated and caring people, they cannot preserve the nuclear family.

The "financial burden" is not a new phenomenon. Our parents struggled on single salaries with the help of Spaghetti-O's and Tang, drove old cars, and depended on the generosity of their relatives to decorate their homes. Blame it on real estate and escalating interest rates? The importance of the exteriors of our lives has become obsessive. Monstrous Masters of Materialism are now procreating. What priorities will dominate the lives of these day-care children in the next century?

Seeking fulfillment in the professional world and looking forward to my own children someday, I myself anticipate conflict between my value on family life and my desire to maintain a career regardless of the monetary need. The simple answer is sacrifice: "the forfeiture of something highly valued, such as an idea or object, for the sake of someone or something considered to have a greater value or claim."

Are not the children our greatest value?

*Mary Kate Givvin '87  
Van Nuys, California*

**Kids First**

Examples in "Who Takes Care of the Kids?" tout the importance of day care in our society. There was an implicit assumption that these people were expected to put their careers first—ahead of their family life and their happiness with their children—and this despite the fact that both had professional

spouses with good incomes.

However, the key to supporting children is the stability of parental presence—that the parents *be there* to listen to the kids' problems, to praise their accomplishments, to guide their values, to share their fun, to have a *life* together.

This letter is really addressed to all those parents out there who think they have to accept the philosophy behind "Who Takes Care of the Kids?" and put career and lifestyle ahead of deeper and more fulfilling lives with their families. It's not true—you don't. And if you're not afraid to be countercultural and your egos can stand up to that ubiquitous question, "And what do *you* do?" then a satisfying, rich, and much more fulfilling job than business management or law awaits you.

At the end of your lives, what will linger in your memories—those years at IBM or those moments with your children?

*Anne Penoyer King '69  
Santa Clara, California*

**The Corporate Role**

I applaud the effort in bringing awareness to the concerns facing working parents and the day care of their children—the emotional, financial, and political struggles were well depicted.

It would've been more encouraging, however, to have read with greater enthusiasm and detail the positive landmark steps being taken by corporations who recognize the need to preserve the family and are rallying to shift values back to the care of children. Besides the development of quality dependent care programs, companies are also expanding existing programs to include options such as work-share, midday flex hours, or the ability to work at home if day care is not preferred. Pilot programs like these and others are being backed by government and churches, as well as other local agencies, and represent a surge of encouraging support as we press for optimal solutions.

I may not have a car seat in my car or children of my own yet, but what I do have is time and the voice to help carry the concerns of working parents from their homes where evenings are spent with their kids into sessions where solutions are being proposed.

If the seeds planted today reap the fruits of our labor, then I, among multitudes, want my children to have a bite of the best of them. To tenderly disagree with the closing thought in this article, I may come home with a briefcase in one hand and my children in the other, but this mom will have cookies and milk with her kids.

*Julia A. Fischer '84 MSEE  
San Diego, California*

**Fewer Legos, More Love**

I read your featured articles on day care with interest (Winter 1990). The shorter article entitled "Questions to consider when choosing day care for your children" really caught my eye. I could not believe that Clarke-Stewart was really saying that "high-quality caregivers do not rely on an abundance of physical affection, constant praise, or strict discipline."

Having worked in one of the nicer private school, day-care settings in the Bay Area for several years, plus experience with babysitters and day care for my own children, I now realize that children do not need "blocks or Legos, puzzles and books, paints, and musical instruments." They need and want their parents.

My children have had it both ways. They are now receiving the highest care possible. I finally found that perfect teacher, and she was me; but I must say that I disagree with Alison Clark-Stewart. I do rely on an abundance of physical affection, constant praise, and strict discipline. I have found this is much more effective than an abundance of dough and clay, swings, and tricycles.

*Louann M. Ford  
San Jose, California*

**Let's Hear from You**

*Send your comments, criticisms, suggestions, or ideas to Editor, Santa Clara Magazine, Santa Clara, California 95053. All letters will be considered for publication but may be edited for clarity or length. Please limit letters to 250 words.*



# Campus Tempest

*Frat newsletter triggers campus-wide rally and forum to end sexism*

**T**he brothers of Sigma Phi Epsilon (Sig Ep), Santa Clara's oldest (1975) social fraternity, are without an organization this spring.

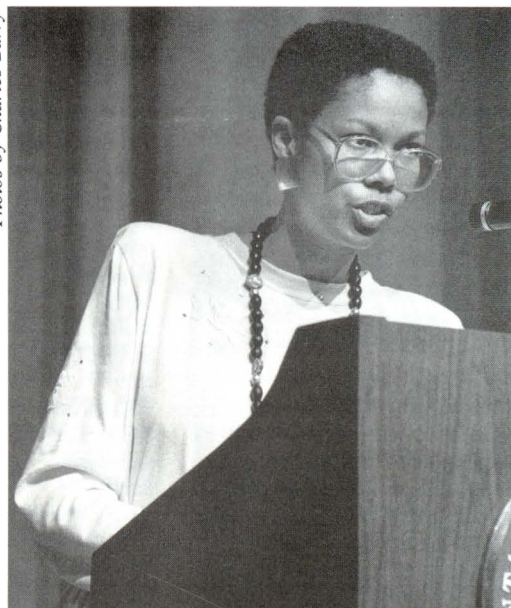
The campus chapter was suspended indefinitely after its internal fraternity newsletter—peppered with sexist and racist slurs—was leaked to the campus March 2 by the outraged girlfriend of a fraternity member.

The newsletter triggered a deeper response from the SCU community, leading to a campus demonstration, classroom discussions, and an open forum for students. It also prompted more “letters to the editor” than the staff at the student newspaper, *The Santa Clara*, could ever recall receiving.

Sig Ep was ordered to suspend all activities as a student organization. Members were barred from wearing the fraternity insignia, and were told to remove the Greek letters from



Campus Ministry's Maureen Schaukowitz at forum



Jacyn Lewis moderated the four-hour session

Erekson said Sigma Phi Epsilon had been involved in “several scrapes” in recent years.

By mid-April, the University's fact-finding investigation was still in progress, and no

author sent a letter addressed to the campus community apologizing to women, Jews, Iranians, and homosexuals, as well as to his family. “My realization of the mistakes I have made is

SCU President Paul L. Locatelli, S.J., also issued a letter to the campus March 5 in which he described the Sig Ep letter as “overtly sexist and racist,” and its language “reprehensible.”

Locatelli said it shows “a flagrant disregard for and insensitivity to basic human dignity and violates values most cherished by the University community.”

“In my judgment, it constitutes a most serious breach of the privilege of association with the University implicitly extended to any student organization.”

Understandably, student, faculty, and staff reaction to the obscene newsletter was swift and strong. Some faculty cancelled lectures in favor of class discussions. The most visible student response was a campus noontime march sponsored by a group calling itself “Voices for Change.” More than 400 students, faculty, administrators, and staff took part in the demonstration that culminated with speeches by the student organizers.

Reading from a prepared



Students wait their turn to address the forum audience

their Market Street fraternity house.

With 105 members, it is the largest of Santa Clara's five fraternities. Fraternity membership currently totals nearly one-fourth of male undergraduates.

Dean of Students Charles

decision had been reached as to whether or not the fraternity should be disbanded. The investigation also will disclose which fraternity members could be charged with violation of the student conduct code.

On March 5, the newsletter's

only the first step on a long path to change myself and Sigma Phi Epsilon on the subject of sexism, racism, and homosexuality,” he wrote. In accordance with University policy, his name was not disclosed to the media.



statement, one student organizer, Alaina Sayers, urged the University to halt "sexism, racism, and other forms of discrimination."

Promising "the concerns of students and others will not go unheeded," Locatelli scheduled a student forum in Mayer Theatre March 29—three days after undergraduates returned from spring break—to "further

tended the session, at which more than 50 students spoke. Many of them talked candidly about their own experience with sexism, racism, or homophobia.

Planned for two hours, the forum ran two hours over its allotted time. Afterward, Jacyn Lewis, SCU's affirmative action and Title IX compliance officer, who moderated the event, said she heard a lot of pain and

university is to be a civilizing influence, to help people make the right decisions.

"I was upset that there was public awareness of violence [on campus] and yet no one seemed to exert pressure on the offenders to stop their behavior. Students, as well as the rest of us, have a responsibility to speak up," he added.

Student Services Vice Pre-

ment policy and student conduct code are detailed in the *Student Handbook* and that harassing, threatening, degrading language or actions, or any practice by a group or individual that degrades others is prohibited.

Briggs said he hoped the forum would give individuals the courage to speak out against sexism and racism and to bring specific complaints when violations occur.

Not all attendees, however, thought the forum had a positive effect. Senior Theo Gonzalves, manager of the Multicultural Center and a member of UNITY, said the gathering was not a forum because it did not include a dialogue. He complained that student suggestions regarding the structure of the forum were disregarded. As a

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**"It is unconscionable that battery and date rape are taking place here. Our obligation as a university is to be a civilizing influence."**—Acting Dean Timothy O'Keefe

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explore, examine, and act upon important issues raised on this campus last week."

The president opened the forum by stating, "I am here to

frustration from the speakers.

Acting Dean of the College of Arts and Sciences Timothy O'Keefe said he thought the testimony revealed the signifi-

sident James I. Briggs, who joined the administration this past fall, said he was surprised by the extent of sexual and racial violence students had ex-

Charles Barry



More than 400 students, staff, and faculty took part in a noontime march on campus organized by Voices for Change

listen and to learn. I see this not as a public relations gimmick but as one step in the process of changing both our campus climate and our education process."

More than 500 students, faculty, and administrators at-

cance alcohol plays in the more violent forms of sexism. He said the University must acknowledge the link between drinking and violence.

"It's unconscionable that battery and date rape are taking place here. Our obligation as a

perienced. "I am troubled that so many of these incidents were not reported," he said.

But Briggs emphasized that the University "is not starting from scratch on these issues" because policy covering them exists. He said a sexual harass-

sign of protest, members of UNITY walked out of the forum as Locatelli stepped to the podium to make his closing remarks.—**Peg Major** (*Tom Black and Sunny Merik contributed to this article.*) ■



## Pair of New Deans

*Leaders picked for Arts and Sciences and Leavey School of Business*

After national searches lasting from 10 to 20 months, new academic deans were announced this spring for the College of Arts and Sciences and Leavey School of Business and Administration.

Heading arts and sciences will be Dr. Peter A. Facione, a philosophy and education professor at California State University at Fullerton; and taking charge of the business school will be James L. Koch, manager of Organization Planning and Development for Pacific Gas & Electric Company, San Francisco.

Facione was dean of Fullerton's School of Human Development from 1979 to 1986. He is the author of nine books and monographs, the latest of which is titled *Critical Thinking*, and a tenth, "Ethics and Society," is due for release next fall by Prentice Hall.

A graduate of Sacred Heart College in Michigan, Facione received his Ph.D. in philosophy from Michigan State University in 1971. Besides Fullerton, he has taught at Bowling Green University in Ohio,

Charles Barry



Facione takes over arts and sciences July 1

Michigan State, University of Detroit, St. Mary's College, and Wayne State University in Michigan.

His scholarly interests are in critical thinking, logic, business and medical ethics, computer-assisted instruction, and institutional policy development.

Facione, 45, and his wife, Noreen, a clinical nurse practitioner, have five children.

In announcing his appointment, President Paul Locatelli, S.J., said the administration was "impressed by the meshing of his abilities, interests, and experience with Santa Clara's goals and plans."

Koch (pronounced Cook) has experience in both business and higher education, and has been in his present position with PG&E since 1981. Previously, he taught at the University of Oregon from 1971 to 1978, and directed graduate programs there in 1979-80.

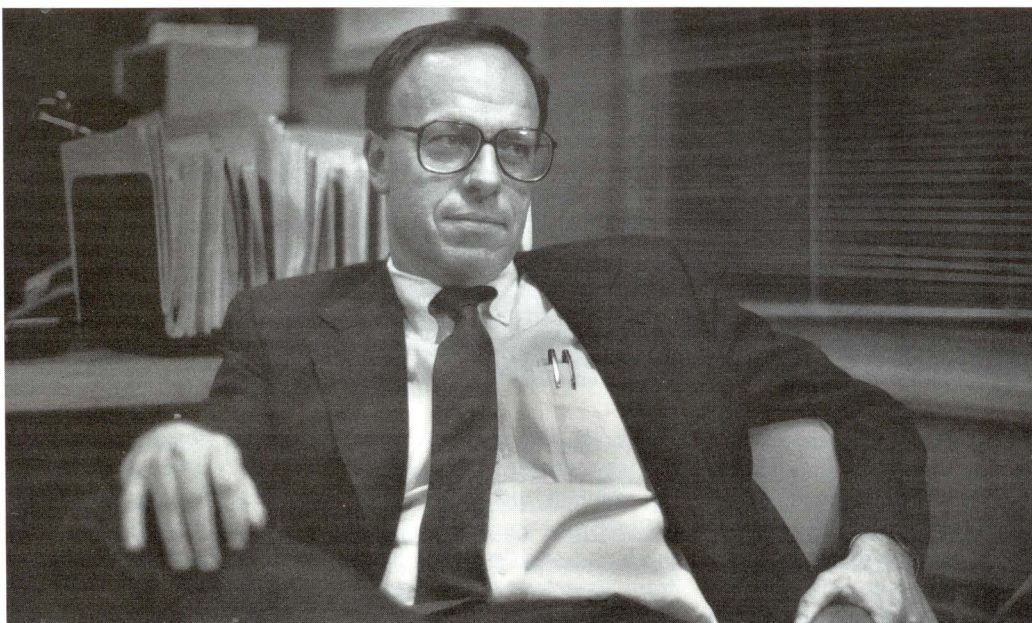
"With one foot in industry and one on the University campus, he can work well with students, faculty, and administrators as well as with companies outside the campus," said management Prof. David F. Caldwell, who chaired the business search committee. "We saw in him an ability to build consensus, to build partnerships between the University and the businesses of Silicon Valley."

Koch, 46, is a marketing and accounting graduate of San Francisco State University. He earned an MBA in industrial relations at UCLA and a Ph.D. in human resources management and organizational theory at UCLA's Graduate School of Management. He and his wife, Anne, a high school English teacher, have two teen-age sons.

Acting deans for this past academic year were Dr. Timothy O'Keefe in arts and sciences and Dr. Albert Bruno in business.

—Peg Major

Tim Currier



Koch's dual background in academia and industry is good fit for Santa Clara



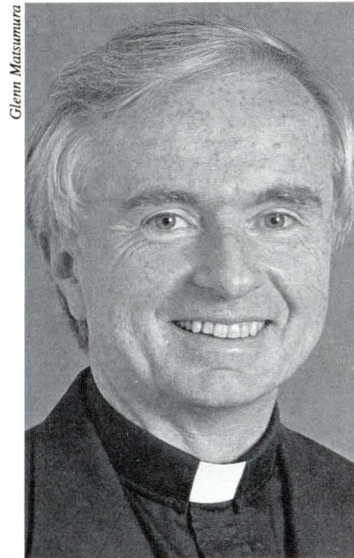
## Mission for Beirne

*SCU's academic vice president to take post at Salvadoran university*

**F**ather Charles J. Beirne, S.J., Santa Clara's academic vice president for the past three years, will leave this summer to become part of a small, international team of Jesuits providing administrative leadership to the University of Central America (UCA) in El Salvador.

It was at UCA that six Jesuit priests, their housekeeper, and her daughter were murdered in a pre-dawn attack this past November.

Beirne will replace his counterpart, Father Ignacio Martin-Baro, S.J., who was one of those slain. He accepted the assignment at the specific request of Jesuit Superior General Peter-Hans Kolvenbach in Rome. After the tragedy last fall, Jesuits from around the world offered their assistance to



Replaces slain counterpart at UCA

the Salvadoran university.

Beirne spoke briefly with Kolvenbach during the latter's

visit to the Santa Clara campus in late November, and offered his short- or long-term assistance to UCA.

The 51-year-old Jesuit is not a surprising choice: He speaks fluent Spanish, and much of his research is focused on Latin American history and educational issues. Between 1981 and 1985, he served on several occasions as an educational consultant to the Jesuits in El Salvador and Nicaragua; and he is writing a book on the history and significance of UCA, one of three Jesuit universities in Central America.

Beirne personally knew five of the priests killed. "Any plans I've made were superseded by this request," Beirne said. "I am very aware of the needs [of UCA] from both personal and

research perspectives and I am committed to helping it resume its critical role for the people of El Salvador."

SCU President Paul L. Locatelli, S.J., said: "Charlie is most generous in accepting this challenge. It permits him to combine the best of his academic and administrative talents with his deep commitment to Jesuit education." Locatelli added that Beirne's acceptance demonstrates "what we so often talk and write about as a distinctive quality of Jesuit education: that we should be persons for others."

Meanwhile, Locatelli has begun the process to secure a new academic vice president for Santa Clara. —**Peg Major** (Paul Hennessy contributed to this story.) ■

## Good Samaritan

*SCU employee reaches out to help the poor*

**O**n any particular work day, you can find Joe Asunsolo in his dark blue maintenance uniform replacing burned out light bulbs in campus buildings, patching the roof of Benson Center, or repairing minor electrical problems in Orradre Library.

"I do whatever needs to be done," says the University maintenance worker.

But on Saturday mornings, Asunsolo answers the prayers of hundreds of San Jose's homeless. Since 1985, when he took over the Morning Ministry program at St. Joseph's Cathedral in downtown San Jose, Asunsolo has reached out with coffee, oatmeal, sandwiches, and fresh fruit to people who make their home on the streets.

"I'm a recovering alcoholic," he says. "And if it weren't for my family and the love of God,

I could have been one of them. I wanted to do something for them. I wanted to help."

Asunsolo says that in the beginning, with only two helpers, he fed men living beside the Guadalupe River and under the Coleman Bridge. Today, he and a group of volunteers that numbers between 60 and 100 feed the hungry and distribute clothing (collected by Campus Ministry) at the Julian Street Inn, Montgomery Street Inn, and the San Jose Rescue Mission.

"There are many more women and families among the homeless today," he says. "It is really sad."

As Asunsolo's volunteers grew in numbers, he organized them into teams. Each team captain is in charge of one Saturday a month, and makes sure there is enough food supplies for the hungry that day.

For the first four years, Asunsolo was there every Saturday. Now he goes about twice a month. During the week, however, he helps in other ways. At Thanksgiving, he asked Mar-

Jose. "He was given the award for his outstanding service to the poor," said Lyle Settle, coordinating chairman of the fifth annual Albert Schweitzer Day Community Concert. "Joe

**"The street people have taught me compassion."** —Joe Asunsolo

riott Food Services to help feed the poor, and secured a donation of 30 turkeys, which his volunteers delivered to needy families.

"The street people have taught me compassion," he said. "Behind the dirt and brittle faces, are people just like us."

This past fall, Asunsolo's efforts were recognized when he became the 1989 recipient of the Albert Schweitzer Award in San

Jose. "He was given the award for his outstanding service to the poor," said Lyle Settle, coordinating chairman of the fifth annual Albert Schweitzer Day Community Concert. "Joe

looked around for something to do, picked up a chunk of work, and stayed with it. He and his helpers have made a big difference in the lives of the poor."

Says Asunsolo: "I get so much happiness from what I'm doing with the street people. The Schweitzer award is nice, but the best part is knowing I'm going to leave a good mark when I'm gone."

—**Sunny Merik** ■



## Engineers Abroad?

*British program opens up overseas study for engineering majors*

Long, intense hours spent in the library. Few hours for socializing and parties. Four structured years, with little room for course experimentation or change of mind.

This describes the engineering program at Santa Clara. Or, at least, that is how many non-engineering majors see the engineering program. But soon, another dimension will be added that may change the picture greatly.

Beginning fall quarter 1990, engineering students will have the opportunity to spend their sophomore year at Durham University in England and still be able to complete their engineering degree program in four years. Previously, if an engineering student went abroad to study, it meant spending extra time in school—anywhere from one quarter to a year.

Dr. Dan Lewis, associate professor of computer engineering, attributed this to the course demands of the engineering program.

"Engineering has a very tight list of requirements, which take a lot of time and effort to evaluate," he said.

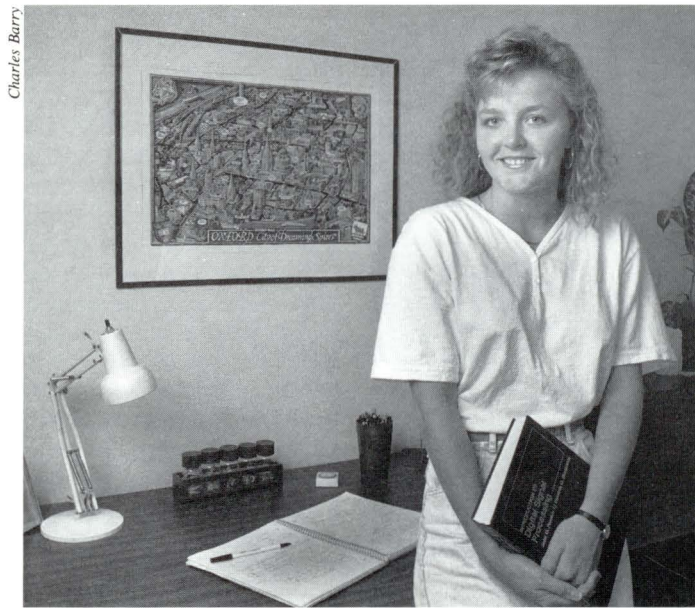
Study abroad programs for engineering students usually have not corresponded to Santa Clara's program.

Lewis, who did research in France for six months on a grant from the National Science Foundation, wanted engineering students to have the choice to study abroad without lengthening their time in college.

"I enjoyed it so much that it seems every student should have the opportunity," Lewis said.

While attending a conference in 1988, Lewis met some representatives from the Durham Center for Software Maintenance, the largest software maintenance center in the world.

Impressed by the people he had met and aware of Santa



A year at Oxford meant a fifth year of college for senior Susan Kuelbs

Clara's reciprocal program with Durham, Lewis gave Father Richard Coz, S.J., director of Studies Abroad, a call to propose investigation of Durham's engineering program.

They found there was "a very close match" between Durham's first-year and Santa Clara's second-year program.

Now there are five current engineering freshmen who will be accepted to spend their sophomore year in Durham. If the program is a success and the student demand is high, the number may be raised, said Lewis; but for now, it will remain small.

"We did not want to negatively impact their teaching program," said Lewis.

In his 20 years with the Studies Abroad program, Coz said there have been only four or five engineering students who have gone abroad because it meant spending more time in school.

Lewis estimated the current applications are around six to eight. He said this is lower than he anticipated.

John Donovan of Stamford, Connecticut, a freshman ap-

plicant to the program, commented that "originally, not that many people were informed." But in spite of the low number of applicants, there is just about the right number of people to go, said Coz.

Donovan said he also looks forward to the chance to travel in Europe. There are two one-month breaks during the year when the students are "almost kicked out" of university housing and encouraged to travel. "There're so many things I'd love to see. This is an opportunity I wouldn't otherwise get," he said.

Expenses for the year in Durham are comparable to a year at Santa Clara. "In simplistic terms, it costs them the price of an airplane ticket," said Lewis.

Susan Kuelbs of Palos Verdes, California, an electrical engineering major, went to Manchester College in England to study during her junior year. Kuelbs is now looking forward to graduation at the end of this, her fifth, year. Because of the lack of cohesion between the two universities' engineering programs, Kuelbs took mostly liberal arts classes.

The extra year she had to spend in college almost caused her not to go abroad. "But now I look back on it and can't believe I almost didn't go. I learned so much about myself." Kuelbs encourages engineering students to go abroad, especially since it now requires no extra schooling, and said she would "most definitely" do it again.

Lewis said some students he had spoken with were concerned about leaving Santa Clara after their freshman year.

"They say, 'You go away to college and have to establish new friends. You're asking us to go away and come back and do it all over again.'"

But, in spite of their concerns, Lewis believes the benefits of studying abroad by far outweigh the drawbacks. "They'll probably never get the opportunity to live in a foreign country again and it's definitely worth the trade-off."

—Victoria Darnell

*The author is a junior communication major from Seattle, Wash.*

### Studies Abroad

Santa Clara provides opportunities for juniors to study in Europe and Asia, with programs at Durham, London, Nantes, Paris, Madrid, Vienna, and Freiburg im Breisgau, Milan, and Singapore, through its affiliation with the Institute of European Studies.

The University is also affiliated with Loyola University of Chicago in Rome and Gonzaga University in Florence, and has a student exchange agreement with Ecole Supérieure de Commerce de Rouen, France, and an international business program and an Asian studies program through Hong Kong University and Sophia University in Tokyo. A special program at Oxford University is open to students in the University Honors Program.



## Quality Control

*Amdahl's CEO proves the magic can work in the USA as well as Japan*

Widely shared by Americans, among them many top business executives, is the belief that the Japanese possess some magic formula that assures a level of manufacturing quality control (QC) no one else can equal.

To which John C. (Jack) Lewis, president and chief executive officer of Amdahl Corp., has a one-word reaction: "malarkey."

Lewis, a recent guest speaker in the Levey School of Business and Administration Lecture Series, puts no stock in the belief that U.S. private industry cannot meet or even exceed the quality standards for which the Japanese have become famous.

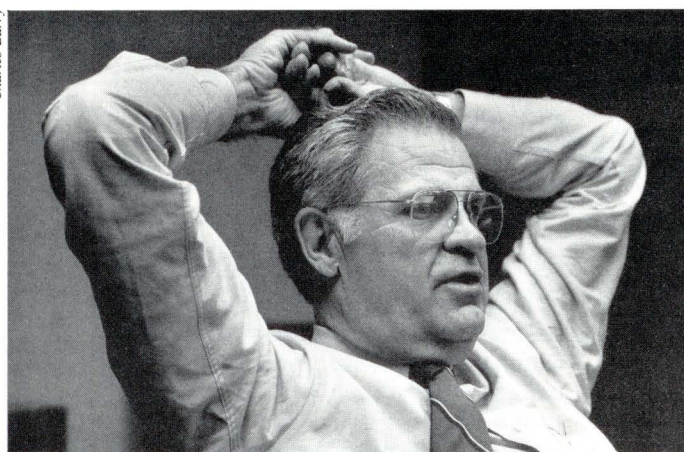
"One of the most overrated things in the [business] world is the Japanese manufacturing process," he asserted. There is irony in this pronouncement, for Amdahl is 45-percent owned by Fujitsu Ltd., which is as Japanese as sushi. A major reason U.S. businesses are playing quality catch-up, he said, is because "we have institutionalized the error process."

U.S. businesses typically practice "upward delegation of problems," Lewis said. Workers at all levels have the attitude "if, if, if only *someone* would do something to fix this problem." The workers tend to look up the power pyramid for solutions to problems they may well be causing themselves, or at least contributing to, said Lewis, who joined Amdahl as president in 1977 after stints at IBM and Xerox.

Amdahl, based in Sunnyvale, is a leading manufacturer of large-scale, high-performance computer and communications systems and disk-storage products. Sales in 1989 exceeded \$2 billion.

Concerned about QC at his own company, Lewis initiated a sweeping, top-to-bottom pro-

Charles Barry



Lewis: The solution "is so simple it's scary."

gram targeted not at problem-fixing but at problem prevention. His inspiration, he said, came from a book entitled *Quality Is Free* by Phil Crosby, a well-known QC guru who runs a QC training college in Florida.

After attending the three-day course himself, Lewis said he "got enthused" about adopting the management precepts at Amdahl. He better understood, he said, that "you have to build quality in. It's a management problem, a [company] culture problem, not a people problem." The solution "is so simple, it's scary," he said.

At the behest of Lewis, now a QC evangelist, Amdahl's 8,000 workers officially began the quest for QC "enlightenment" in 1983. Five years later, the process was "technically complete," but, he noted, "it's never really complete, it's ongoing, never-ending." (The Japanese word for continual improvement is *kaizen*. Its practice, long embraced by the Japanese work force as a given, is widely credited as the underlying and driving force behind Japan's near-obsessive intolerance of product defects.)

After forming a QC task force, Lewis said the first formal step was to find answers to "What are Amdahl's values,

goals, purposes?" This led to publication of a document called "Quality Values." Every employee receives a copy.

The key to reaching the desired end was "attitudinal," not managerial, Lewis said. The organizational hierarchy was left virtually untouched. Not so, however, were how the employees viewed themselves, their associates above and below, and—most importantly—the customer.

One of the most significant things learned from the corporate soul-searching operation, he said, was "the need for every employee to view every other employee as a customer." Doing so eliminates much of the blame transference—the it's-not-my-job attitude—that bedevils many businesses.

According to Lewis, companies also must

- Involve all employees.
- Develop a common language within the company that everyone speaks and understands.
- Strive for zero defects.
- Recognize that the idea of zero defects is threatening to many, so ingrained is the (erroneous) belief that a certain number of mistakes are unavoidable.
- Provide constant training.
- Provide positive reinforcement—being generous with "attaboys."

ment—being generous with "attaboys."

• Change communications conduits from vertical to horizontal.

It was one-and-one-half years before any significant results were visible, Lewis said. But the results were worth waiting for. For example, before Operation QC, Amdahl had been spending \$60,000 a year correcting mistakes in employee time cards; after Operation QC, \$450 a year. And after just six months, accuracy of warehouse inventorying improved by 97 percent, and inventory turn-overs, with the same number of employees, increased by 40 percent.

Most telling—and most important—was that the customer rejection rate on parts fell from 32 to 3 percent, he said. "Our product was determined [by our customers] to be five times more reliable than before."

Amdahl's metamorphosis hasn't escaped the attention of others. The 1989 Datapro Survey of Mainframe Computer Users showed that Amdahl again swept the field of contestants, earning highest ratings in 19 of 25 performance categories. Amdahl ranked first in mainframe reliability, maintenance, and service and technical support. And it also was the only company surveyed to score a perfect 100 percent when users were asked if their system met all expectations and if they would recommend the system to a fellow user.

"The biggest problem with American industry," said Lewis, "is its unwillingness to admit there *is* a [quality] problem."

How big is the problem?

"Twenty-five to 40 percent of all money the typical U.S. company spends is on fixing errors," Lewis said.

—Thomas F. Black ■



# SERVICE: T

BY TIMOTHY W. FIRNSTAHL

I own a chain of four restaurants in and around Seattle, and my company exists for one reason only—to make other people happy. Every time a customer leaves one of our restaurants with a more optimistic view of the world, we've done our job. Every time we fail to raise a customer's spirits with good food, gratifying service, and a soothing atmosphere, we haven't done our job.

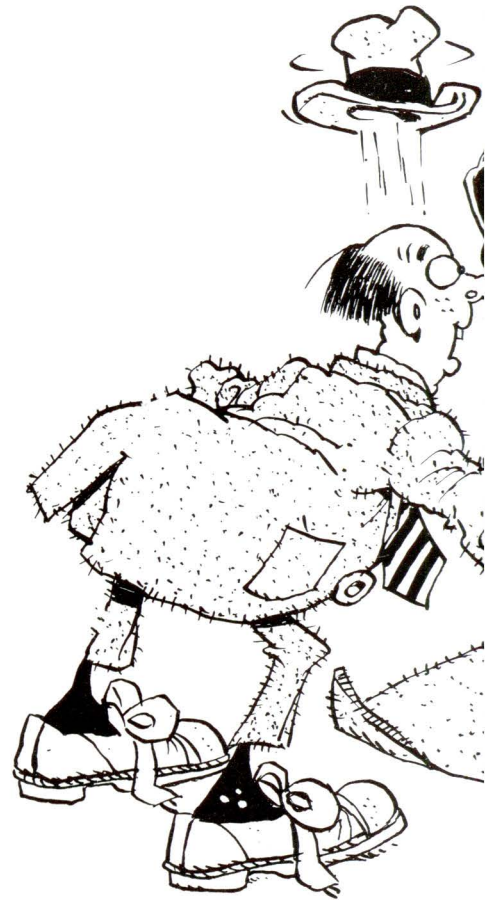
To the extent we satisfy customers, we fulfill our company goal. This observation may seem self-evident and trivial—a useful motto, a business axiom understandably overlooked by a lot of businesspeople in the day-to-day flood of details—but I have found it the very key to growth and profits. And after much trial and error, I have found a strategy for ensuring customer satisfaction that has worked wonders in our business and can,

I have found a strategy that has worked wonders in our business and can, I'm convinced, work wonders in others as well

I'm convinced, work wonders in other businesses as well.

It starts with a guarantee—not that moth-eaten old promise of a cheerful refund—but a guarantee that customers will be satisfied with their whole experience of the company's products and services. It progresses to a system for giving employees complete responsibility and authority for making the guarantee stick. It ends with a process for identifying system failures—the problems in organization, training, and other internal programs that cause customer dissatisfaction.

I call the whole thing “ultimate strategy.” That may sound pretentious. But because it redefines a company's ultimate reason for being and succeeding and because it underlines the importance of finding the ultimate causes of every system failure, I think the name is justified.

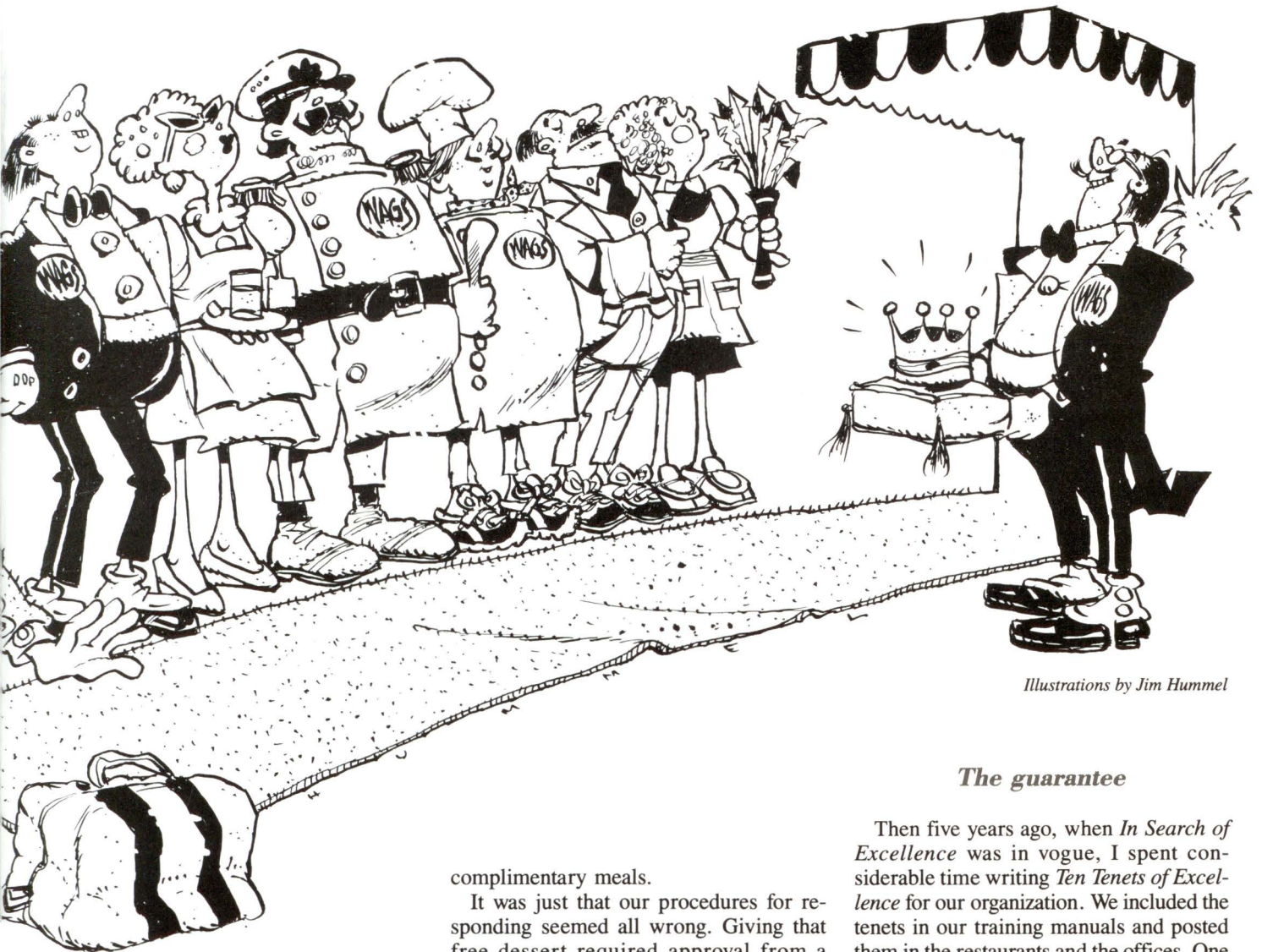


## *Service with a smile*

Ultimate strategy had its origins in the success of a restaurant business I cofounded ten years ago. (I recently started a different restaurant business, but the strategy hasn't changed.) The first restaurant, specializing in steaks and featuring a huge bar, went over so well that we opened another. Five years ago, we had three restaurants, \$7.5 million in sales, and moderate profits. Clearly,



# THE ULTIMATE STRATEGY



Illustrations by Jim Hummel

many of our customers were satisfied.

But I was bothered by what I saw as an unacceptable level of complaints and by our haphazard responses to them. Not that we didn't try. We happily apologized and gave a free dessert to any customer who complained about slow service, and we cheerfully paid the cleaning bill when one of our employees spilled the soup. Customers who wrote to complain about reservation mix-ups or rude service got certificates for

complimentary meals.

It was just that our procedures for responding seemed all wrong. Giving that free dessert required approval from a manager. Getting a suit cleaned meant filling out a form and having a manager sign it. I also didn't like the idea that people had to write us with their complaints before we made amends. And I wasn't convinced a free meal was enough.

Moreover, our response to complaints didn't appear to have any effect on the number or type of complaints we received, most of which concerned speed of service and quality of food. And it wasn't the employees' fault. They knew complaints had top priority, but they didn't know how to respond to them. We were all on a treadmill, getting nowhere.

## The guarantee

Then five years ago, when *In Search of Excellence* was in vogue, I spent considerable time writing *Ten Tenets of Excellence* for our organization. We included the tenets in our training manuals and posted them in the restaurants and the offices. One day about a year later, someone asked me what the sixth tenet was, and I couldn't tell her. It came to me that if I couldn't remember the ten tenets of excellence, surely no one else could either. That meant the company had no strategy well known to its employees.

So I hit on something simpler and more compelling—the guarantee. We expressed it as a promise: Your Enjoyment Guaranteed. Always. As a company rallying cry, it seemed to work much better than the tenets of excellence. Cryptic mission statements, unreviewed strategies, the hidden dreams of management: All that gave way



to a company game plan—customer satisfaction—that everyone could understand and remember and act on. For the first time, employees and management had a common strategy.

Your Enjoyment Guaranteed. Always. This promise became our driving force. We included it in all our advertising. We printed it on every menu, letterhead, and guest check. To make it live for our employees, we did a series of internal promotions. We reduced it to an acronym, YEGA, and posted it everywhere for employees to see.

We held a series of meetings, where we found workers receptive to both the acronym and the simplicity of the idea. Each of our 600 employees signed a contract pledging YEGA follow-through. We created a YEGA logo and put it everywhere—on report forms, on training manuals, on wall signs. We started the *YEGA News* and distributed YEGA pins, shirts, name tags, even underwear. We announced that failure to enforce YEGA would be cause for dismissal.

For a year or so, YEGA dominated the company's consciousness. But as time passed, I grew increasingly uncomfortable. We were receiving complaints at the same old rate. I could see the guarantee being implemented here and there, now and then, but not on a regular, companywide basis. I'd run into another brick wall.

### ***Empowering employees***

One evening about two years ago as I was driving home from work, the cause of the problem hit me. The guarantee by itself wasn't enough. We had given employees responsibility without giving them authority. The result was they tried to bury mistakes or blame others. I saw it every time we tried to track down a complaint. The food servers blamed the kitchen for late meals. The kitchen blamed the food servers for placing orders incorrectly.

Problems inevitably crop up in a busy restaurant; and when a customer grumbles, the tendency is to gloss over the complaint with pleasantness. Follow-through means fetching the manager or filling out forms or both. Climbing the ladder of hierarchical approvals is simply too frustrating and time-consuming—for customer as well as employee.

For our guarantee to be truly effective, we needed to give workers themselves the power to make good on the guarantee—at



once and on the spot. Eliminate the hassle for the customer and for ourselves: no forms to fill out, no phone calls to make, no 40 questions to answer, just immediate redress by the closest employee.

So I instituted the idea that employees could and should do anything to keep the customer happy. In the event of an error or delay, any employee right down to the busboy could provide complimentary wine or dessert, or pick up an entire tab if necessary.

Of course, we provided some guidelines. For instance, when guests have to wait more than 10 minutes beyond their reservation time, but less than 20, we suggest free drinks. If they wait more than 20 minutes, the entire meal might be free. If the bread arrives more than 5 minutes after the guests have been seated, we suggest free clam chowder—and so forth, using what we know are optimum intervals for most orders.

At the same time, we urged employees not to get bogged down in the guidelines. The last thing we wanted was nitpicking: "Okay, I got them the bread in five minutes exactly. Do I just apologize, or do they get clam chowder?" Satisfaction does not mean quibbling—it means a contented customer. Different guests respond differently, so we told our employees not to feel limited by the guidelines and to do whatever it took to make sure guests enjoyed themselves.

Employees were initially wary of their new authority. Never having had complete control, they were naturally hesitant and skeptical. It was hard to convince them they wouldn't be penalized for giving away free food and drinks.

But once they got used to the idea, employees liked knowing the company believed so strongly in its products and services it wholeheartedly stood behind its work—and theirs. They liked working for a restaurant known for its unhesitating commitment to customer satisfaction. Pre-eminence in any field gives people feelings of self-worth they could never get from just making a buck. Their power as company





### *System-failure costs*

representatives increased their pride in the business, and that, in turn, increased motivation.

Once our employees overcame their skepticism, they quickly grew creative and aggressive in their approach to the guarantee. In one case, a customer wanted a margarita made the way a competitor made it. So our bartender called the bartender at the other restaurant and, bartender-to-bartender, learned the special recipe. In another case, an elderly woman who had not been in our restaurant for years ordered breakfast, which we no longer serve. The waiter and the chef sent someone to the market for bacon and eggs and prepared the breakfast she wanted.

If the guarantee is really working the way it's supposed to, customers become less inhibited about complaining. Too often, customers hold their peace but vote with their feet by taking their business to the competition. The promise of the guarantee's enforcement stimulates them to help us expose our own failures.

We even asked for their criticism. Once a month, using reservation lists and credit card charges, groups of employees called several hundred customers and asked them to rate their experience. Were the food and service lousy, okay, good, very good, or excellent? If they said "Okay," that meant "lousy" to us, and they got a letter of apology, a certificate for a free meal, and a follow-up phone call.

Aside from the data we gathered, the phone calls were great promotion. Most people were amazed and delighted we took the trouble to phone them, and many developed enormous loyalty to our restaurants.

Customer complaints are company failures and require immediate correction. So far so good. But corrections cost money. Free drinks and meals add up quickly.

Yet, paradoxically, spending money is the goal. Every dollar paid out to offset customer dissatisfaction is a signal the company must change in some decisive way. The

It was hard to convince  
[employees] they wouldn't  
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guarantee brings out a true, hard-dollars picture of company failures and forces us to assume full responsibility for our output. The cost of keeping a company's promises is not just the price tag on the guarantee, it is the cost of system failure. The money was spent because the product did not perform, and when the product fails to perform, the system that produced it is at fault.

A somnolent business can be rudely awakened by the magnitude of its system-failure costs. We certainly were. Our previous guarantee expenses doubled. The problems had always been there, hidden. Only the huge cost of the new strategy revealed they were gutting profits. Suddenly, we had a real incentive to fix the systems that weren't working, since the alternatives—sacrificing profits permanently or restricting the power to enforce

the guarantee—were both unacceptable.

Notice that system-failure costs are not the same as employee-failure costs. System-failure costs measure the extent of the confusion in company structure, for which management alone is to blame. By welcoming every guarantee payoff—every system-failure expense—as an otherwise lost insight, you can make every problem pay a dividend. The trick is to reject Band-Aid solutions, to insist on finding the ultimate cause of each problem, and then to demand and expect decisive change. (Another way to sugar-coat the pill of system-failure costs is to think of the free food and drinks as a word-of-mouth advertising budget. No one forgets to mention a free meal to a friend or neighbor.)

Our search for the culprit in a string of complaints about slow food service in one restaurant led first to the kitchen and then to one cook. But pushing the search one step further revealed several unrealistically complex dishes that no one could have prepared swiftly.

In another case, our kitchens were turning out wrong orders at a rate that was costing us thousands of dollars a month in wasted food. The cooks insisted the food servers were punching incorrect orders into the kitchen printout computer. In times past, we might have ended our search right there, accused the food servers of sloppiness, and asked everyone to be more

careful. But now, adhering to the principle of system failure not people failure, we looked beyond the symptoms and found a flaw in our training. We had simply never taught food servers to doublecheck their orders on the computer screen, and the system offered no reward for doing so. Mistakes plummeted as soon as we started training people properly and handing out awards each month for the fewest ordering errors and posting lists of the worst offenders (no punishments, just names).

Of course, correcting system failures is seldom an easy task. One way to avoid making problems worse is to audition problem solutions with small, quick-hit field tests. For example, we experimented with new service procedures at one station in one restaurant, or we offered new menu items as nonmenu specials, or we borrowed equip-



ment for a test run before leasing or buying it. When we had a problem with coffee quality, we tried using expensive vacuum carafes. Quality improved substantially (and waste was cut in half), so we adopted the thermoses in all our restaurants.

When some customers complained about our wine service, we realized we gave the subject only three pages in our employee manual. So we assembled a training and motivation package that included instruction about the characteristics of different wines, as well as a system of awards for selling them effectively. We also reminded our food servers that selling more wine increases the checks and, thus, the tips.

In short, honoring the guarantee has led to new training procedures, recipe and menu changes, restaurant redesign, equipment purchases, and whatever else it took to put things right and keep them right. In the long run, the guarantee works only if it reduces system-failure costs and increases customer satisfaction.

This kind of problem solving is popular with employees. Since the object of change is always the company, employees don't get blamed for problems beyond their control.

As you find and correct the ultimate causes of your system failures, you can reasonably expect your profits to improve. But you can begin to tell if you're succeeding even before you see it on the bottom line. Remember, costs will go up before they come down, so high system-failure costs and low phone-survey complaint rates probably mean you're on the right track. Conversely, low system-failure costs and a high rate of "lousies" and "okays" from

## The restaurants I now own use WAGS — we always guarantee satisfaction.

customers almost certainly indicate promises are not being kept, your expensive system failures are not getting corrected, and your organization has yet to understand customer satisfaction is the only reason for the company's existence.

Our own system-failure costs rose to a high of \$40,000 a month two years ago and then fell to \$10,000 a month. Meanwhile, sales rose 25 percent, profits doubled, and cash in the bank grew two-and-a-half times.

### The Hassle Factor

Imagine you've bought a new pair of shoes at a downtown store. A week later, one sole starts to come off, so you take them back. You drive downtown through heavy traffic and spend 15 minutes finding a parking place. You explain the problem to the salesperson, who says, "We stand behind our merchandise," and gives you a new pair of shoes.

Question One: Are you happy?

Answer: Well, no, you're not. Sure, you got a new pair of shoes, and the salesperson was pleasant enough, but you had to take time out of your day and go to a lot of trouble to get what you should have gotten in the first place. In short, the whole transaction was a hassle, and neither the salesperson nor the store did anything to make it up to you.

Question Two: What should the store have done?

Answer: Replace plus one. Besides

giving you a new pair of shoes, the salesperson should have thrown in a pair of socks or stockings to repay you for your hassle. Instead of, "We'll replace inferior merchandise whenever a customer complains," the store's message should be, "We really regret your inconvenience and want to make you happy."

Like the shoe store, we stand behind our products and services. Unlike the shoe store, we'll do more than the customer demands to make it right. If a guest doesn't like her salad, don't charge her for it. But what about the Hassle Factor?

Replace plus one. By all means, give her the salad free of charge. But buy her a drink or dessert as well—or whatever else it takes to make her happy. ■

*(Adapted from Timothy N. Firnstahl's restaurant training manual, My Employees Are My Service Guarantee.)*

### Making it work

It is easier to give someone a bowl of clam chowder than a free CAT scanner or an industry marketing study, so of course the nature of the guarantee will change from business to business. Still, the point is not free food, the point is customer satisfaction. It is always possible to satisfy the customer

if the business is sufficiently committed to that goal.

Here are my suggestions for formulating your own ultimate strategy.

1. Make the guarantee simple and easy to understand.

Think about the company's primary customer benefit and how you can achieve it. In our case, the principal benefit is enjoyment. For many, it will be dependability. For others, cost or flexibility.

For impact, try to develop a guarantee that's memorable, maybe one that reduces to an acronym. The restaurants I now own use WAGS (we always guarantee satisfaction), which I like even better than YEGA. Whatever you do, make it significant,

simple, and unconditional. Think of these famous promises that changed whole companies: "We try harder" (Avis); "Absolutely positively overnight" (Federal Express).

Once you settle on a guarantee, commit to it for the long term. Continual change confuses the public and the organization. Plan to stick with a particular promise for at least five years.

2. Make sure employees know how to use their new authority. For most employees, full power and responsibility to put things right will be a new experience. After all, they're used to the old hierarchical approach. So it's up to you to make sure they don't underuse their power. In our training programs, we advise new employees to take action before the guest has to ask for a remedy. We don't want to make customers decide whether they're entitled to get something free—most people find that embarrassing. The food server should find the solution and present it to the guest as a done deal: "I'm sorry your drink wasn't prepared the way you like it. Of course, there will be no charge for that. And please accept these chowders on the house with my apologies."

We also insist the customer is always right, even when the customer is wrong.



Let's say a guest insists all clam chowder has potatoes. He's wrong, but that's no excuse to make him look stupid. When we say, "The guest is never wrong," we mean a server should never question a guest's judgment or perception. Don't stand and argue about whether a steak is medium-rare or medium. Take it away and get one broiled the way the customer wants it.

The real issues are these: The guest is there to have a good time. The guest is in the employee's care.

Finally, we think power and responsibility are not enough. Employees must also have rewards. Good thinking and positive action deserve money, praise, the limelight, advancement, and all the other encouragements a company can think of.

We spark employee thought and action by dividing a \$10,000 bonus among the employees of each restaurant once its

system-failure costs and phone-audit complaint rates drop to 25 percent of their all-time highs. Every month, we pay thousands of dollars in awards to employees who have helped find and cure the ultimate causes of system failures. In effect, we commission everyone to change the organization for the better.

3. Make progress visible. Stay away from written progress reports—graphs communicate better. A creative in-house accountant can play with the data until they're readily understandable to everyone. We display our new WAGS graphics throughout the company for everyone to see.

In our experience, system-failure costs go through four phases.

1. Start: Employees are wary of using their new power and authority. Phone-audit complaint rates are high and system-failure costs are low.

2. Under way: Employees begin to believe in the organization's commitment to the guarantee. Phone-audit complaint rates are still high; and system-failure costs start to rise.

3. Midpoint: Employees accept and act on the company promise. System-failure costs remain high. Phone-audit complaint rates start dropping as the company starts satisfying customers in earnest.

4. Success: The company has achieved elemental change and raised itself to a higher level of merit. System-failure costs and phone-audit complaint rates are low.

In general, there is a roller coaster effect that tells you when the ultimate strategy is working. Costs go up. Complaints go down. Sales go up. Costs go down. Profits go up.

One word of caution: You will never perfect your company's system. As long as you offer an absolute guarantee on your products and services, you will incur system-failure costs. There is always more work to do, and a CEO's personal commitment and persistence are often necessary to get it done. But motivated employees are essential.

People often ask us where we find such wonderful employees. Although it's true we screen carefully, I believe our employees are better than most because they have the power and the obligation to solve customer problems on their own and on the spot. Giving them complete discretion about how they do it has also given them pride. Many companies have tried so many different programs and gimmicks that employees have become cynical and indifferent. The people who work for us know we take our guarantee seriously—and expect them to do the same. We use the same ultimate strategy to satisfy customers and employees. ■

*Timothy W. Firnstahl '65 is president of Satisfaction Guaranteed Eateries, operating in the Pacific Northwest, and of Ultimate Strategy Services, a restaurant industry consulting company. His offices are in Seattle, Washington. His article, "Letting Go," appeared in the Spring 1987 issue of Santa Clara Magazine.*

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Donna Light

Quechee, Vermont, with husband, Geoff Ide, and his children, Kevin and Sadie.

pared to 51 percent of all couples who marry today, according to the National Center for Health Statistics.

Although the number of stepfamilies has grown, the complexities that make them unique from traditional families have only come to be better understood during the past decade. Stepfamilies differ from traditional families at the very start, even if the children don't live full time with the couple. The new spouse is immediately cast in the outsider role as she or he enters into the strong minifamily of the natural parent and child.

The minifamily already has "a shared history, shared rules, shared rituals, and shared understandings of what's OK to do with wet bath towels, where the silverware goes on the table, and how holidays are celebrated," according to a study by Patricia Papernow, a Cambridge, Massachusetts-

based psychotherapist who has studied the phases of stepfamily development.

"This family structure and history make for a very different start for stepfamilies. Adults not only have no honeymoon period, but they begin the gargantuan task of parenting before they even have time to get to know each other. And they are faced immediately and squarely with the painful experience of feeling fundamentally different about the children they must parent

together.

"All of this means the biological parent and the children begin with the strongest relationship, not the parents," Papernow said in her study.

Steve Home '62 (MBA '66) of Palo Alto, a semiretired insurance salesman, said he and his stepchildren, Todd Parker, now 28, and Delynn Parker, now 22, initially did not get along after he and his wife Patty were married 15 years ago. Complicating matters was that Home's sons, Stephen, now 27, and Darren, now 22, visited often, and the couple frequently had a household of young children.

Patty's children "were resentful in the beginning. They didn't accept me for a long time," Home recalled. "It was frustrating to me then. They would say, 'My dad did things this way or that way.' They wouldn't let me in. They kept me at arm's length."

Today, Home has a warm relationship with his wife's children. He said one reason he believes the family made it through the rough times was because his wife took responsibility for disciplining her children and he took responsibility for his.

"Leave the disciplining to the natural parent," Home advised. "Be a part of the decision-making process, but not part of meting it out."

Some stepparents don't have a significant parenting task ahead of them when they marry. Jean Bagileo's husband, David Powell, has four children aged 21 to 26. Bagileo and Powell, who work together for

"More frustrating to me has been the realization that I have no legal ties to Sadie and Kevin other than being their father's wife."

—Peggy Hernandez '78

his executive consulting firm, were married in 1986.

"With adult stepchildren, you are powerless. All you can do is state your opinion," said Bagileo. "We're fairly straightforward with each other, but I'm very careful about what I say and how I say it." Still, she is sometimes overwhelmed by the advice her stepchildren do seek.

"The problems my stepchildren have are adult-age problems that are career-related,



about sexuality, human relationships,” Bagileo said. “At times, I’ve felt ‘Oh my God, I just faced that myself. Please don’t tell me about that.’”

Some stepparents encounter resistance from their stepchildren, but strong support from their spouses helps ease familial tensions.

When Patti Levia married Tony Traglio three years ago, he had spent the previous four years as a single parent raising Paul, now 11 years old, and Brian, now 9.

“It was like marrying three bachelors,” recalled Levia Traglio, a sales representative for a San Francisco-based steamship firm.

“They were very democratic. They voted on dinner, bedtime, and TV. I rained on their parade. I said, ‘Close the door when you go to the bathroom’; or, ‘Tonight we’re having this for dinner, no McDonalds.’”

“I’m sure they felt a little put out because they had to share their dad with me. But the thing that helped me the most was that my husband became the pivotal person for setting the tone,” Levia Traglio said. “When we got married, my husband sat the boys down and said, ‘Patti is your stepmother or whatever you want to call her. . . . Whether I am here or not, she is the law. You are to give her your respect, and she will never hurt you or betray you.’”

“Since then, I’ve never had to worry that my husband would undermine me with the boys.”

Levia Traglio said the family became even closer after the birth of their daughter Marissa two years ago. The boys “love her to pieces,” she said. “They tell us it was boring when she wasn’t around.”

But studies show the birth of a child in a new family does not always bring mem-

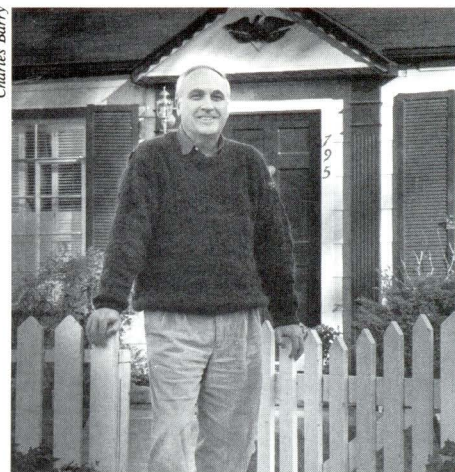
Dr. Victoria Dickerson ’73 (MA), who has a family and adolescent therapy practice in Los Gatos, said stepfamilies should try to view these early and often trying years as a period of “transition.”

“When someone marries into a family . . . there is a liminal phase of feeling neither here nor there,” Dickerson said.

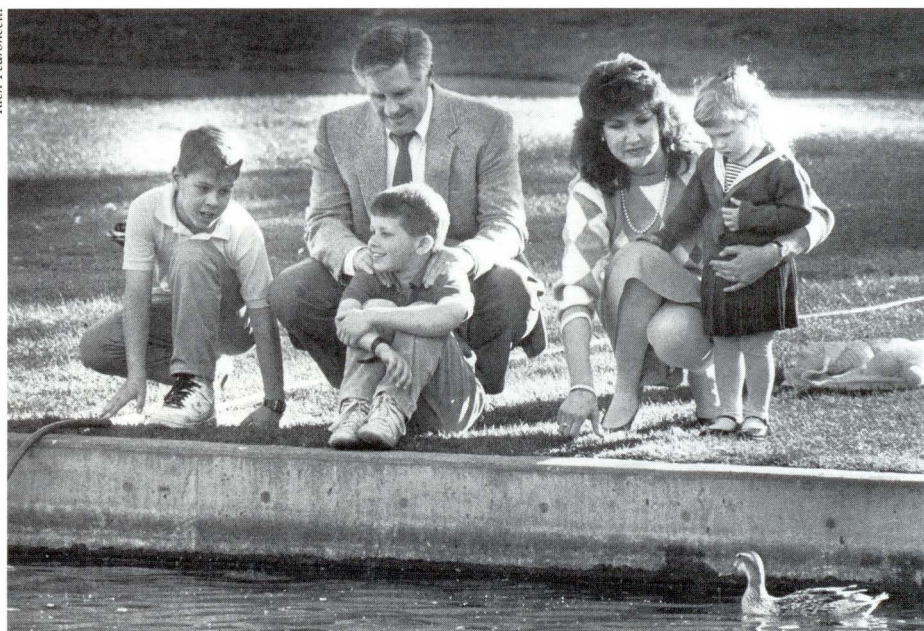
“I like the phrase ‘blended families’ because there is a family blending two histories. I like to see this initial period as one of opportunities and possibilities.”

Dickerson said one way of forging a new identity is to create new rituals for the family. The ritual could be oriented toward a holiday or around an everyday activity.

“A ritual is a way of marking something important in life. It’s very important to



His wife’s children didn’t accept him at first



The family became even closer after the birth of Patti and Tony’s daughter, Marissa, 2

“It was like marrying three bachelors. They were very democratic. They voted on dinner, bedtime, and TV. I rained on their parade.”

—Patti Levia Traglio ’79

bers closer together.

Available literature argues that a successful stepfamily has at its core a mutually supportive couple. Once a couple parents in unison, they are better able to resolve differences in the family. These stages, however, take time. The literature suggests it may take stepfamilies three to five years to reach these stages and forge new and unique identities.

families. When you do something over and over again, you get a sense of doing something together. Kids love things that are always done.

“A new direction doesn’t mean wiping out old history,” she said. “You don’t have to make a big deal out of it. Sometimes a nice evening meal can be a ritual.”

Dickerson said a stepparent can also help bring the family closer together by in-

roducing an intimate outsider’s perspective to the relationship.

“Because the stepparent doesn’t share the family’s history, sometimes he or she can look at a situation with a whole new eye,” she said. “I see lots of stepfamilies, and the families that seem to do the best are the ones in which the stepparent can be a sounding board, another person for the kids to relate to.”

For Mary (Creehan) Richardson ’68 who lives in Belmont, Massachusetts, her husband has helped her see she was not properly disciplining her 8-year-old daughter from a previous marriage. Richardson, who also has a 21-year-old son in college, married Stan Levin in June. Levin is a field producer for Richardson’s locally produced television show.

“When I was single, I was lonely myself. I spoiled Jessie rotten,” Richardson



“Leave the disciplining to the natural parent. Be a part of the decision-making process, but not part of meting it out.”

—Steve Home '62

recalled.

“Now, with Stan in our lives, I’m able to impose discipline with Jessie. Our life is more orderly and reasonable,” Richardson said. “People have noticed the change in her and comment on what a nice young girl she’s turning into.”

In addition to coming to terms with each

Levia Traglio said. “Were it not for the children, my husband would not see his ex-wife.”

Said Jean Bagileo: “It’s hard at holidays. It’s even harder if there’s a family event all of us have to attend. We’ve just gone through a rash of graduations.

“I think, ‘I don’t need this. I didn’t ask

determined not to become attached to Sadie and Kevin, they are completely charmed by Geoff’s children, and the feeling is mutual. And, regrettably, Geoff and I are in the midst of a custody suit with Sadie and Kevin’s mother.

Geoff and I felt compelled to seek custody this past fall because his ex-wife became attached to a man with a penchant for guns and too much beer. The children were unhappy, and we intervened. Under court order, Sadie and Kevin, who say they want to live with us, are now living with their maternal grandparents pending the outcome of the custody suit.

Geoff and I try not to think about what will happen if we lose the case. More frustrating to me has been the realization that I have no legal ties to Sadie and Kevin other than being their father’s wife. I take solace in the knowledge that I mean more to Sadie and Kevin than the legal system recognizes.

In an essay submitted for her English class, Sadie chose me as her topic. It is titled simply “Peggy.” I think it says more about the joys of stepparenting than I can express.

Peggy is my father’s new wife. I don’t like to use the term *stepmother*. It sounds like a fairy tale, like Cinderella or something. I really like Peggy a lot. She is so nice to Kevin and I. She cares about us like a mother, and in a way she is a second mother. She is patient with us. She says something when we do something wrong, like fight. I think my father did the right thing when he married Peggy. And I’m not just saying that either.

Nobody will ever take my mother’s place, that’s for sure. My mother does



Mary Richardson '68 says her life—and Jessie’s—is more orderly since she married Stan

other, stepfamilies must contend with at least one other personality who is a constant in their lives: the former spouse. The number of occasions that bring former spouses and stepparents face-to-face seems endless: the children’s weekend visits, birthdays, holidays, family reunions, graduations, and weddings.

And legal wrangles with the former spouse are always a possibility in stepfamilies. Tony Traglio’s former wife, who lives in Sacramento, is challenging his family’s plans to move to the San Francisco Bay Area for job-related reasons. She argues the move would prevent her from enjoying joint custody with her sons, Levia Traglio related. Presently, the boys see their mother every Wednesday and every other weekend.

“For the rest of our lives, our lives will be intertwined with another person,” Patti

“When I was single, I was lonely myself. I spoiled Jessie rotten.”

—Mary (Creehan) Richardson '68

for this.’ And my mother says, ‘Yes, you did.’”

My own mother cautioned me on the perils of marrying a man with children when I told her Geoff had proposed. Although impressed with Geoff’s willingness to obtain an annulment of his first marriage so we could be married in the Catholic Church, she was concerned Sadie and Kevin might someday live with us. I assured her otherwise.

Two things have changed since that conversation. Although my parents seemed

the same things as Peggy does. But I love my mother very much and I hope she knows that. But I also love Peggy very much too! ■

*Peggy Hernandez '78 is a reporter with The Boston Globe and lives in Cambridge, Massachusetts.*

To receive its “General Information Packet,” send your request and \$2 to Stepfamily Association of America, Inc., 215 Centennial Mall South, Suite 212, Lincoln, NE 68508.



*Twenty years after the British sent troops into Northern Ireland to stop the war between the region's Protestant and Catholic populations, there is no peace in sight. War seems permanent.*

# BELFAST A Reporter's Notebook

BY KEVIN KELLY  
Photos by Erin Jaeb

I visited Belfast, Northern Ireland, last year to prepare a story for *Business Week* magazine on the latest phase of the province's war. The Irish Republican Army, the clandestine organization that wants to end the partition of Ireland by force, had just started a new guerrilla campaign against the British.

Armed with over 10 tons of plastic explosives imported from Eastern Europe, the 1,000-strong IRA had pledged to make the North ungovernable. The British had responded with a tough new set of anti-terrorism laws that included banning IRA political representatives from the airwaves. Unofficially, the security forces have redoubled their efforts to hunt down and kill suspected IRA activists. Meanwhile, the Republic of Ireland pleads for reforms and negotiations.

There is another story in Belfast, though. I had dozens of conversations with ordinary Catholics and their leaders who told stories about everyday life in Northern Ireland as it enters its 20th year of occupation by British troops. *Business Week* wanted an analysis of the political landscape. Here, I get a chance to tell the more personal story about the people, their streets, and their situation.

I have a personal stake in this story; I'm a second generation Irish-American. My maternal grandmother actively opposed British rule during the 1916 Easter Rebellion, and she lost a brother during the bloody Irish civil war. Her tales of the Irish struggle against colonialism gave birth to

my politics. Today, a cousin coordinates Anglo-Irish relations for the Republic. He spends most of his time trying to make sense of events in Northern Ireland.

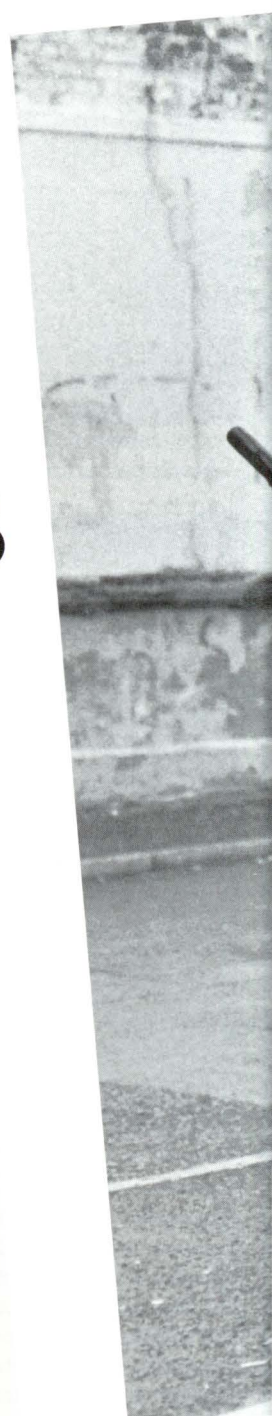


The British officer approached me cautiously. Dressed in battle fatigues and carrying a semiautomatic rifle, he had just finished leading a patrol of five soldiers through Catholic West Belfast. I followed them down Springfield Road on my way to the train station. Somewhat thoughtlessly, I'd taken a picture of their maneuvers. "Could I see some identification?" the officer asked. As I reached into my jacket to get my press credentials, another soldier stuck his rifle to my temple. "Just the kind of story that frightens people away," an elderly man sighed on the train back to Dublin.

Running into British soldiers at gunpoint is a common occurrence in parts of Northern Ireland. British troops in head-to-toe jungle camouflage materialize behind dumpsters and along sidestreets throughout the strife-torn province. They move in combat formation, among shoppers and across schoolyards, crouching low, their guns trained. Early one afternoon, I watched a soldier sweep his rifle, covering women

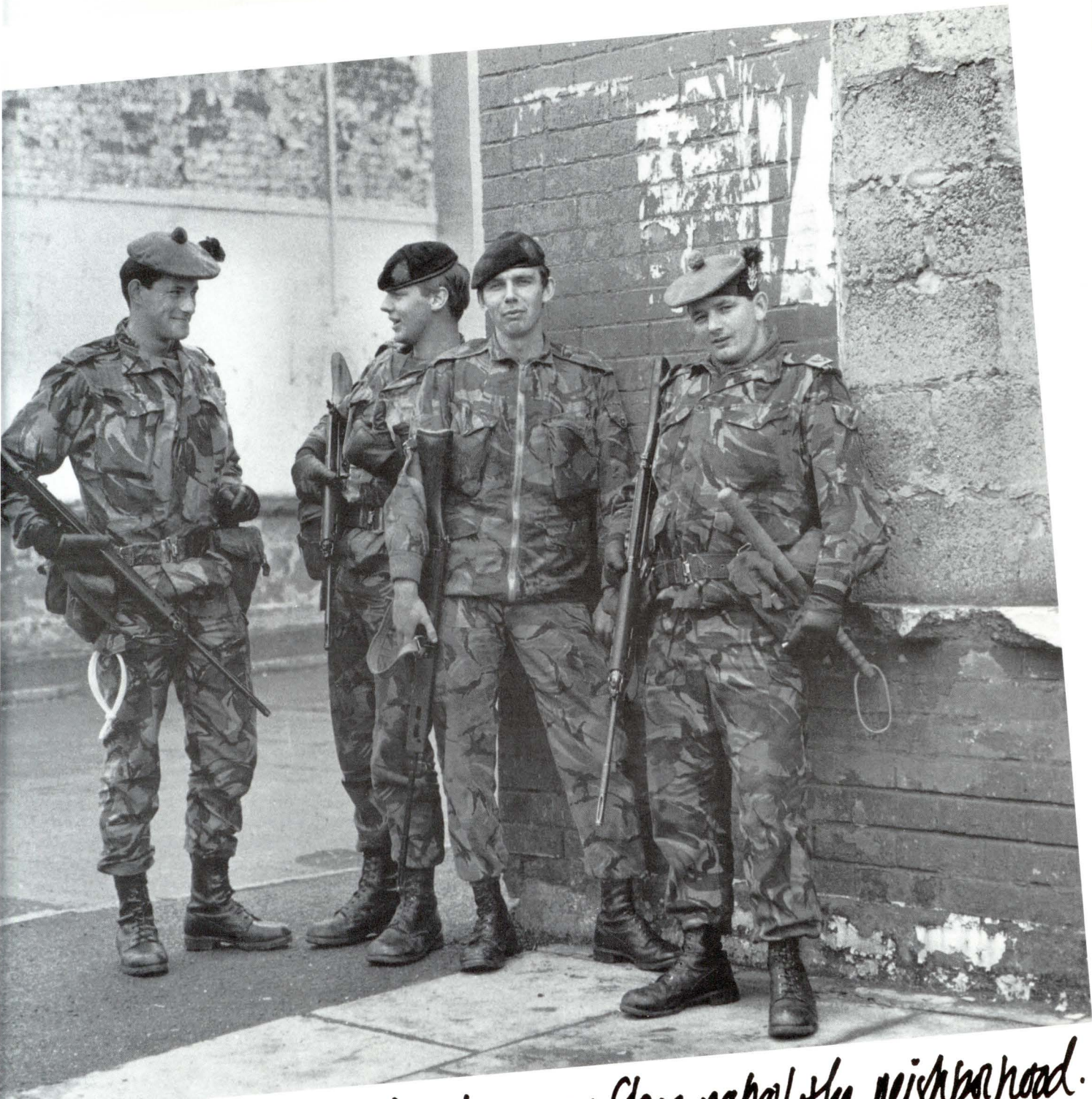
waiting for a taxi. His patrol moved across an open field, weapons concentrated on children at play.

Hardly anybody seems to notice the troops—even though soldiers regularly drop into firing position and sight people



Baikh





*troops in head-to-toe jungle camouflage patrol the neighborhood.*

in their rifle scopes. "The soldiers are just like cars," said one Falls Road shopkeeper. "We don't notice them anymore." Added a customer buying bread: "Well, they hardly ever shoot anybody."

War is a way of life in Northern Ireland. Irish Republican Army bombings, death

squad-style killings by British security forces, and Protestant politicians demanding the expulsion of Catholics are the fabric of daily existence. Twenty years after the British sent troops into Northern Ireland to stop the war between the region's Protestant and Catholic populations, there is no peace in sight. War seems permanent. The

young, sensing their parents' resignation, fuse nihilism with passion.



My first encounter with Northern Ireland's troubles came on the train from Dublin to Belfast. An elderly Catholic man drank tea and talked about his life. Born in



Northern Ireland just after its partition from Ireland in 1923, he regularly travels south to visit relatives. He liked the Republic. There wasn't any violence in Dublin, and nobody much paid attention to the problems in Northern Ireland. "It might as well be France," he said, laughing.

Over breakfast, he started talking about the British. He didn't like their bacon and thought their railroads didn't rate against Ireland's. At first, he insisted the war between Catholics and Protestants would only end through negotiations. The IRA was wrong to use violence. But as we whisked passed the green hills outside Belfast, he took another sip of Irish whiskey and pounded the table. "Kill a thousand British troops," he said, "and [Prime Minister] Thatcher would be out of here tomorrow." No communique could better describe IRA strategy.



Belfast is a lot more than rubble and barbed wire. It's one of the world's great deep-water harbors, surrounded by rolling hills and Irish mist. The city sports the finest Victorian architecture, with delicate brickwork gracing ordinary warehouses and factories.

The city's eastern section is prosperous and middle class. Queens University, ensconced in a clean, leafy suburb, is one of the United Kingdom's best colleges. Still, even this area isn't free of trouble. British troops patrol in jeeps and armored personnel carriers. Five-star hotels have barriers to stop car bombs.

Most of the troubles occur in West Belfast. Here, a 20-foot high Peace Wall separates the Catholic neighbors of Falls Road from the Protestants of Shankill Road, two blocks over. Murals commemorating IRA feats or even the struggle of black South Africans cover walls and fences. The British are ubiquitous. Unemployment in these largely working-class ghettos tops 40 percent.

I toured West Belfast with Brian Feeney, a city counselor who belongs to the Social Democratic and Labor Party, the main Catholic political party and a strong opponent to the IRA's violence. Feeney grew up in Belfast and he didn't have faith in anybody. "The British are entirely too violent," he said. "How can they expect the IRA to obey the rule of law when they don't." Just recently, he said, two soldiers shot a defenseless man at close range with

plastic bullets. Neither soldier was charged despite violating a policy prohibiting the use of plastic bullets at close range.

The Irish government doesn't fare much better. "For the most part, it just wants to manage the situation so it doesn't get out of hand," he said. "It doesn't offer solutions." Feeney is pushing an economic development plan for Belfast. The IRA sees him as a dupe, and the Protestant politicians look at him as a closet bomb-thrower. Feeney doesn't have a lot of room to move, or much reason to hope.

One afternoon, I took a black taxi into Belfast's Catholic section. Belfast's black taxis are secondhand London cabs. They are used by the IRA as getaway cars and to take alleged traitors or troublemakers away for punishment. A group of Protestant paramilitaries, known as the Shankill Butchers because they mutilate the bodies of their Catholic victims, use the taxis to carry off their victims.

Taxis may be the most efficient public transportation in Northern Ireland. The Falls Taxi Association, which serves West Belfast, runs a jitney service on fixed routes

that's cheaper than the city bus service—which the IRA destroyed in the late 1970s. There are no scheduled stops. People simply flag a taxi, join the passengers already enroute, and pay when they reach their destination. The cabs provide free transportation to Republican demonstrations and funerals. The British accuse them of giving a share of their fares to the IRA.

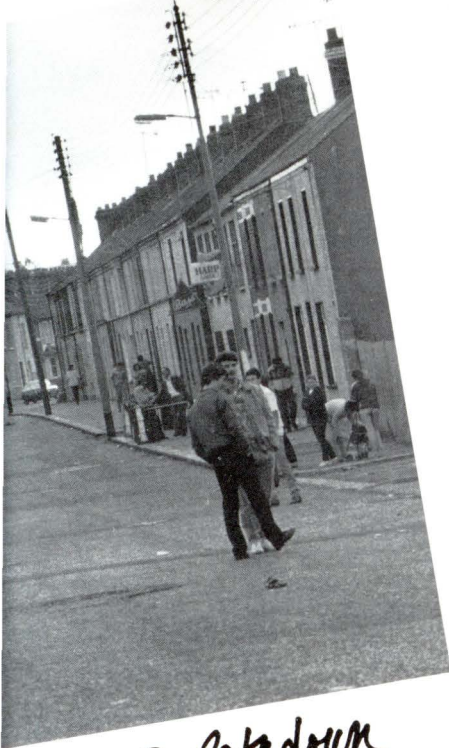
My traveling companions were thrilled with my presence. "Just tell the truth," one middle-aged woman said. "What's the truth?" I asked. A young girl hesitated and replied; "It's all in the books at Sinn Fein headquarters [the political arm of the IRA]."

I got out with the middle-aged woman. She had lost a nephew in an IRA bomb blast several years ago. It was a mishap, but over half the people killed by the IRA have been Catholics accidentally shot or blown up. She lived on Springfield Road in an old row house. Bullets had crashed through her window dozens of times. "I don't think it's ever going to get better," she said. "Nobody wants it to." Her husband, who died six years ago, had drunk himself to death after losing his job.



*Catholics awaiting the Orange Parade*





- July 12, Portadown



A child plays on a street corner with armored personnel carrier behind

The red brick Royal Victorian Hospital dominates the intersection of Falls and Springfield roads. The hospital has one of the best trauma units in Europe. Walking up Springfield, I passed the local headquarters of the Royal Ulster Constabulary, Northern Ireland's police force. The Springfield Station is ghastly. Fencing three stories high protects it against grenades and other bombs. A surveillance camera perched on the roof records events in the neighborhood. Other stations sport listening devices that can record conversations up to a mile away. Soldiers peer through slits at passersby, comparing their faces with those on wanted posters.

One morning, I walked through Divis Flats, a Catholic public housing project bordering downtown Belfast. Divis is 15 stories of violence and poverty so unmanageable the British have decided to tear it down. On that wet morning, some six or seven teen-agers hung out around a burnt-out car—"torched last week" after a joy ride according to one—and shared whiskey and cigarettes.

They laughed when I asked about the IRA. "Can't do nothin' for us," said one. "Can't get us jobs, can't make us go to school," said another. "Wouldn't work anyway," replied another, causing everyone to laugh. These kids are the waste product of Northern Ireland's troubles. They hang out, steal cars, throw paint bombs at police officers, and drink. They don't have jobs, or any hope of jobs, and don't believe any ideology. Said journalist Eamon Mallie: "The situation is desperate. Many are becoming mere cannibals."

My final meeting in Belfast was with Danny Morrison. The graying 35-year-old is deputy leader of Sinn Féin and a rumored member of the IRA's high command. He opened defending the IRA's new campaign. "We have to teach the British that nothing can be normal until they get out," he said. Local government drew his ire for promoting economic development instead of reunification. "We won't get fair employment under the British." He shifted in his seat, put his tennis shoes on a coffee table, and waited for my next question. No polite chatter. No smile. What about civilian casualties? "There's always innocent dead in war," he replied.

Headlines focus on Northern Ireland once again. In fall 1989, the IRA blew up a group of British Army musicians and cut the railroad between Dublin and Belfast. The British minister in charge of Northern Ireland admitted the IRA won't be defeated, setting off a storm of protest in Britain. Twenty years later, it doesn't look like the troops will come home soon.

I think back to the people I met, trapped in a dialectic of violence without synthesis. This isn't my grandmother's cherished 1916 uprising. It is much more akin to the closing lines of William Butler Yeats's poem "The Stares Nest by My Window":

We had fed the heart on fantasies  
The heart's grown brutal from the fare;  
More substance in our enmities  
Than in our love; O honey-bees  
Come build in the empty house of  
the stare.

Kevin Kelly graduated from Santa Clara in 1983 with a degree in political science; he received a master of science in economics from the London School of Economics in 1986. He is Dallas bureau chief of Business Week magazine. His stories on Northern Ireland have appeared in Business Week and In These Times, a political weekly in Chicago.





# The Funeral of MICHAEL-JO

BY FREDERIC

In Ireland, where funerals are  
a part of life, a unique

**T**his past August, I attended the funeral of Michael-Jo O'Malley on Clare Island in County Mayo, Ireland. He had been a close friend of Ron Rosenstock, the director of the photography workshop I was attending. O'Malley's local reputation was that of wise man and healer for the inhabitants of this primitive spot off Ireland's west coast; but what intrigued me most was that he had also been a friend of the Jesuit poet-activist, Daniel Berrigan.

So, with eager expectation of witnessing a unique ritual in this land where funerals are so much a part of life, I joined Ron and Olcan Masterson, a ballad singer, on the trip to bury their friend.

We left the quay at Roonah at 10 a.m. The seas were choppy, but not as rough as they would be on the return voyage that afternoon. The small fishing craft bulged with men, women, and children standing in the afterdeck for the 20-minute crossing of the channel. Once on land, the three of us were rushed aboard a van with the side door strapped open and trundled over the mountainside, along a dirt road, over one hill, and down the other side. An alert blond boy guarded the open door and, with deliberate importance, jumped from the van each time we approached a closed gate. He flung it open for us and then would run after the relentless rumbling car to hop on, proud of his office and achievement, much to the envy of his younger brother crouched in the van. A phrase came to mind, coined by an ancient pontiff when he first met pilgrims from these northern isles: "*Videntur angeli. They look like angels; let their land be called Angle-Land.*"

Silent men and women stood by the road and beyond the opening in the hedgerow of wild red fuchsia before the old stone house of Michael-Jo O'Malley. The men, pints of

beer folded in their hands, nodded or looked past as Ron, Olcan, and I ducked into the dark interior of the cottage. On the left, through the doorway of an inner room, we could see the thin body of O'Malley, looking full the 70-odd years his spirit had belied, so his friends said, when he was still alive. A black moustache still graced the hollow countenance, whose eyelids were indented, by pressure or collapse, like the bottoms of chocolate bonbons. Olcan described him as "steadfast"—a man who stood by his own principles apart from the rest. He was a rebel, a cheerful darer who challenged Procrustean definitions of Irish-Catholic culture. His life's gambit had been prefigured when, at the age of 12, he galloped, so the story goes, the circuit of Clare Island naked on his horse.

There were no Christian symbols in the room—he had wanted none—and the coffin cover lay waiting, propped against the fireplace. At the door stood Ciara, his companion. She was a young, strong beauty, worn with work and poor, her noble grace gained by loving, and being loved by, a good man. She had lived with Michael-Jo for several years, as had women before her. At least one, I was told, an American who still lives on the island, had been cured by Michael-Jo of a long physical illness. Women were attracted to this man, despite his years; and he, so it seems, considered a woman—though not a wife—a necessary part of life.

Whiskey, offered in glasses on a tray, was passed about in silence. The mellow warmth of the drink let me stand peacefully to one side, observing the room: its high, laden bookshelves; the spinning wheel hung over the fireplace; and the single photograph Ron had taken of O'Malley, snapped as the old man stood, cap on,

listening fixedly to poetry on his radio. By my side, a narrow stair led to the attic. Children dangled their legs through the rails and watched the room steadily fill with silent mourners, glasses in hand, waiting for the service to begin.

This was not to be a Catholic funeral, but Father Pat O'Brien, an old friend of Michael-Jo's officiated. Dressed in mufti and with a voice all could hear, he likened the event to a Eucharist: bread and drink shared for him whose words had fed these people many years. The scripture was Pasternak, Dylan Thomas, and Patrick Kavanaugh, climaxed by a reading of Michael-Jo's own rapturous tale of his encounter with poetic ecstasy: the eternal moment in his youth while tending sheep on Clare Island when his mind fled the prosaic burden of work to be done, of facing poverty and his father's wrath, to feast in fantasy on that Nature known only to those who—like Yeats's "Stolen Child"—are spirited away from the harsh world to lands of invisible enchantment:

For he comes, the human child,  
To the waters and the wild,  
With a faery, hand in hand,  
From a world more full of weeping  
Than he can understand.





# eral of O'MALLEY

R. TOLLINI, S.J.

erals are so much  
e ritual is witnessed

Big men carried out the coffin, their arms interlocked like lads going off to make a night of it, with Michael-Jo O'Malley on their shoulders. We picked flowers to toss in the grave and followed the cortege uphill on the open path. The coffin grew heavy for the bearers, and newcomers vied to shoulder the burden. In the cluster, I saw Ron nudge in. A bit breathless, I paused, turning to see those behind. The hill throbbed with followers edging upward with renewed enthusiasm. The solemn sorrow of the house was displaced by a determined exhilaration to see the place of burial.

The site was a knoll, rimmed by a low rock wall, directly above O'Malley's house, and looking east across the bay to the mainland. (He had wanted to be buried facing the western sea, on the cliffs in a pasture called *Sheidaune*, or Plain of the Faeries; but the arduous path forced them to choose a closer spot called *Macalla*, or Hill of the Echo.)

The crowd filled in about the space, and children filtered quickly through parents' legs to form a watchful, desultory circle around the grave. The hole had been neatly dug by friends; the pile of huge stones beside it attested to their labor. A single plank bestrid the pit. It was not strong

enough to bear the coffin, so the "undertaker"—a burly man in workclothes—called for a broom handle, and then a spade, to span the grave as they gently set the body down. It started to rain, and there were no more words to say. So they lowered him, and all threw in their handfuls of flowers, one by one; and then all together, some flicking the buds over the edge for others when the bundle fell short of the hole.

Then Ciara took the shovel and, with a humble strength that came from knowing what's to be done, shoveled in ten steady scoops of earth on the body of her man. A friend gently came forth and continued for her; then others joined to fill in the dirt. We stood by in silence, hearing the earth grind monotonously on the lid, watching the mound diminish. Finally, the men stomped down the rough green clods of turf. The rain reminded us to head back down. I had wanted to see the crown of the hill yet behind us; it was, in fact, an alternate, circuitous route back to the house. So a group of us went a bit higher, hoping for a glimpse of the ocean to the west; but we saw only the first, not the farthestmost and highest, head of Clare Island, the spot where Michael-Jo had wanted to be buried.

As the groups gathered at the house before leaving, Ciara stood by the break in the hedgerow. She looked with amazed satisfaction at the crowds that had come. "I didn't think they'd all come," she said. "We broke some ground here today. But then that's what he did in life." The van rumbled down the hill, and I looked back. On a stone in the hedgerow, the blond boy who had kept the gate sat crying.

At the dockside pub, we gathered in the center of the room by the bar and waited for the boat to take us to the mainland. Talk

warmed as the drinks went round, and words floated in the air like chaff winnowed from the fragmentary greetings of old friends.

"It was a fine service," someone said, "just what Michael-Jo would have wanted."

"I heard two old women at the graveyard disapprove," countered another. "He was not buried in consecrated ground, as a Christian should be."

"But what's more sacred than a man's own land? At any rate, you'll never see a thing like this again, not in Ireland!"

Then began the memories. Father Pat recalled how Daniel Berrigan and Michael-Jo would spend the night reciting the works of Dylan Thomas and Gerard Manley Hopkins. O'Malley himself had written plays, much to show that Synge had been accurate in his portrayal of the West Islanders. He was self-educated; for after attending Trinity only a short time, he came to the conclusion formal education—in Ireland, at least—was a waste of time. He returned to Clare Island to study on his own, never to leave.

In time, he became known as the wise man of Clare Island, and people came from all over the world to talk with him: philosophers, doctors, poets, heads of state, and even—once—representatives of the BBC! Wasn't it a shame the fine medicinal liqueur—that which had saved the American girl—brewed by the O'Malley's for centuries was now (for Michael-Jo was childless) lost forever. Another regretted that mention had not been made of O'Malley's cheerful nature; had he not, after all, smiled a supreme sign of gratitude when given a sip of whiskey just a few days before dying of a kidney infection?

The signal came we must hurry to the quay; the boat had docked. The seas were very rough, and those of us crowded astern were drenched. Like seasoned men, we passed a flask of whiskey; but this gesture of manly bravado struck the two lads who tended the lines as foolish. They giggled at our action like young girls at the mention of sex. Perhaps the antics of grown men, of those whose world they soon must enter, struck them as ludicrous. Their mirth proved contagious and caught the younger children on board who smiled and screamed as the sea spray hit the vessel and washed over them. The more the boat pitched, the more they thrilled at what their elders feared. Immortal in their minds, they exulted like the boy riding naked on his horse round Clare Island. ■

*Father Tollini is an associate professor of English and Theatre and Dance, and chairs the Theatre and Dance Department.*





Released from prison at age 35, Alvarez had to catch up with his life, which now includes his wife, Tammy, and their teen-age sons, Marc and Bryan

# Ex-POW Breaks

BY SUE ANNE PRESSLEY

**E**verett Alvarez '60 stood in the War Museum in Hanoi, where his North Vietnamese captors had marched him in to take a look at their "Alvarez" exhibit. He could see his fighter pilot's helmet, his flight suit, the blown-up photographs of other captured men. If he had been anything less than a tough young bird, he might have been rattled by the eerie display. As it was, he felt good to be out of his cell.

Then, he was stopped by the image of a man. Who was this tired, beaten, old guy? What had happened to his jet-black hair? Why were his eyes so dead? He stared and stared, and wished he had never looked in the mirror.

It had been five-and-one-half years since

he had seen his own face.

Everett Alvarez has many wartime stories, but until recently, he had never told them—not to his mother and sisters, who became fierce opponents of the Vietnam conflict; not to his two teen-age sons; not even, really, to himself.

For eight-and-one-half years, from August 1964 until February 1973, the U.S. Navy pilot was a prisoner of war in North Vietnam—the first, the longest held, the stoic role model for the nearly 600 men who would join him. During those years, he endured isolation, near-starvation, and beatings that lasted for several days. His world contracted to the most basic concepts—food, faith, sleep, loyalty—and he missed the defining events of an era: the

political and social changes at home, the divisive course of the very war that held him captive.

As if that weren't enough, he also lost the dream that had kept him going for so many years—the hope of a reunion with the young woman he had married just seven months before his capture. He would be the last to learn of her abandonment, in a letter his captor chose to give him as "a present" on Christmas Day, 1971. For many long months, he had written loving letters, in vain, to his "dear sweetheart."

All things considered, it is not surprising Alvarez has waited until now, 25 years after his capture, to tell his story in a book titled *Chained Eagle*. He had to catch up on his life. Captured at 26, released at 35, he



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*Everett Alvarez '60 has many wartime stories, but, until recently, he had never told them—not to his mother and sisters; not to his two teen-age sons; not even, really, to himself.*

quickly remarried, completed a 20-year Navy career, attended law classes at night, served as deputy director of the Peace Corps, then as a top official in the Veterans Administration.

Today, at 52, he is a quietly happy businessman with his own computer-programming firm. He lives in a spacious home outside Rockville, Maryland, and drives a station wagon with a Georgetown Prep sticker on the back. His life revolves around his teen-age sons—piano lessons, football games, school dances to chaperone. Every Thursday night, he and his wife, Tammy, have a standing date to watch *Knots Landing*.

And when he talks about the past in his low-key way, it is without bitterness or regrets—even though he knows a large part of his identity will always be “Everett

ment came that they were really going home.

And what about the uplifting stories? There was the time Alvarez broke out the Red Cross canned meat he had been hoarding for months to celebrate Thanksgiving with his first cellmate; it tasted so good that they lived on the memory for years. And there were the times in the cell next to the “torture chamber,” when he would use the prisoners’ Morse-like communication code to tap out encouragement to the man waiting for his next round of beatings: “Hang in there buddy,” he tapped, tapped, tapped, “we’re with you all the way.”

It’s not easy to tell stories like that, and except for vignettes he used in the speeches expected of former POWs, Alvarez had never relived the full horror of his prison

night before, there were shocking reports that two U.S. destroyers had been attacked by North Vietnamese patrol boats in international waters. Now Everett Alvarez, a lieutenant junior grade in the U.S. Navy, was streaking toward the Gulf of Tonkin in his A4-Skyhawk, along with nine other fighter jets. “Holy smokes!” he said to himself. “This is war!”

Later, the Gulf of Tonkin incident would be famous as a catalyst for the escalation of U.S. involvement in Southeast Asia. Later, the events in the gulf would seem more shadowy, imprecise, perhaps a direct result of American provocation. Much later, some evidence would show that Alvarez may have been shot down in a reprisal for a raid that never happened.

But with his plane shaking from a burst of flak and his cockpit filling with smoke, the young pilot thought of nothing except survival. He parachuted into the waters below, and into an alien world, “a million miles from civilization.” He was a prisoner of war, except that there was no war. To his captors, he was “the American war pirate.”

Perhaps it was his background that helped him survive the bleak years ahead. Growing up in a Mexican American family in Salinas, California, he was urged constantly to work hard, get a good education, and make something of himself. His father, Lalo, who had an eighth-grade education, was a welder in a munitions plant; his mother, Chole, had worked in the fields and canneries since she was 11.

As a youth, Alvarez was quiet, private, determined, and able to concentrate mightily on a single goal—making the National Honor Society in high school or earning his electrical engineering degree from Santa Clara University. Spurred by the boyhood memory of a brief ride in a crop-dusting plane, he chose the career of a Navy fighter pilot. He was, his instructors told him, a natural flier.

In prison, he said, he couldn’t dwell very often on his family or on his bride, Tangee. That would have broken his heart.

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# His Silence

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Alvarez, former prisoner of war.”

“I was just one of the guys,” he says now.

But the stories he can tell. There are heartbreaking stories: his first 13 months in captivity, alone, when dinner would be a whole blackbird or a pig’s hoof with a little meat attached; when he scratched a cross on the wall of his cell and prayed daily for the release he was certain would soon come. The torturous middle years, when his captors tried to force him and the other men to sign confessions of war crimes, then clamped them into circulation-choking ratchet cuffs and kicked them for hours when they refused. Near the end, when the prisoners were so numbed by false alarms and false hopes, they shrugged and resumed a bridge tournament when the announce-

years—not until three years ago, when he and co-author Anthony Pitch sat in his basement den, and over hundreds of hours of taped interviews, recaptured the events of that period. It is only now, with the publication of the book, that his family in California has learned what happened to their brother and son, only now that he has begun to understand the anguish and the anger they were feeling at home.

“The book is his way of telling us what he went through,” says the younger of his two sisters, Madeleine Schramm, whose adolescence was consumed by the wait for her brother’s return. “All these years, we didn’t ask. We were waiting for him to take the first step.”

It was August 5, 1964, a Wednesday. The



Instead, he concentrated on “keeping my honor intact,” and refusing to cooperate with the enemy, no matter how much he was tormented. Although technically Alvarez was not the first prisoner of war to be taken in the conflict—Army Capt. Jim Thompson had been captured in South Vietnam five months earlier—he was the first to be held in enemy country. As other American prisoners joined him, they soon learned that Alvarez was made of a special kind of steel.

“I’ll tell you this, he was a symbol to me and to everyone else,” said Sen. John McCain (R-Ariz.), who became a prisoner of war in October 1967 and sometimes was housed in the same prison. “Whenever I’d start feeling sorry for myself, I’d think about Ev and how long he had been there and all that he had been through, and I would feel a lot less sorry. He had a record of steadfast resistance and strength; and we not only admired him, we revered him.”

But in order to hold himself together so admirably, Alvarez had to bury his feelings. He was wooed by book publishers immediately after his release in 1973 following the cease-fire, but the last thing he wanted at that time was to relive his experience. Years later, when he felt the time was right, he decided he wanted a “Stalag 17” account of everyday life as a POW—the humor, the camaraderie, the captors with nicknames like “Stoneface” and “Owl,” the infamous prison camps known as the Zoo, the Briarpatch, the Hanoi Hilton.

Pitch, a Potomac resident who has written eight other books, found that the Alvarez family in California also had a story to tell about their long, emotional wait—a story Alvarez had not fully learned—and he decided to alternate the two accounts in the book. But forcing his main subject to re-create his part of the story was not an easy job.

“His feelings are so deep within him that they are bound up tighter than the cloth around an Egyptian mummy,” Pitch said. “For instance, he could not say anything about suffering under torture, suffering when he heard about his wife. He was unable at first to express these things in an articulate way, and we had to keep going over and over and over them.”



There are certain parts of her son’s story Chole Alvarez will not read. In particular, the chapter titled “Torture.”

“I’m reading here and there, little bits,” said Alvarez, now 70, who returned to school and became a teacher after her son was freed. “There are parts I think I would like to skip. I lived through them—I don’t want to relive them.”

Imagine what it was like to be the family at home. Waiting for scraps of news, never knowing if the only son, the oldest child, was alive or dead. Sometimes a whole year would pass without a letter from him. For nearly a decade, everything the family did was clouded by the knowledge that Everett was out there somewhere, suffering.

“At Christmas and Thanksgiving, our table would be laid out with all kinds of food for the occasion,” his mother said in a telephone interview from her Santa Clara home, “and I always had it in my mind that he was starving.”

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*Sometimes a whole year would pass without a letter from him. For nearly a decade, everything the family did was clouded by the knowledge that Everett was out there somewhere, suffering.*

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At first, Vietnam was a mystery to the family. When her son left on his tour of duty, no one had known he would end up there. One of the first things Chole Alvarez did after she heard he was shot down was to visit the library and look up the country. She learned very little.

As the months passed, however, the family’s point of view began to expand and change: Why was the United States involved in this civil war halfway around the world? Why was there talk of ending the conflict at the same time more and more troops were being sent there?

“The first few years, we were the good military family,” said Delia Alvarez, who is three years younger than her brother and works as the public health director of Santa Clara County. “You have to go back in time, about 25 years or so; and in those days, you didn’t question what the government was saying. But with the changes going on in the country, it became harder to accept—there

were questions that were not being answered, and there were a lot of answers that just didn’t make sense.”

In an attempt to force Washington to do something about the prisoners, the family began a huge petition drive. Delia Alvarez even went so far as to attend a conference in Canada, where North Vietnamese representatives were present; her brother was horrified when he found out. Eventually, they learned that on this issue they would have to agree to disagree; Everett Alvarez would never say his government had been wrong.

“I realized it was all political, and something had to be done,” said Chole Alvarez, recalling those years. “It was like a game, and we could see that game in our living room nightly, and it was so cruel.

“So many lives were lost,” she said, “and

I still feel they were lost for nothing.”

As Alvarez’s relatives wrestled with such large questions, they also faced a more pressing personal matter. In early 1970, they lost contact with Alvarez’s wife; later they learned she had gotten a quick divorce, married another man, and was pregnant. As Alvarez’s sporadic letters continued to arrive for his “sweetheart,” the family made a decision: Maybe she’s helping to keep him alive. Let us wait until he is ready to ask what happened.

When Alvarez finally learned the truth, he wrote a characteristic letter to his mother: “It’s sure difficult when you’re doing as I was—living a dream—when just out of the clear sky your dream is shattered and you find that your world has vanished. The reality is hard to face—but you must; then pick yourself up, and go on. Someday, I will return home.”

“Son,” his mother replied in her next letter, “your world hasn’t vanished.”





Sometimes Bryan Alvarez, 13, and his brother, Marc, 15, like to do impressions of their dad. One of them will put on his awful yellow Bermuda shorts, add a pillow around the waist for girth, and—this is the most important part—pull on a pair of old brown socks way up high to the knee. (“The things he wears sometimes,” says Bryan

Official U.S. Navy photo

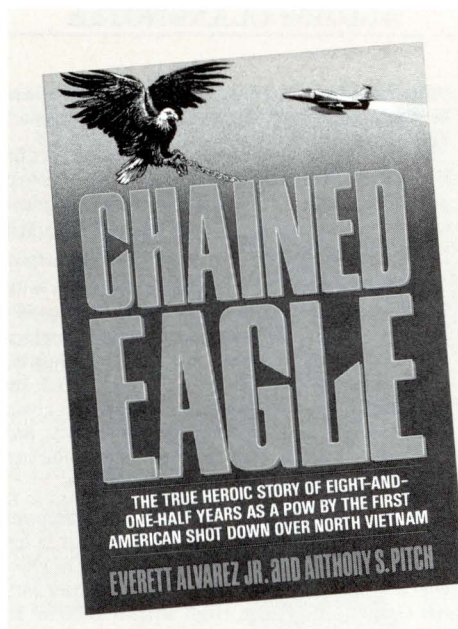


1963: A year before his plane was shot down

with a shake of his head.) Another favorite impression is the one of Dad plopping down on the couch and promptly conking out in front of the television set.

It's too bad that so often Alvarez is described as the man whose wife left him while he was in a foreign prison—as if that's the end of the story. Although other men suffered the same fate, his was the case that made international headlines, including his poignant comment, “I hope he loves her as much as I do.” Alvarez would never see Tangee again, or talk with her about what had happened.

Looking back on it now, however, he will say that his life actually began in 1973. Shortly after his release, he met Thomasine “Tammy” Iylas, a United Airlines employee, who greeted him at Dulles International Airport as he waited for a flight to California after a Washington news conference. He was different, she thought, from the other VIPs she regularly dealt



with. He made no demands, he wasn't arrogant, and, in his quiet way, there was something very secure and comforting about him.

After a quick courtship, they were married. The best man at their wedding and most of the ushers were former prisoners of war. Moments before they were wed, someone left a small box on the altar. Inside was a POW bracelet that said “Alvarez.” They never found out who put it there.

Today it is hard for Tammy Alvarez to talk about her husband's past—or their present happiness—without starting to cry. She hates that “he had to suffer,” she says. She thinks there is something about his generation of men that made them tough and honorable. An emotional type, she sometimes half-wishes her husband were not quite so laid-back. (“I want him to over-react to things like I do,” she says, “but he is always so practical and patient.”)

Sooner or later, as she talks about the war stories, she begins to tear up again. “I cry a lot,” she says half-apologetically.

“Sweetheart,” says her husband, looking up from a pile of mail, “you cry when you say hello.”



On a recent Sunday night, Everett Alvarez was the motivational speaker for a group of Du Pont Company employees gathered for “a quality conference” at a Williamsburg resort.

The point of this retreat was to improve teamwork and communications. The employees wore identical bright green shirts, and occasionally jumped up to challenge one another with a special chant: “We're-

## How to Get Your Copy

*Chained Eagle*, published by Donald I. Fine, Inc., was released last fall and is currently in its third printing. Everett Alvarez and his co-author Anthony Pitch began writing it 13 years after Alvarez was set free. It took them three years to complete. *Chained Eagle* is a gripping, powerful story, which “needs to be read by all who desire to understand the stuff of which heroes are made,” according to retired U.S. Admiral Elmo Zumwalt, Jr.

Readers of *Santa Clara Magazine* may purchase the book through the University's bookstore at 15 percent off the published price. For a copy, at \$20.78 including tax and shipping, please call or send a check payable to SCU Campus Bookstore, (408) 554-5332, Santa Clara, Ca., 95053. Visa or Mastercard accepted.

into-quality, that-is-true. We're-into-quality, how-'bout-you?” The crowd fell silent and respectful with the introduction of Alvarez; it included the dramatic summary of his past that he has come to expect.

“What I want to do,” said Du Pont's Barbara Scalone, “is to ask you to switch moods and step back in time, if you would please, 25 years to be exact.”

She told of the young pilot's capture, his isolation and suffering, that it would be eight-and-one-half long years before he came home. “During this time,” she said, “he was starved, he was beaten, and yes, people, he was tortured. And as if that wasn't enough, in his seventh year of captivity, he found that his wife hadn't waited for him. . . .”

Yes, there are some things Everett Alvarez will always have to live with. They are part of his history, part of his story.

Later, he would answer the same old questions: How did you get information from the outside world? How hard was your adjustment after your release? Can you ever possibly forgive Jane Fonda? But for now, it was just Alvarez at the lectern in a bright plaid sports shirt, talking quietly about duty and character and friendship.

“One of the most critical lessons we learned,” he told the group, “is how dependent we are on each other. People always ask me, how did we do it? How did we survive?”

“That's how we did it,” he said. “That's the big secret.” ■

*Sue Anne Pressley is a Washington Post staff writer. Reprinted by permission. © The Washington Post.*



## BY DORIS NAST Class Notes Editor

**'24 Robert Sheilds** (JD '25), writes from Auburn that he retired from law practice 20 years ago. He and his late wife, Claire, raised four children: Robert III '57; Patricia, Seattle University '56; Terrence '59; and Sally, Notre Dame-Belmont '62. They also have a granddaughter, Claire '86.

**'27 Len Casanova** was awarded the Amos Alonzo Stagg Coaching Award, the highest honor given by the American Football Coaches Association, at dinner in San Francisco January 10. The award recognizes "outstanding service in the advancement of the best interest of football." Casanova lives in Eugene, Ore.

**'29 Ralph Fitzgerald** retired two years ago from full-time supervision of new industrial building construction for San Jose-area electronics firms, a job he held for the past 36 years. His home is in Los Gatos.

**'30 Vincent Carrese** lives in San Pedro and is a retired teacher and athletic coach in the Los Angeles Unified School District.

**'32 John Healy** is retired from a variety of businesses and has been involved in yachting for many years. He lives in Coronado and writes that he would very much like to hear from classmates.

**'33 Lester O'Meara** lives in Sacramento. He is a retired consulting mechanical engineer.

**'35 Charles Antonini, M.D.**, has retired from the practice of medicine and he and his wife, Clementina, live in San Mateo.

**'37 Bill Adams** and his wife, Marijane, celebrated their 50th wedding anniversary on December 26. Their home is in San Jose.

**'38 John Donovan** is a developer and real estate broker in Oakland. He and his wife, Margaret, have four children who graduated from Santa Clara: Eileen '73 (deceased); Marian Corrigan '76; George '77 (JD '82, MBAA '85); and Michael '80. . . **Tom Ferro** writes that he has retired from law practice and spends equal time in Alameda and Palm Desert "trying to play a respectful golf game." His two married daughters are both teachers, and he has a 12-year-old granddaughter, Erin.

**'39 James Reilly** has retired from PT&T and he and his wife, Jane, live in San Francisco.

**'40 Robert O'Connor** retired 7 years ago after 35 years as a chemist. He writes that he "worked with all the chemicals that people become paranoid about these days." With six married children, he "average[s] a couple of grandkids each." . . . **Oscar Odegaard** lives in Alhambra and writes that he retired six years ago and "is as busy as ever, finding precious little leisure in retirement." He and his wife, Clotilde, are parents of eight children.

**'41 Louis Caserza** retired in 1984 from Bechtel Corp. after 33 years as a senior instrument and control engineer in the refinery/chemical division, mainly in the San Francisco office, with assignments on the Gulf Coast, in Canada, and London. He and his wife, Bianca, live in Daly City and have three daughters. He spends his time "gardening, puttering, and traveling." . . . **Guido Marengo** retired as president and manager of the Credit Bureau of Stockton. Two of his three sons-in-law are SCU graduates, Matt Burke '75 and John Dimalanta '66. His granddaughter, Gia Biaggi, is a Santa Clara freshman.

**'42 David Simmons**, a retired U.S. Marine Corps

colonel, and his wife, Nova, live in Sacramento, where he spends his time enjoying "golf, fun, and relaxation."

**'43 Vic Kramer** lives in Phoenix where he says he is "retired and living on the fruits of my ill-gotten gains." . . . **John Miller** retired from coaching and education 15 years ago and does a lot of traveling. His home is in Apple Valley.

**'44 Frank Artigal** is a real estate broker with Sherwood Properties in Willits, where he and his wife, Betty, live. . . . **Marcel Gres** recently retired as senior vice president of Tracor Inc. His home is in Austin, Texas. . . . **John Matheu** lives in Short Hills, N.J. He is president of Matheu Associates, a consulting group specializing in pharmaceuticals, medical products, and health care issues. . . . **Eugene Towne** is the publisher of *Craftsman Publications* in El Paso, Texas.

**'47 Wilbur L. Clark** is having an active retirement in Seniors in Retirement (SIRs), as an officer in his church, and with the Elks. He retired early, in 1964, after a 16-year teaching and administrative career with the Grant Joint Union High School District in Sacramento. He and his wife live in Citrus Heights. They have two "growing" granddaughters. . . . **Edward Fennelly** retired from Riordan High School in San Francisco in June 1989 after 40 years as coach, teacher, athletic director, and business administrator. He will continue as a commissioner of the West Catholic Athletic League, a position he has held for the past 22 years. His home is in San Carlos. . . . **Neil Gallagher, M.D.**, retired in 1986 from St. Louis University as a professor of internal medicine and from the Veterans Administration medical service after 30 years. He now works full time as director of hematology and oncology at St. Mary's Health Center in St. Louis. . . . **Ray March** writes that he and his wife are enjoying their retirement in the Red Rock country of Sedona, Ariz.

**'48 Orr Kelly**, who works in Washington, D.C., has been writing books for the past four years, including one about the Army's M-1 tank, *King of the Killing Zone*, which came out in 1989. Presidio Press will publish "Hornet," on the Navy's F/A-18 strike fighter, next fall. . . . **William T. "Tom" Walsh**, who was named captain of the newly formed SCU track team when he transferred here from Notre Dame, is a retired realtor and lives in Casselberry, Fla.

**'49 John Conrado** lives in Austin, Texas. He retired after 40 years with the Federal Highway Administration and was awarded the Distinguished Career Service Award. . . . **Donald Foxworthy**, of Baltimore, Md., published a private printing of his family history and is working on siblings of direct lineal ancestors. . . . **Dr. Frank Keegan** has written an illustrated history of Solano County called *Solano: The Crossroads County*. . . . **Edward Maffeo** retired in 1989 from Burke Industries as vice president of finance and treasurer. Ed and his wife, Joyce, reside at The Villages Golf and Country Club in San Jose. . . . **Tom McInerney** is a partner in the Oakland law firm of Haims, Johnson, MacGowan & McInerney. . . . **William Ronchelli** is retired and lives in Santa Rosa. He is active with the Catholic Worker and its local homeless shelter. He and his wife chair a parish Peace & Justice committee.

**'50 Franco Giudici** is chairman of the Biblical Studies and Skills Department of the United School of Religious Studies in Unity Village, Mo. . . . **John Kane** is president of Pajaro Valley Insurance Co. Inc. and is in his 30th year as a California probate referee, having been appointed by Alan Cranston in 1959. His home is in Watsonville. . . . **Galen Norquist** is president of Western Steel Manufacturing Co. in Boise, Id. . . . **John Stoddard** retired from Del Monte Foods after 32 years and is now active with Navy League and

Seniors in Retirement (SIRS). His home is in Mountain View.

**'51 Luis Aboitiz**, president of Aboitiz & Company Inc. in Cebu City, Philippines, is retiring this year. His son, Luis Jr., was in SCU's Class of '86. . . . **Dick Cashman** is a senior staff engineer at Lockheed Missiles & Space Co. Astronautics in Sunnyvale. . . . **Frank Faraone** is a public relations consultant in Mill Valley.

**'52 John Bonnel** is a manager for Ford Motor Company in Milpitas. . . . **Charles Farrell** is a management consultant with Hughes Aircraft. His 14th grandchild arrived last July. . . . **John Graf** is in his second term as Yolo County superintendent of schools. He and his wife, Marjorie, live in Winters. . . . **Mike Monahan** is a film and television actor and managing director of the Showboat Dinner Theatre in San Fernando Valley. He and his wife, Ann, direct the Showboat Youth Theatre for youngsters 7 to 16. They live in Malibu Canyon and have six sons and two daughters, all in show business. Mike writes that his two grandchildren are becoming the third generation of performers. . . . **Harold Nunn** retired in 1981 as president and CEO of Abilities Inc. of Florida. For more than 30 years, he held management positions with Northrop, Lockheed, The Martin Co., Honeywell, and General Dynamics. His home is in St. Petersburg. . . . **William Scannell** is a project engineer at General Dynamics, Pomona division.

**'54 Joseph Ball, M.D.**, practices medicine at Charter by-the-Sea Hospital in St. Simons Island, Ga. . . . **Clarence Cravalho** and his son, James '85, run Peninsula Art Tile Company in San Mateo. . . . **Thomas Higgins, S.J.**, is a teacher, campus minister, and golf coach at Loyola Marymount University in Los Angeles. . . . **William Holland Sr.** and his wife, Joan, live in Carmichael where he is a marketing representative for Cabin Crafts Carpets. . . . **Earl Morgan** is a task manager for GTE Government Systems in Westborough, Mass. He has been with GTE for 33 years. . . . **Donald Ornellas** has worked for the Lawrence Livermore National Laboratory for 31 years as a staff chemist. His home is in Livermore. . . . **Jim Putkey** is a consulting engineer in Orinda. He and his wife, Angela, live in Moraga. . . . **Leland Taylor** owns Taylor Integrated Polymer Systems Inc. in Pleasant Hill, a small distributing business. . . . **Richard Vance** is president of Connell Bros. Co. Ltd. (Korea).

**'55 Paul Baldacci** and his wife, Betty, live in Danville. Two of their six children are SCU grads, Lisa '78, and Jim '87. Paul is an active investor with Castle Construction Co. Inc. . . . **Anthony Escover** is retired and lives in Hollister. He works part-time for FMC of San Jose. . . . **Roberto Iniguez** is a partner and manager of hydroelectric projects for Tudor Engineering Company in San Francisco. . . . **Ted Richardson** began a commercial wine storage warehouse and transportation facility in Healdsburg in 1985, which houses 400,000 cases of Sonoma County wines for 30 wineries. . . . **Wallace Sheehan** is a vice president of Shearson, Lehman, Hutton in Larkspur. . . . **Ted Welp** is retired and he and his wife, Elaine, live in Tucson, Ariz. He owned Ted Welp Investment Co.

**'56 William Chambers** is in his 32nd year of teaching. He is chairman of the History Department at American River College in Sacramento. . . . **Robert Goldstein**, his wife, and two children live in Flushing, N.Y. He is senior vice president at the investment banking firm of Cowen & Co., specializing in personal investment and financial planning. . . . **Albert Lopes** is vice president-commercial real estate at Wells Fargo Bank in Sacramento. He and his wife, Yvonne, live in Wilton. . . . **Dick Quinlan** is first vice president-



## Every WICHE Way

*Dick Jonsen '55 lands top job at western educational commission*

When Dick Jonsen '55 was getting his Ph.D. in higher education at Stanford University nearly 20 years ago, he thought about one day being a college president. "I saw it as a way of making a difference in higher education," he recalls.

Some think that wish came true January 1 when he became executive director of the Western Interstate Commission on Higher Education (WICHE) in Boulder, Colorado.

Although WICHE is hardly a household word, it certainly does make a difference in western higher education. And Jonsen's new job, which he won after a highly competitive national search, is considered to be equivalent to a college presidency.

Longtime Jonsen friend Pat Callan '64 (MA'65) says it's even better than being a college president because of "its range, opportunity and overall impact."

Callan, former director of California's Postsecondary Education Commission, knows WICHE from the inside. He served two terms on its 39-member board, composed primarily of state legislators and educators appointed by the governors of the 13 member states.

A major part of WICHE's efforts are its student exchange programs that let students living in

states without professional or graduate programs enroll in programs in other WICHE states at reduced tuition. (Exchange students, for example, have graduated from SCU's School of Law over the years.)

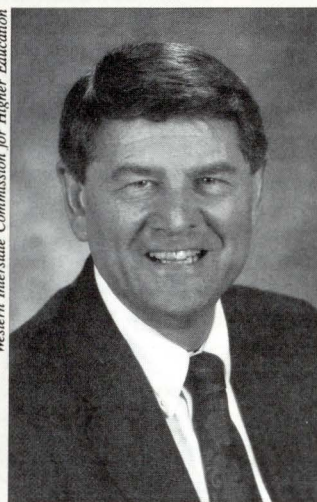
The commission also identifies issues confronting higher education, and promotes research projects and organizes task forces to work on those issues.

That's both exciting and important, Jonsen says. There is a lot of creativity in finding solutions to these problems. And at WICHE, he has the opportunity to analyze and address those issues from an interstate and regional perspective.

"Dick has enormous integrity," says Callan. "He is very successful in getting people's support and keeping that support."

Jonsen, who was valedictorian of the class of 1955, has both academic and administrative experience. He was alumni director and admissions director at Santa Clara between 1958 and 1970, and an assistant dean and professor of education at New York's Syracuse University before joining WICHE in 1977. Two years later, he became WICHE's deputy director.

His new job combines two of his longtime educational concerns: institutional cooperation and advancement of minority education. "It's consistent with my interests:



Jonsen: making a difference

developing cooperation among colleges and universities, especially to the critical needs such as strengthening the performance of higher education for minority students," he said during a phone interview from his University of Colorado campus office.

Jonsen said WICHE has made serious efforts in recent years to encourage higher education leaders to pay closer attention to rural demographics and to urge colleges to promote minority education. "The economy is going to demand it," he said.

Jonsen and his wife, Ann Parsons, a Stanford graduate, have

five children aged 25 to 33. (Recently, when all five were in college at the same time, Dick asked facetiously, "Should we send the tuition bills to the Pope?")

Ann is social services director at St. Paul Health Center in Denver. The children all live in the Denver area. Daughter Marie is married and a physician and fellow in oncology at the University of Colorado Health Center. The weekend she received her M.D. from the University of Colorado, oldest son Eric graduated from the same university with a J.D. degree. He is an attorney with a Denver law firm, is married, and has two children (the Jonsens' first grandchildren). Greg graduated from Stanford, is married, and works as a systems analyst/network planner with Echosphere, a satellite equipment manufacturer and distributor. Stephen, a graduate of Colorado State University, is an officer in the National Bank of Boulder; and Matthew, a University of Colorado graduate enroute to graduate study in biology, is a lab assistant in oncology research at National Jewish Hospital in Denver.

Jonsen occasionally hikes and skis in recreation-packed Colorado, "but don't try to make me into a great outdoorsman," he warned. "It just won't fly. My idea of recreation is to go out to dinner."

—Peg Major

investments for Smith Barney in Menlo Park. . . **Marty Sammon** (MBA '63), San Jose stockbroker, played the part of a boxing referee in the February 6 segment of the NBC series *Midnight Caller*. This summer, he will appear in the play, *Hope Is a Thing with Feathers*, put on by Stage One, a professional actors' training workshop.

'57 **Jerry Clements** has his own civil engineering firm in Los Altos and is chief coach for the local AYSO soccer region. . . **John Fitzpatrick** is president and CEO of Pepsi-Cola Bottling Co. of Northern California. . . **Lu Jenkins** is director of administrative services in the San Jose Union School District.

'58 **John Collins**, is president of the Pasadena Bar Association. Of his eight children, four are at home, two graduated from Loyola Marymount University, and two from SCU. . . **John McGuire** is a division manager with the City of Santa Clara's electric utility. He and his wife, Liz, live in Sunnyvale. Mary, one of their three children, is a junior at SCU.

'59 **Gene Burdick** is an attorney in Mesa, Ariz. . . **Vince Donohue** (MBA '72) is in his 25th year as a

Pan American pilot flying Boeing 747s to Europe, the Soviet Union, and South America. He and his wife, Rene, make their home in Cupertino, and four of their five children are in college this year. . . **Paul Lagomarsino**, M.D., is an orthopedic surgeon in Sacramento. . . **Jack Purl** is construction manager for Atlantic Richfield Co. Arctic oilfields in Alaska. He and his wife, Kathleen, live in Anchorage.

'60 **Martin Lee** is vice president of Kenwood Vineyards Winery. He makes his home in Glen Ellen with his wife, Kristina. . . **Larry Schechtel** and his wife, Sylvia, live in Fairfax County, Va., where they recently celebrated their 30th wedding anniversary. He writes that they have two grandchildren with two more on the way. Larry is a senior resource analyst for the Office of the Secretary of Defense in the Pentagon. . . **Byron Schnetz** is a vice president with the Bank of America in Fresno and active with Fresno State University athletic support groups and clubs.

'61 **George Dyanan** is in management for the Welk Resort Group in North County San Diego. . . **Michael Fitzgerald** is an accountant in Solvang. He and his wife,

Neta, have a son and daughter, both attending the University of San Diego. . . **Daniel Flynn** (JD '75) lives in Arlington, Va., and is director of personnel services-U.S. for the Lafarge Corp. . . **Bernard Gass** manages the fuel supply department for Arizona Public Service Co. in Phoenix. . . **Mike Hagan** is president of Furon Corp. in Laguna Niguel. . . **Denis McGrath** lives in Pleasanton and is an inspector with the district attorney's office in Alameda County. . . **Michael Robinson** is a human resources manager for McDonnell Douglas Corp. in Long Beach. . . **John Stoner**, M.D., lives in Salem, Ore. He was recently appointed a consultant to the surgeon general of the United States for otolaryngology.

'62 **Salvatore Falcone** taught Italian and Spanish for 24 years and now operates Falcone Coin and Jewelry in San Jose. His specialties are classical and rare world coins and estate jewelry. . . **Joseph Gallo** lives in Cupertino. His son, Robert '90, and daughter Kathy '92, are on the men's and women's soccer teams at SCU. . . **Alex Gonsalves** is director of quality for H.B. Fuller Co. of St. Paul, Minn. . . **Gary Keister** is president and CEO of John Cabot Co. of Everett, Wash. . .



**Manuel Montemayor** (MBA '64) is vice president-Southeast Asia for MOI Inc., management services consultants. His home is in Jakarta, Indonesia. . . **Lynn Revak** and his wife, Billie, own Revak Enterprises Inc., a 70-man turbine and compressor repair company in Houston, Texas. . . **Mike Riley** is manager of the Central Pacific region of Moore Business Forms & Systems, which was awarded the distinction of "best growth region in 1988" for the U.S. . . **Michael Ryan** is sales manager for Container Corp. of America in Stone Mountain, Ga. . . **John Rohe** and his wife, Joan, live in Westchester, and have six children. John joined Dunn-Edwards Corp. last year as controller and is based in their main Los Angeles office. . . **Nicholas Toussaint**, CRE, president and CEO of N.E. Toussaint & Associates Ltd., San Francisco, was elected to serve a three-year term on the Board of Governors of the American Society of Real Estate Counselors.

**'63 Glenn Anderson** is wire editor of *The Daily Report* newspaper in Ontario. He lives in Chino with his wife, Sherry, and son, Michael, a high school freshman. . . **Rick Colthurst** works in Newport News, Va., as director of eastern operations for International Research Institute, specializing in command and control software. . . **Agustin de la Guardia Jr.** works with the Panama Canal Commission and teaches part time for the University of Panama. His son, Agustin III, is in the Class of '91, the fourth de la Guardia generation to attend SCU. . . **G. S. "Bud" Herning** is president of Multilayer Circuit International in San Jose. . . **Col. Robert Jimenez** is stationed as the Army Attache to Turkey until July 1991. . . **Kent Morrill** is the executive vice president of E. H. Morrill Co., which was recently acquired by JWP Inc., the largest electrical, mechanical contractor in the United States. . . **Patrick Sauer** is a certified pediatric advanced life support instructor and Montana's representative to the national faculty of the American Heart Association pediatric life support course. His home is in Billings. . . **Larry Specchierla** is the manager of the analytical and special studies group of Texaco Inc., which is headquartered in Harrison, N.Y. He and his wife, **(Maureen Hart)** '65, live in Scarsdale. Their youngest son, Michael, is a junior at SCU and daughter, Therese, graduated in 1987.

**'64 Timothy Andersen** is president of Portland Iron Works in Portland, Ore., where he lives with his wife, Lindsay. His son, Court, is a sophomore at Santa Clara. . . **Robert DeMattei** is a chemist and material scientist at the Center for Materials Research, Stanford University. He and his wife, Marian, live in Sunnyvale. . . **Dennis Devitt** is an attorney in Los Angeles. . . **Dan Fitzgerald** is a systems analyst at LB&M Associates in Lawton, Okla. His wife, Judy (**Kayser** '65), is a reference librarian for the Lawton Public Library. . . **Paul Garbarini** is a project manager for Bechtel in San Francisco. . . **Gerald Giaccai** and his wife, Sheryl, and four children live in Canton, Mass. He is a vice president at the Federal Reserve Bank of Boston and project manager for the selection and implementation of a new Federal Reserve System national telecommunications network. . . **Nancy Goodwillie** teaches English at James Lick High School in San Jose and is a member of SCU's Mayer Theatre's Board of Directors. . . **Jack Hourigan** is a judge in the Torrance branch of the Los Angeles Superior Court. He and his wife, **Margaret (Baier)** '67, live in Palos Verdes Peninsula. . . **James Maher** has been an agent for New York Life for 24 years and is a life and qualifying member for the Million Dollar Round Table. He and his wife, Carolyn, live in Benicia. . . **John Minor** is partner in the Newport, Ore., law firm of Minor, Bereson & Boone. He is on the board of the Oregon Association of City Attorneys. He has four children. . .

**Hugh Mullin III** is a Santa Clara County Superior Court judge. . . **Michael Stroot** is a systems analyst in the U. S. Department of Commerce Bureau of the Census. He and his wife, Jane, make their home in Kensington, Md. . . **Walter Vennemeyer** is in investment banking with Progressive Capital in San Francisco.

**'65 Ann Carr Dallosto** is director of student teacher placement and a lecturer in graduate education at St. Mary's College in Moraga. She and her husband, Gene, live in Walnut Creek. Their daughter, Katey, is a freshman at Santa Clara. . . **Bruce DeVine** is a vice president and senior international economist for Security Pacific National Bank in Los Angeles. . . **Stephen Dombrink** is a judge in the Oakland-Piedmont-Emeryville Municipal Court. . . **Fred Donati** and his wife, Carol, live in Santa Maria with their son and daughter, Jamie and Lisa. He has been with New York Life for 20 years and a trustee of the Santa Maria Joint Union High School District for 10 years. . . **William Jaeger** is a partner in the San Francisco law firm of Khourie, Crew & Jaeger, specializing in antitrust and business litigation. . . **Ronald Lohbeck** is a senior vice president of Bateman, Eichler, Hill, Richards stockbrokerage, after 21 years in the investment business. He lives in San Jose with his wife of 25 years, Betty, and son and daughter, Mark and Amy. . . **Tom McGurk** rowed in the U.S. Masters National Championships, which were held at Lake Merritt in Oakland last August. He and his wife, **Carol (Van Vranken)** '72, live in Stockton. . . **Robert Price** is a life insurance and group insurance agent with Integrated Benefits in Sacramento. . . **Robert Ruemoeller** is a certified financial planner, enrolled agent in Gualala, where he and his wife, Mary Sue, make their home. . . **Judy Tomsic**, Kentfield attorney, was named to a two-year term to the Georgetown University Institute for Health Policy Analysis.

**'66 Pat Carr** is on the sales staff of American President Lines, Seattle. His daughter, Erin, is a member of the SCU Class of '93. . . **Ernie and Joan (Merchant) DeGasparis** live in Santa Maria, where he is an attorney and she is a travel agent. Their son, Charlie, is a senior at SCU in civil engineering. . . **J. Allen and Kathleen (Triplett) Hayes** live in Gilroy. They have a junior and a freshman at Santa Clara, Matt and Robert. . . **Jay Kanitz** lives in Las Cruces, N.M., where he is a weapons analyst for the Department of the Army. . . **William Landtomb** (MBA '68) is president of M.Y. Enterprises in San Mateo. . . **Michelle (Clerou) McEvoy** is a special events coordinator at Notre Dame High School in San Jose. . . **Smokey Murphy** is a social studies teacher at Mira Loma High School in Sacramento. His son Chris is a senior at Harvard and son Chip is in the 8th grade. . . **Judy Semas** is president/CEO of Hope Rehabilitation Services, headquartered in Santa Clara. . . **Steve Stanich** is a defensive coach at Lewis & Clark College and manager of two family restaurants. His home is in Portland, Ore. . . **Chuck Sullivan** is director of finance and administration for McDonnell Douglas Training Systems in Dallas. . . **Richard "Woody" Woodaman** is supervising the building of the new Southcreek Hospital in San Jose, of which he will be the CEO.

**'67 Aryeh Korthamar** (MBA '70, JD '72) is an attorney in Santa Clara. . . **Maggie O'Hara** lives in King City. She is a high school substitute teacher, PTA president, and volunteer for drug and alcohol abuse and self-help programs, education-related projects, and county-wide adoption and foster home agency. She and her husband, Jerry Schoneman, have a seven-year-old daughter, Bree. . . **Anthony Orlandini** is executive vice president and general manager of Northern Yards, a Portland, Ore.-based building materials wholesale

company. . . **Jerry Pallassi II** is a colonel in the U.S. Marine Corps, stationed at Camp Pendleton. . . **James and Barbara (Shankland) Smith** live in Watsonville where Jim has an orthodontic practice. They have six children.

**'68 Suzanne (Rosenblatt) Buhai** works in private practice as a licensed marriage, family, and child counselor and does community AIDS education. She and her husband and two children live in Hancock Park. . . **Barry Dysart** is a captain in the U.S. Navy, serving as executive officer of the aircraft carrier USS *Saratoga*. His home is in Orange Park, Fla. . . **Gilbert and Rita (Wheeler) Erb** live in Los Alamitos with their four children. Gil is a loss-prevention specialist with Factory Mutual Engineering Association in Orange. . . **Marcella Fava-Waggoner** is a general partner and founder of the Kensington Group, a private investment firm. She lives in New York City with her husband, Jim, and sons, Adam and Nicholas. She is chairman of the Board of Trustees of the largest non-profit private agency in New York, the Young Adult Institute, advancing the rights of mentally retarded and developmentally disabled children. . . **John Giovannetti**, his wife, Debbie, and two children live near Huron. He is vice president of Half Moon Fruit and Produce Co. and has been elected to his second term on the Board of Directors of the Western Growers Association. . . **Jennifer Konecny** is vice president of human resources for Silicon Graphics Computer Systems in Mountain View and vice president of the board of directors for the Santa Clara and San Mateo County Food Bank. . . **Carolyn (Blase) McMakin** is in her second year of chiropractic school at Western States Chiropractic College in Portland, Ore. She and her husband have two children. . . **Duane Papierniak** is a partner in Joseph Schmidt Confections in San Francisco. He lives in Diablo with his wife, Lesley, and sons, Eric and Christian. . . **Allan Preckel** is a superior court judge in San Diego. . . **Mary Creehan Richardson** anchors a television show *Chronicle*, on WCVB-TV in Boston, which has been renewed on the Arts & Entertainment (A&E) cable network and aired nationwide. . . **Joseph Romito** (MBA '73) serves on the U.S. Army staff in Washington, D.C.

**'69 Richard Baker** is a senior claim representative for Burlington Northern Railroad Co. in Denver. . . **Joseph Braun** is an associate professor of elementary social studies in the Department of Curriculum and Instruction at Illinois State University in Normal. He and his wife, Anne, were part of a faculty exchange to China, arriving on June 4, 1989, the day of the Tiananmen Square massacre. They moved to Dalian two days later and waited there until arrangements could be made for their return to the U.S. . . **Lawrence Doeling** is an engineering administrator for Pacific Bell in Anaheim. . . **Alan Higginson** (MBA '71) is president-CEO of Cogent Research Inc. in Beaverton, Ore. . . **Paul LaFranchi** is vice president of sales for Smith-Western Inc. in Tacoma, Wash., where he lives with his wife, Ruth, and two sons. . . **Marilyn (Hunt) Lorimer** is a volunteer project coordinator at Evergreen Christian Outreach in Colorado. She and her husband, Dick, are also active in wildlife and wolf management programs with American Endangered Species. . . **Maureen O'Connell** (JD '75) is an attorney and financial consultant with Western Asset Management. Her home is in Los Gatos. . . **Brian Rice** is mayor of San Clemente. He and his wife, **Gabrielle (Ferris)** '70, have four children. . . **Peter Wise** (MBA '73) is a program manager for EG&G at the Rocky Flats plant in Colorado, on assignment from Bechtel World Headquarters in San Francisco. He lives in Walnut Creek with his wife, Michelle.

**'70 Andy Bataille** and his two children, Colleen and



Jacques, live in San Jose. He is an account manager for Computer Consoles Inc., selling turnkey database management systems. . . **Jay Brady** has been a special education teacher for 14 years. He teaches at Marie Murphy Elementary School in El Sobrante. He and his wife, Edith, and two sons live in Hercules. . . **Thomas Cain** was appointed a judge of the Santa Clara County Municipal Court by Governor George Deukmejian. He was a deputy county counsel for 11 years. . . **Tom Drakes**, M.D., practices internal medicine and oncology in Redding and at the UC-Davis clinical facility. . . **Steven Kirkeby** is director of market development, intermediaries marketing group, for U.S. Sprint. He lives in Overland Park, Kan. . . **Jaclyn Mahoney Hagen** lives in Diamond Springs and teaches in Pollock Pines. She and her husband, Carl, have two daughters, Carrie and Molly. . . **Kathleen McCracken** is vice president of finance for the Oakland Coliseum. . . **Timothy McGarry** is a senior project manager for Pacifica Services Inc., a facilities management company for the "blue cube" Air Force satellite facility in Sunnyvale. . . **Mary (McEntee) McGill** is diocesan director of catechetics and worship for the Shreveport, La., Diocese. . . **Mary Schiller** is executive editor with West Publishing Co. She lives in Houston with her husband, Roddy Rodiger, and children, Kurt and Rebecca. . . **Steven Scully** is a partner in the Sacramento law firm of Schueiling, Zimmerman, Scully & Nolan. . . **Joseph Somerville** is president of Somerville Plywood Corporation in Los Angeles. He writes that he's "single, but spoken for." . . **Paul Sutherland** is a vice president for the Bank of America in Los Angeles. . . **Sister Sheri Swanson**, Order of St. Anne, is retreat director at Bethany Convent in Lincoln, Mass. . . **Michael Tull** is director of purchasing for United Express Airlines, operated by Westair. He and his wife, Linda, live in Merced. . . **Stephen Walwyn** (JD '73) is a partner in the San Jose law firm of Mitchell and Walwyn.

'71 **Bob Breen** is a computer engineer for TRW in Redondo Beach, where he lives with his wife, Liz. . . **Robert Coray** and his wife, Cindy, and four children live in Sacramento where he is a customer service/sales representative for the Redding division of Market Wholesale Grocery Co. . . **Betty (Peter) Delorio** and her husband, Lou, live in San Jose with their son, Matthew. She is a contracts manager at ESL in Sunnyvale. . . **Jeanne (Dado) Gonzales** is a CPA at Ronald J. Stortz Accountancy Corp. in Cupertino and was elected to the Sunnyvale School Board. . . **Michael Henry** is the account director for Product Communications, a sales promotion agency in Artesia. . . **Joseph Holtz**, D.D.S., is a dentist in Escondido. . . **Donna (Ayresman) Hoover** lives in Sebastopol with her husband, David, and children, Andrew and Jair. She is a homemaker and also a student and employee of Celeste Theatre in Santa Rosa. . . **James Redd** was re-elected mayor of Pohatcong, N.J. He also is municipal chairman of the Warren County Republican Committee and president of the Warren County League of Municipalities. He formed his own business, Redd Acres Foods, an export and food brokerage concern. . . **Mark and Margaret (Shaw) Scheibe** live in Honolulu where he is an engineering consultant with Parsons Brinckerhoff. . . **Jay Sweet** is a designer and manufacturer of lamps and lighting fixtures with Boyd Lighting Co. in San Francisco. . . **Mark Troedson** has been employed by Tori Richard Ltd. of Honolulu for ten years and is the company's national sales manager for its "Cooke Street" menswear division. He is married and has two sons, Luke and John.

'72 **Craig** (MA '75) and **Michele (Ungaro '72, MA '75) Borba** live in Palm Springs where Craig is director of pupil personnel for the Palm Springs

Unified School District. . . **Michael Brockway** has a real estate development firm, Michael Brockway Enterprises Inc., in San Jose. . . **Peter Deck**, M.D., was named "Physician of the Year-1990" at Kaiser Hospital in Fremont. . . **Robert Foster** received a master's degree in organizational development from USF in 1988. He owns a McDonald's Restaurant in San Jose and Leadership Systems, a management consulting firm, in Morgan Hill. . . **Gene Gilluly** and his wife, Marsha, live in Issaquah, Wash. He is a commercial pilot. . . **Pamela Goforth** lives in Santa Ynez and is a small business consultant and health care specialist with Medical Technologies Development. . . **Eric and Marsha (Cheung) Golanco** live in Alamo. Eric is a vice president-engineering with Richland Development Corp. in Pleasant Hill, and Marsha is a sales associate with Coldwell Banker Real Estate in Danville. . . **Gregory Kolb** has a mortgage brokerage and investment firm in Los Gatos, Kolb Financial Services. . . **Chris Moudry** lives in Merrill, Ore., with his wife and two daughters. He owns an agricultural chemical and fertilizer dealership. . . **Michael Oswanski**, M.D., practices medicine in Toledo, Ohio. . . **Diane Petroni** (MA '78) is a licensed marriage, family, and child therapist in private practice at the Almaden Institute in San Jose. . . **Paul Porter** lives in Truckee with his wife, Nettie, and three children. He is director of operations at Northstar-at-Tahoe. . . **Richard Toohey** was appointed a judge of the Orange County Municipal Court, Harbor Judicial District, Newport Beach, by Governor George Deukmejian last May. He and his wife, Carolyn, and their 1-year-old daughter, Caitlin, live in San Juan Capistrano.

'73 **Tony Cefalu** is director of finance at Silicon Graphic Inc. in Mountain View. He has two daughters, Nicole and Ashley. . . **Mitch Finley** is the author of *Time Capsules of the Church: Key Moments of Church History*, published this spring by Our Sunday Visitor Books. . . **Randall Gibson** is a vice president of Dean Witter in Fresno, where he lives with his wife, Ellen, and children, Shelley and Brian. . . **Donna (Fitzpatrick) Hanford** is a school psychologist in Sonora, working with special education students. . . **James J. Kelly Jr.** is vice president and CFO of Canadian Marconi Co. in Montreal, Quebec. . . **Michael Kohl** is celebrating his 15th year as a professional photographer. The Eastlake Victorian house that is his Santa Clara studio is 100 years old this year. It was home to many SCU students when it was used for off-campus housing for returning World War II vets in 1948. . . **John Kuykendall** is vice president for finance at Reinhardt College in Waleska, Ga. . . **Stephen and Mary (Harrison) Lanctot** live in Alameda with their three children, Brendan, Madelyn, and Caitlen. Mary is the director of Bayside Montessori School, and Stephen practices law and is managing partner of Coblenz, Cahen, McCabe & Breyer in San Francisco. . . **Clyde LeBaron** is president of Cook, Harms-LeBaron Co., food brokerage in Hayward. He and his wife, Ivana (Artukovich), and their three daughters make their home in San Jose. . . **Barbara Maggio** lives in San Diego and practices law with Coughlan, Semmer & Lipman. . . **Greg and Peggy (Lautze) Metzger** live in Highlands Ranch, Colo., with their three children. He is a vice president of the western region for Household Retail Services Inc. . . **Mike and Joane (Sabatino '74) Moul** and their three children live in San Jose, where Mike is the office manager for the civil engineering firm of CH2M Hill. . . **Thomas Power** is vice president of the commercial real estate group at Seattle First National Bank in Spokane, Wash., where he lives with his wife, Lonna. . . **George Sweet** has signed a contract to write a book on the history of the Wisconsin Department of the American Legion. . . **Robert Tupa** is a patrol sergeant with the

Washington, D.C., police department. He lives with his wife and two sons in Bowie, Md.

'74 **Margaret Beemer** and her husband, Eusebi DeSasia, live in Hollywood. She teaches at Cal State-Northridge. . . **Mary (Sealy) Bolf** is a human resources consultant for her own firm, MSB & Associates, in Walnut Creek. . . **Glen Campagna** is an electronics engineer at United Technologies in San Jose and is working toward a master's degree in electrical engineering at SCU. He and his wife, Katie, and son, Kevin, make their home in San Jose. . . **Michael Fay** is a software project leader at Microtec Research Inc. in Santa Clara. . . **J. Sue (Petty) Hayes** is an administrative assistant to the president of a venture capital firm. She and her husband, Stephen, and son, Colin, live in Beaverton, Ore. . . **Cecelia (Bourland) Molesworth** is a system safety engineer for Boeing Aerospace Operations at NASA-Ames, Moffett Field. . . **John Raycraft** works for the U.S. Postal Service as a letter carrier in Visalia, where he lives with his wife, Hope, and children, Miranda and Evan. . . **Richard Schouton** is an assistant city attorney in Redding. . . **Percy Serrano**, D.D.S., practices dentistry in San Jose. His wife, **Kathryn (McKeon '74, MBA '81)**, is a senior cost accountant for Apple Computer. . . **James Spain** sells commercial real estate for Iliff, Thorn & Co. in San Diego.

'75 **Richard Antush** is manager of research and development, MIS planning, for Sea-Land Service in Elizabeth, N.J. . . **Donn Callaway** is director of courses at the ELS Language Center, Seattle University. He is a co-author of the ESL textbook series, *Fast Track*, for Newbury House. . . **Karen (Brodie) Grellas** and her husband own Sportsworld Orthopedics Inc. in Santa Clara. They have two children. . . **Michael Mastrocola** is president of Garden Alameda Travel Center in San Jose and president of the San Jose Civic Light Opera Association. . . **Debra Smith-Duncan** is vice president of finance of Olson Travelworld in El Segundo.

'76 **Michael Brozda** is a journalist and writer. He lives in Los Gatos. . . **Mary Dynan** is a marketing manager for Kaiser Lakeside Federal Credit Union in Oakland. . . **Teri Fernandes** is a CPA in San Jose. . . **Stanley King** (MSEE '78, MBA '81) lives in Santa Clara and works for Tymnet in San Jose as an engineering manager. . . **Ana Lomas** is principal of Los Alamitos Elementary School in San Jose. . . **Melissa Nixon**, D.V.M., has a rural veterinary practice with her husband in Grass Valley. She also does some fiction and non-fiction writing. . . **Candace Siegle** is a free-lance writer, reporter, and newscaster in Mexico. . . **Robert Strunk** is a trial attorney in the murder taskforce for the Cook County, Ill., public defender. . . **Colleen Toscano**, known professionally as Colleen Chanel, entertained at the San Jose Fairmont Hotel on New Year's Eve with "New Age of Continental" music. . . **Jack Winderl** and his wife, **Mary Pat (Scheffer)**, and their two children live in Boise, Idaho. He is part-owner and executive vice president of Continental Financial Corp. and is returning to college to get an elementary teaching certificate.

'77 **Abraham Andrade** is a fiscal officer in the redevelopment agency of the City of San Jose. . . **Matthew Gilbert** is self-employed as an independent manufacturer's representative. He and his wife and four children live in Saratoga. . . **Christopher Healy** (JD '81) is an attorney in the San Diego law firm of Luce, Forward, Hamilton & Scripps. . . **Martin Jenkins** is a judge in the Oakland-Piedmont-Emeryville Municipal Court. . . **Paul McKenna** is a finance operations manager at Hewlett-Packard in Roseville. . . **Kristi (Kjos) McKinney** is a product



manager at Perkin Elmer Nelson Systems in San Jose... **Richard Morgin** (MBA '79) is the western division marketing manager for Seagram Beverage Co. in Sherman Oaks... **Dennis Murphy** is an engineering consultant with Coleman and Associates in Ross... **Jacqueline (Straten) Schneider** is an information systems specialist for Lockheed in Sunnyvale. She and her husband, Peter ('67, MBA '69), live in San Jose with their 2-year-old daughter, Jennifer.

'78 **Michael Cramer** is an attorney in San Leandro... **Orren "Jerry" Davidson** is hardware section manager at Ultrasonics Defense & Space Inc. in Irvine. His wife, **Sylvia (Espinoza '79)**, is assistant to the director at LCP International Institute in Laguna Hills. They make their home in Mission Viejo with their daughter, Angela Rose... **Nancy (Cole) Hall** is a project manager, client support, at FMC in Dallas... **Bill Hughes** is controller of Midwest Communications in Minneapolis, which is the parent company for several television and radio stations in Minnesota and Wisconsin... **Donald Hutchinson** earned a master's in music composition at Cal-State Hayward and a master's in arts administration at Indiana University in Bloomington. He lives in Fremont and is a project manager in the information systems division of Crowley Maritime Corp. of San Francisco... **John Juarez** is vice president in the credit policy administration department of Security Pacific Bank Arizona. His home is in Glendale, Ariz... **Brian and Susan (Hanley) Krezanoski** live in Auburn with their four children. Bryan is vice president and manager for the Bank of the West in Sacramento... **Sandi Maida-Callahan** has opened two Card & Party Discount Outlet stores in San Jose and Sunnyvale... **Tara McGuinness** is an attorney in Torrance... **Patrick McVeigh** is an investment counselor with Franklin Research & Development in Boston... **Stanley Mok** is second vice president of Shearson Lehman Hutton in Sunnyvale... **Barry Powell** is vice president of finance for Blue Anchor Inc. in Sacramento, where he lives with his wife, Sue, and children, Zach and Jessica... **John Riley** is operations manager of Desktop Products Inc. He lives in Fremont... **Bruce Reynolds** (JD '81) is a senior attorney with Federal Deposit Insurance Corp. in San Jose... **Stephen Taylor** received a master's degree in integrated and optical science in 1988 from San Jose State. He is in Heidelberg, Germany, at the Max Planck Institute for Astronomy for the next three years, working on a doctorate in astronomy... **Clyde Von Der Ahe** is district attorney in Orange County.

'79 **Ann (Whalen) Blay** works part time as a manufacturer's representative in the juvenile products field... **Rich Bluth** is a supervisor in facilities mechanical engineering at Rockwell in Anaheim... **Lewis Buzbee** lives in San Francisco where he works for Chronicle Books. His first novel, *Fliegelman's Desire*, will be published by Ballantine Books in June... **C. Christian Cruz** (JD '81) lives in Los Angeles with his wife, Elissa, and sons, Jacob and Matthew. He is an attorney in the San Bernardino public defender's office... **Robert Dennis** is a business development officer with Pacific Western Bank in Santa Cruz... **Capt. Richard Kilroy** earned a doctorate in foreign affairs from the University of Virginia. After language training at the Defense Language Institute in Monterey, he will be assigned as an exchange officer to the Mexican Command and General Staff College in Mexico City... **Frederick Lampe** works in the family business, Lampe Lumber Company, in Tulare. His wife, **Lynn (Raguse '78)**, works for M. Green & Co., CPAs. They have two adopted children, Daniel and Matthew... **John Lohrke** lives in Fairbanks, Alaska, and is in his third year as finance manager at

Seekins Ford-Lincoln-Mercury... **Steven Riggs** flies F-14 Tomcats for the Navy, and has opened a business in San Jose, Payne Heating & Cooling... **Michelle (Doherty) Vinall** lives in Boise, Idaho, having returned after eight years in Australia. She breeds and shows champion golden retrievers.

'80 **Kathryn Bartlett** lives in Atlanta, Ga., where she is a merchandise manager for the William Carter Co... **Al Carrasco** is the recruiting director for Ernst and Young in San Jose. He and his wife, Marianne, have two sons, Matthew and Jonathan... **Patricia (Romero) Cronin** is a systems programming manager at IBM in San Jose... **James Donovan** lives in Roseville with his wife, **Carol (Dempsey '81)**, and is a systems sales representative for ASC Pacific Inc... **Julie (Hagan) Elder** is in business management with Page Jenkins Financial Services Inc. in Beverly Hills... **Elizabeth Dessuge** is a corporate marketing manager for Award Software Inc. in Los Gatos... **Elizabeth Enayati** (MBA/JD '89) practices law with Lahive and Cockfield in Boston... **Scott Freeman** is a free-lance television segment producer, writer, and talent coordinator. He recently produced a pilot for a new syndicated daytime talk show for MCA-TV... **Shawn Hanson** is an attorney with the San Francisco law firm of Pillsbury, Madison & Sutro... **Thomas Heim** lives in Silver Spring, Md., where he is a consultant with Environmental Management Support Inc... **Marc Hirten** is California sales manager for Schieffelin and Somerset Co. in Newport Beach... **Lynn Kanda** lives in Huntington Beach and is a physical therapist at Westminster Physical Therapy Center... **Leslie Kooyman** lives in Charlotte, N.C., where he is executive director of the AIDS Project, which he started five years ago... **Perry and Becky (Herring '81) LaForge** live in Laguna Hills. Perry is a principal with Pittiglio, Rabin, Todd, McGrath, and Becky is a marketing representative for Apple Computer... **John Lesinski** is an associate vice president with Barrueta and Associates, a commercial real estate firm in Washington, D.C... **James Lima** is a product marketing manager for 3Com Corp. He lives in Newark... **Kenneth Merricks** is a supervisor at Headland Technology Inc. in Fremont... **Marlene Minasian** works for AT&T in Sunnyvale as a programmer/analyst. She makes her home in San Jose... **Kathleen Moore** is in real estate finance with Security Pacific National Bank in San Francisco... **Dave and Lisa (Ibarolle) Mooring** live in Los Altos. She is a CPA and senior manager/principal with Ernst & Young, and Dave is vice president of sales and marketing for Vitesse Semiconductor... **Bill Rasmussen** is executive director of Humana Westminster Hospital in Westminster. Bill and his wife, Susan, have two children, Kristen and Erik... **Suzanne Shaw** works in San Francisco where she finds jobs for physically disabled teenagers. Her home is in Belmont... **Edward Smith** is a manufacturing logistics manager for Hewlett-Packard in Roseville. He and his wife, Kathy, live in Sacramento with their two sons, Eric and Brian... **Jeff Tedesco** is manager of sales support for Unisys Corp. in San Jose... **Jill (Krauss) Thoreson** lives in La Crescenta with her husband, Matt, and son, Brad. She has her own bookkeeping business... **Diane (Caso) Whelan** is a human resources analyst for Apple Computer in Cupertino.

'81 **Charles Buckingham** is a sales representative at Lindsay's Business Supplies. He lives in Mountain View... **Carol (Dempsey) Donovan** is in real estate sales for Coldwell Banker in Roseville... **Brenda Ferreira** is the external reporting manager for ARIX Corp. in San Jose, a manufacturer of UNIX-based computer systems... **Adolfo Garcia** is vice president of engineering for data conversion products at Avantek

Inc. in Newport... **Mary Kay Hilbert** is a training manager at the Ritz Carlton Hotel in Boston... **Daniel Hunter** is a senior manager for Ernst & Young. He lives in San Jose... **Regina (Soares) Jones** is an export sales assistant for a Seattle-based company and lives in Edmonds, Wash., with her husband, Bill, and their two-year-old daughter, Megan... **Julio Ledesma** is vice president-treasurer of an integrated and diversified agribusiness firm in the Philippines... **Timothy Martineau** is a tax director at Columbia Savings & Loan. He and his wife, Kristen, live in Studio City... **Yvette Million** is business manager for surgical services at O'Connor Hospital in San Jose... **Richard Nelson** is clerking with a judge in South Bend, Ind., and plans to return to San Jose to practice law... **Catherine Nunes** (MBA '89) is a marketing manager at Apple Computer in Cupertino... **Graham Rutherford** is a teacher, counselor, and coach at Cardinal Newman High School in Santa Rosa... **Richard Spence** is technical supervisor for ICI American Inc., Acorga Mining Chemicals, overseeing technical projects in North and South America and Australia. His home is in Phoenix, Ariz... **Lori St. Marie** is tax manager for the Spokane, Wash., office of Coopers & Lybrand... **Jeffrey Thomas** is a purchase agent for Alum Rock Union School District in San Jose... **Dr. Thomas Turk** is an assistant professor of strategic management at Texas A&M University at College Station. He has a son and two daughters... **Karen (Falcone) Wagener** is training coordinator for Quality Care Health Foundation in West Sacramento.

'82 **Dave Callaway** is an attorney with the criminal defense law firm of Topel and Goodman in San Francisco where he lives "on the crooked part of Lombard Street"... **Dennis Capovilla** is national manager-sales distributor for Versatec in Santa Clara... **Michael Escalante** lives in Los Angeles where he is vice president of acquisitions at the Yarmouth Group Inc., real estate investment advisers... **Bruno Filice** is a district sales representative for Tennant Co., manufacturer of power sweepers, scrubbers, and floor coatings. His home is in San Jose... **Gregory Flynn** is a financial adviser at Prudential-Bache Securities in Carlsbad... **Michel (Enright) Fox** (MBA '90) is an associate scientist at Vasacor in Menlo Park... **Jon Fuelleman** is a manager, software test, peripherals at Apple Computer in Cupertino... **Cynthia Gonsalves** is a senior quality engineer at Advanced Micro Devices in Sunnyvale... **Carmela Hernandez** is a manager of retail service delivery for Charles Schwab, fixed income investments. She has a 2-year-old son, Joey... **Susan (Munch) Kehoe** works in product marketing for Fujitsu America Inc. in San Jose... **James Liberto** is a manager at Nova Financial Services in Glendale... **Pat Neary** (MBA '89) is a corporate account development specialist at Apple Computer. He lives in San Jose... **Anita (Roxstrom) Smith** lives in Rancho Palos Verdes with her husband, Mark. She is a corporate senior vice president for Metrobank in Los Angeles.

'83 **Michelle Ashford** is a story editor for Steven J. Cannell Productions in Hollywood... **Pauline Barreras** is a substitute teacher for the Alum Rock School District in San Jose... **Karen Cisek** lives in Santa Clara and is a medical technologist at Santa Clara Valley Medical Center... **Monica Courey** received a master's in biology from Stanford in 1984 and an M.D. from Georgetown in 1988. She is now doing a residency in family practice at Henry Ford Hospital in Detroit... **Larry Crema** lives in San Diego where he is a free-lance videographer... **Carol (Renfro) Demmon** is a customer service representative-commercial insurance for R. E. Lipman Insurance Brokers Inc. in Benicia... **Richard Eagle** is a senior professional sales representative for Smith Kline & French Laboratories in Al-



buquerque, N.M. . . . **Thomas Farrell** teaches chemistry and physics at Sacred Heart Cathedral Prep in San Francisco. . . . **Michele Goins** works for Hewlett-Packard in Mountain View as worldwide intercorporate sales manager. . . . **Joseph Hayes** is a tax manager with Arthur Andersen & Co. in San Francisco. . . . **Bruce Heldman** is a financial consultant for Disney Studios and in his second year in the MBA program in entertainment management at USC. . . . **Terese (Jones) Kemble** is a compensation manager in human resources at Applied Materials. She and her husband, George, live in Sunnyvale. . . . **James Laccabue** is a software sales representative for Compuware Corp. in Long Beach. . . . **Kathleen Magnani** teaches high school in Sacramento. . . . **Kitty Murphy**, after teaching high school in the Bay Area for six years, is working on a graduate degree in biblical studies at the University of Notre Dame. . . . **DeeDee Meyers** is director of communication for Dianne Feinstein's gubernatorial campaign in California. . . . **Linda North**, executive director of career services at California Western School of Law, is a member of the 1990-91 National Board of Directors for the National Association for Law Placement. . . . **Jane Nulty** is a text processing supervisor for Novell Inc. in Sunnyvale. . . . **Aldo Orsi** lives in Austin, Texas, and is a technical sales representative in the semiconductor materials group at Dynachem, a division of Morton International. . . . **Harold Pestana** is an accounting supervisor for Chevron International Oil Co. in San Francisco. His wife, **Valerie (Howorth)**, is a loan officer for the Bank of America in San Jose. Their home is in Santa Clara. . . . **William and Barbara (Thompson '81) Phipps** live in Bermuda Dunes. He is a design engineer at Cintel in LaQuinta. . . . **Mary Beth Roberts** is executive assistant to the director of the San Francisco Museum of Modern Art. . . . **Sherrie (Gong) Taguchi** earned an MBA from Stanford in June 1989 and is director of recruitment and management development for Dole Packaged Foods Worldwide. She and her husband, Mark, live in San Francisco. . . . **Ed Ternan** is a product development specialist for W. W. Henry Company in Los Angeles. His wife, **Mary (Nally)**, is director of admissions at Verdugo Vista Convalescent Hospital. They live in Pasadena. . . . **Douglas Vierra** teaches religious studies at Bishop O'Dowd High School in Oakland and writes that he is also a "successful women's basketball coach." He is working on a master's degree in theology at St. Mary's College. He and his wife, Stephanie, have three children, OJ, Justus, and Marisa. . . . **Cheryl (Niizawa) Walker** is an accountant at Advanced Vision Research in San Jose. . . . **Gary and Cristina (Evezich '84) Wheatley** live in Redmond, Wash., where he is an investment consultant and account executive with Dean Witter Reynolds.

'84 **Bruce Berlin** is senior assistant manager for Embassy Suites Hotels in Washington, D.C. . . . **Amy Brown** lives in Pleasant Hill and is a marketing manager for Pacific Bell Directory in San Francisco. . . . **Stephen Carmassi** is head of production furnaces, engineering, for Watkins-Johnson Company in Scotts Valley. . . . **Susan Collins** completed a master's degree in child development at California State University-Los Angeles. She is a certified child life specialist in pediatrics at Huntington Memorial Hospital in Pasadena. . . . **Robert Craighead** is a financial analyst with Varian Associates in Palo Alto. . . . **Steve Curulla** is a financial consultant with Bank of America. He and his wife, Deanna, live in Antioch. . . . **Lawrence Deh** is a program support engineer at Ford Aerospace in Sunnyvale. . . . **Judy (King) deSurville** is a civil engineer with PG&E in San Francisco. . . . **Colleen Eilbert** is a computer programmer at IBM in San Jose. . . . **Julia Fischer** is a software marketing specialist

for IBM's Western Interstate Region. She lives in San Diego. . . . **Christine Fitzgerald** is an attorney with the Walnut Creek law firm of Seller, Hazard, Snyder, Kelly & Fitzgerald. . . . **Cathy Girolami** is a branch manager for Adia Personnel Service in San Jose. . . . **Susan (Aboussleman) Hare** works in marketing communications for Interlink Computer Sciences in Fremont. . . . **Renee (Piert) Hazel** is a CPA with Shilling & Kenyon Inc. in San Jose. . . . **Lisa (Johnson) Mangels** works for Macy's Union Square in San Francisco as a senior executive/group manager. . . . **Michelle Komes** is a news editor at WTOP in Washington, D.C. . . . **Kevin Kozal** is an attorney with the Santa Monica law firm of Lawrence & Harding. He lives in Agoura with his wife, **Cynthia (Miller)**, and their 1-year-old daughter, Sarah. . . . **Heidi LeBaron-Leupp** is a merchandising specialist for the New York fashion company Chaus Inc. and responsible for merchandising its southeastern departments. Her husband, **Jay '85**, is a residential developer for Trammell Crow in Tampa Bay, Fla., where they live. . . . **Larry Madden** is an accountant with Aiken, Madden & Associates in Pasadena. . . . **Rene (Smith) Maher** is a preschool teacher at Bianchi School in Walnut Creek. . . . **Scott Marincich** works for Schirmer Engineering Corp., fire protection and safety engineers, in Deerfield, Ill. . . . **Jeff and Nanette (Modeste) Martin** live in Lake Oswego, Ore., where they have started Martin-Rydstrom Inc., specializing in the distribution of materials to building contractors. Jeff is "founder, president, salesman, etc." and Nanette works in the business and teaches 7th and 8th grades at All Saints School. . . . **Bill McDermott** is a CPA with Stephen Fournier in Sequoia. . . . **Michael Naughton** is a dentist in the U.S. Navy, stationed in San Diego. . . . **Annette Parent** received a doctorate in molecular biology from Columbia University in July 1989 and is doing research at Oregon Health Sciences University. She lives in Gladstone, Ore. . . . **Anne (Hoppe) Pickens** is a housewife and mother to 1-year-old Ryan in Irvine. . . . **Norm Picker** is program director for Bayshore Christian Ministries in East Palo Alto where he lives with his wife, Alissa. . . . **Phil Russick** (MBA '86) is a commercial lender for Wells Fargo Bank in Walnut Creek. . . . **Christian and Carolyn (Silva) Siegfried** (MBA '89) live in Livermore. Christian is finance and tax manager at Adept Technology Inc. in San Jose. Carolyn is product marketing manager at Schlumberger Technologies in San Jose. . . . **Jeff Solomon** is a salesman to the semiconductor industry for Western Sales Engineering in Campbell. . . . **Catherine Sullivan** is a project manager in research and development at Whitaker Bioproducts in Maryland and is studying for a master's degree in biotechnology. . . . **Jorge Valle** lives in Campbell and is a development engineer for Tandem Computers in Cupertino. . . . **Gregory Vismara** is a project engineer for Peterbilt Motors Co. in Newark. . . . **Edward Walsh** completed his MBA at Arizona State University and is a management associate at Citibank in Phoenix. . . . **Julie Welsh** (JD '87) practices civil litigation with the Walnut Creek law firm of Archer, McComas & Lageson.

'85 **Karim (Kong) Baker** is a department sales manager for Macy's. She lives in San Francisco. . . . **J. Jeffrey Brazil** is a staff writer for the *Orlando Sentinel* in Orlando, Fla., where he lives with his wife, **Louanne (Champagne '86)**, and their daughter, Callie. . . . **Joseph Casalnuovo** is a student in the doctoral program in chemistry at the University of Minnesota. His wife, **Gretta (Ayoub)**, is a secretary at the Legal Aid Clinic of the university's law school. . . . **Katherine (Prince) Christenson** is office manager for Entertainment Publications. She and her husband, Craig, live in Lake Oswego, Ore. . . . **Anthony Condino** lives in Upland and is a cost control

specialist for General Dynamics. . . . **Andrew Conrad** is a Monbusho graduate research fellow at Keio University in Tokyo. . . . **Byron Dronkers** is on the engineering management staff for Bradley fighting vehicles at FMC Corp. in San Jose. . . . **Mimi Faulders** lives in Santa Monica and is West Coast office manager for Sotheby's in Beverly Hills. . . . **Patricia Gleason** lives in Thousand Oaks and is a sales representative for Deluxe Check Printers. . . . **Jill Gripenshaw** is a group sales manager for Macy's in San Francisco. . . . **Lisa Grundon** teaches first grade at Erickson School in San Jose. . . . **Antonio Guarda** graduated from the American Graduate School of International Management in 1987 and, after working on Wall Street for two years, opened his own importing company in New York City, Palladio Trading Inc. . . . **Karen (Donnelly) Haselden** is an education account executive for Apple Computer in the Fresno and Central Valley area. . . . **Kristina (Comporato) Kennedy** is an actuary with Pacific Mutual Life Insurance Co. in Newport Beach. . . . **George Lane** is a graduate business student at the University of Washington in Seattle. . . . **Malia Little** is in insurance sales at Griffin Financial Services in Santa Fe Springs. . . . **George Pinto** is a CPA and host of *About This and That* on KJSJ-FM in San Jose, where he lives. . . . **L. Suzanne Plasse** lives in Anchorage, Alaska, where she is an accountant for J.B. Gottstein, a major food wholesaler. . . . **Jennifer Reik** is group sales manager for the San Jose Symphony. . . . **Bill Schweickert** (MS '87) is a systems analyst at Sterling Software in Mountain View. . . . **Joan Seidel** is a senior department manager for Longs Drugs in Bakersfield. . . . **Mary (Shiel) Spelder** lives in Phoenix, Ariz., where she is a senior accountant at Valley National Bank. . . . **John Van Allen** is sales manager for Northwest Paper Box Manufacturers in Portland, Ore. . . . **Jeff Williams** is an assistant vice president for Wells Fargo Bank in the Palo Alto main branch.

'86 **Debbi (Hagan) Anselmo** is program coordinator of the Southern California regional office for Santa Clara University. Her husband, **Victor '87**, is president of Applied Powdercoat in Chatsworth. . . . **Lisa Araquistain** is a software engineer with Atherton Technology in Sunnyvale. . . . **Jennifer Barnett** lives in Millbrae and is public community coordinator for KPIX-TV in San Francisco. . . . **Kristine (Allen) Blaser** is a financial analyst with GTE Government Systems in Mountain View and is in the MBA program at Santa Clara. . . . **Jeanne-Marie Bourcier** is a paralegal with Fireman's Fund Insurance in Sherman Oaks. . . . **Jim Burns**, CPA, is an accounting supervisor for Hewlett-Packard in San Jose. . . . **John Capurro** is an advertising consultant for Pacific Bell Directory in Santa Clara. . . . **Carolyn (Murphy) Casey** lives in Redwood City and is a marketing/communications manager for Cellular One in Burlingame. . . . **Noelle Daly** is an assistant category manager, culinary foods division, for Carnation Co. in Los Angeles. . . . **Michael Edgar** works for Unisys in San Jose as a senior software engineer. . . . **Marian (Cork) Gong** lives in Carson City, Nev., with her husband, Nicholas, and is an operations manager for Moonlighting Personnel Management Services. . . . **Matthew Hogan** is an officer for the City of Santa Clara Police Department. . . . **Brandon Hughes** works as an internal auditor for Oracle Corp. in Redwood Shores. . . . **Martin Kunz** is a personal lines underwriter with the Chubb Group of Insurance Companies in Portland, Ore. . . . **Mary Beth (Cebedo) Lefebvre** is a marketing communications editor at Hewlett-Packard in Cupertino. She and her husband, Vincent, have a 2-year-old son, David. . . . **Sallie Lycette** lives in Palo Alto and is a marketing communications specialist for Aspect Telecommunications in San Jose. . . . **Diane Marcus**



## Making Pennies Count

*Ted Gabrielli '87 fights poverty in Mexico with pennies*

**L**ittle things in life excite Ted Gabrielli, S.J., '87: little things like pennies, 800,000 to be exact. With 800,000 pennies, he can add one more house for the Tijuana homeless. For Ted, poverty isn't only a question of food, housing, or education, but a combination of all three. He doesn't just talk about social issues; he's doing something about them, one penny at a time.

Ted's "doing something" led him to start the Cents for Change program while an English major at Santa Clara. He thought it was less threatening to ask for pennies, since they are easily given up, lost, even forgotten.

In his three years at Santa Clara, Ted said he was especially aware of SCU students' interest in social issues and problems, an attitude he readily credits to the Jesuit university experience.

Ted decided to pursue a religious vocation while still in high school in Sacramento. After two years at the Santa Barbara novitiate, he came to Santa Clara to complete his degree; but he also found time to participate in intramural sports and theatre events and to volunteer at the San Jose Juvenile Detention Center.

Ted's Cents for Change program evolved out of his novitiate work,

when he worked with and for the homeless. Having lived at a Tijuana mission, La Casa de Los Pobres, Ted understands the need for a threefold program, focusing on health, education, and housing. Most community programs address single issues, he says, and ignore the complexity of poverty, hunger, homelessness, and illiteracy.

Even though his fund-raising methods are successful, Ted realizes how difficult a task he's facing; his work seems never-ending. Having finished his second house in Tijuana, he is busy working toward a third. Cents for Change recently housed a family of eight whose earlier living conditions led to numerous health problems. Another house was built for a widow and her four school-age sons who lost their previous home when their father died. These Cents for Change houses provide families with healthier living environments and better futures.

Ted is interested not only in housing the poor, but also healing and educating them. In addition to establishing a scholarship program in Tijuana, he is also financing a traveling medical clinic for Guatemalan children; \$15,000 can provide 5,000 schoolchildren with doctors' visits and medicine they would not normally receive. At \$3



St. Louis University photo

He does more than talk about issues

per child, this seems a small price to pay for the survival of another generation. Developing the health program follows Ted's threefold approach to battling poverty.

A sense of pride is just as important as housing, health, and education. Ted strives to "enable them to help themselves." He does this by "hiring the unhirables—the older, younger, and unskilled

members of the community." In this way, he spreads the Jesuit philosophy of communal unity. Throughout his efforts, he concentrates on "the dignity of the people. It is the most important thing and is often overlooked."

At present, Ted continues his scholastic and religious studies at St. Louis University and expects to complete a master's program in social work and philosophy in May. After a few more years living and working in another Jesuit community, he will enter his last period of study and service before taking his final vows. Eventually, he would like to teach English, counsel teenagers, or serve in a Mexican, Latin American, or Central American mission.

Ted hopes Santa Clarans will still support Cents for Change even though he's in St. Louis. But just as important as financial support is society's acceptance of the poor, Ted says. "Anything we do with the poor and for the poor must be done in a way that helps restore their human dignity." With this attitude, it's no wonder he's making real sense. —**Amber Johnston** ■

(Send donations to Ted at 3601 Lindell Blvd., St. Louis, Mo. 63108.)

*Amber Johnston is a senior English major from San Francisco.*

works for Tri-Aegis Residential Services as a quality control supervisor. . . **Elizabeth McCarthy** is a project manager with McCarthy Construction in Sacramento and is an assistant girls' varsity basketball coach at Rio Americano High School. . . **Laura (Moreland) McPhee** is an advertising account executive at Foote, Cone & Belding in San Francisco. . . **Elizabeth Ristau** works for Price Waterhouse in Chicago as a litigation consultant. . . **Debbie Ann Ruckwardt** is an electrical engineer for Tacoma City Light in Tacoma, Wash. She is in the MBA program at Pacific Lutheran University. . . **John Ruso** lives in Watsonville and is a senior sales representative for Weyerhaeuser Paper Company in Salinas. . . **Andy Russick** is eastern regional sales manager for Pacific Coast Producers in Santa Clara. . . **Gregory Schultz** is a free-lance production assistant-commercial for HKM Productions in Hollywood. His wife, **Christine (Nyhart '87)**, is a free-lance assistant coordinator with Witt-Thomas Productions. . . **Jill Sidebottom** teaches kindergarten in the Sunnyvale School District. . . **Bill Ziemann** finished his MBA at California State University-Bakersfield in 1989 and is a senior accountant at California Republic Bank in Bakersfield.

'87 **Hap Albers** lives in Carmel Valley where he is

involved in real estate development with Albers Properties and in sales with Fox and Carskadon/Better Homes & Gardens. . . **Marla Antonini** lives in Los Angeles and is a full-time MBA student at USC. . . **Elvira (Valle) Braun** is a CAE software engineer at Spectrum Software in Sunnyvale. . . **Michael Bright** is teaching physics and math for the Peace Corps in Gambia, West Africa. He will be there until October 1991. . . **Roger Conant** is a district executive for the Boy Scouts of America. He lives in Morgan Hill. . . **David Daniels** is a professional representative, institutional sales, for Marion Laboratories Inc. in Kansas City, Mo. . . **Patrick Foehr** teaches 4th grade at P.A. Walsh School in the Morgan Hill Unified School District. . . **William Graham** is a director of provider relations for Pacific Health Alliance in San Mateo. . . **Kristina Kroll** is a commercial loan officer for Union Bank in San Diego. . . **Lisa Laney** is an accountant with Ruzzo, Scholl & Murphy, Certified Public Accountants, in San Jose. . . **Barbara Anne Lawrence-Emanuel** teaches middle school English and history in the Morgan Hill Unified School District. . . **Eduardo Luna** works in the U.S. General Accounting Office in Washington, D.C. . . **Michael Macias** is a member of the Class of 1991 at North-

western University's Kellogg Graduate School of Management. . . **Kenneth McKnight** works at Supertek Computers, a start-up company that markets mini-supercomputers. He is active in classical music around the area as viola in the Mila String Quartet and principal viola of SCU's orchestra. His home is in Cupertino. . . **Elizabeth Milligan** is a civil litigation paralegal in the Sacramento firm of Wilke, Fleury, Hoffelt, Gould & Birney. . . **Kathy (Martin) Russick** is an associate civil engineer for Santa Clara Valley Water in San Jose. . . **Steve Schott** is an investment administrator at Baillard, Biehl & Kaiser, a money management company in San Mateo. . . **Kristin Schwarz** is an accountant for Lawry's Foods Inc. in Los Angeles. She lives in Villa Park. . . **Sean Shannon** is a LTJG in the U.S. Navy and finishing a 30-month sea tour with the *USS California* as fire control officer. . . **Mike White** teaches marketing at James Logan High School in Union City. . . **Carter Wicks** is a CPA with Frank, Rimerman & Co. in San Jose. His wife, **Jennifer (Robinson '89)**, is enrolled in SCU's master's program in counseling psychology. They live in Campbell.

'88 **Andree Bidart** is a staff accountant at Kafoury Armstrong & Company in Winnemucca, Nev.



... **Brigette Brossier** is sales assistant for KWSS-FM in San Jose. ... **Kieran Brothers** is a stockbroker with F.N. Wolf & Company Inc. in San Mateo. ... **Leslie Corty** is an associate at Cunningham Communication Inc. in Santa Clara, a high technology public relations and communications company. ... **Susan Galli** works for Anthem Electronics in San Jose as a personnel assistant. ... **Dave Grounds** is in sales and marketing for Brayer Electric in San Francisco. ... **Richard Hendricks** earned a master's degree in communications management from USC's Annenberg School and works as an account executive for Laufer Associates, a public relations firm specializing in social issues marketing, i.e., Red Cross and Mental Health Association. He lives in Los Angeles. ... **Steve Kelley** is a financial analyst in the corporate offices of Times Mirror Cable Television in Irvine, where he lives. ... **Mark Leonard** is a systems design engineer at Amdahl Corp. in Sunnyvale. ... **Maria Mackel** was a gallery educator at the Museum of Contemporary Art in Los Angeles. After traveling to Europe, Australia, and New Zealand last fall, she is now working on a master's degree in photography at Mount St. Mary's College. ... **Lt. Todd Morimoto** is stationed at Tinker Air Force Base, Oklahoma, in the 552 AWAC Wing. ... **Tomas Navarro** is in sales and design for Aqua Blu Swimming Pools in San Jose. ... **Kristan Olinger** works for Toshiba America Information Systems Inc. in Irvine as a marketing communications analyst. ... **Susan Rowder** is an accountant at Applied Materials in Santa Clara. Her home is in Cupertino. ... **Theodore Rozolis** is a communications specialist for Tymnet in San Francisco. ... **Michael Thomas** does engineering consulting for Biggs Cardosa Associates in San Jose. ... **V. Pamai Tomczyk** is completing a year-long Sheraton Hotel management training program in the Hawaii-Japan division at the Sheraton Kauai Hotel. Before that, he was concierge at the Royal Hawaiian in Waikiki. ... **John Vanderklugt** is a police officer for the City of Richmond. ... **2nd Lt. Carl Williams** is stationed near Wright-Patterson Air Force Base, Ohio, where he works as an avionics research engineer for Wright Research and Development Center.

'89 **Beth Barger** is a production planner at National Semiconductor. She lives in Sunnyvale. ... **Margaret Dougherty** is an accountant in the accountants development program with Chevron in San Francisco. ... **Marianne Evans** teaches English to Chinese children in Tainan, Taiwan. ... **Stephanie Jagger** is a registered representative for Waddell and Reed Financial Services in San Jose. ... **Keever Jankovich** lives in Citrus Heights and is an account executive for Lynn-Edwards Corp. of Sacramento, a wholesale distributor of office supply products. ... **Shannon Morrow** is manager of the Oregon Surf Shop in Lincoln City, Ore. ... **John Slattery** is a staff member of Andersen Consulting in San Francisco. ... **Gregory Stivers** is a corporate banking specialist at First Interstate Bank in Los Angeles. He and his wife, **Janis (Kirtson '86)**, live in Marina del Rey. ... **William Wald** is an electrician for FM Productions in Brisbane. ... **Erick Winkler** lives in Milpitas and is in public relations and marketing communications for Neale-May and Partners Inc. in Los Altos.

## ADVANCED DEGREES

'64 **Joseph Russo** (MBA) is president and chief executive officer of Adcon Corp., a Henkel Company, in Hayward. ... **Apollo Taleporos** (MSEE) retired from Lockheed Missiles and Space Company in June 1989, after 30 years of service. He lives in Los Altos.

'66 **Ralph Roe** (MBA), director of the Sacramento campus of Heald Institute of Technology was named the 1989 Director of the Year of the technical division of Heald Colleges.

'67 **Sam Capra** (MBA) is the vice president of finance of Goleta Valley Community Hospital and secretary-treasurer of the Goleta Valley Chamber of Commerce in Santa Barbara. He and his wife, Virginia, and sons Jeff and Joey live in Goleta.

'68 **Anthony Fague** (JD) is the director of industry relations at ADT Security Systems in Parsippany, N.J. ... **Paul Teas** (MBA) is an information systems manager at Hewlett-Packard in Cupertino. ... **Wiley Wilson** (MA) is general sales manager for TNT Holland Motor Express of Holland, Mich.

'69 **Douglas Campbell** (MBA) writes: "After retiring in 1981, I spent five years building a new city, Yanbu, in Saudi Arabia. After retiring again, I am involved in the design of a new production reactor. One day I'll make it." ... **Frank Iwama** (JD), a senior partner in the 60-attorney Sacramento law firm of Kronick, Moskovitz, Tiedemann & Girard, is the first Asian-American elected to the California State Bar Board of Governors. He and his wife, Mitsuko, and their children, Kenneth and Mia, live in Loomis. ... **Edward Mroz** (MBA) is a senior project engineer with Critikon, a Johnson & Johnson company in San Jose.

'70 **Ralph Boyce** (MBA) and his wife, Florence, have returned to Stockton following his retirement from the National Institute of Health in Bethesda, Md. ... **Frank Greene** (PhD) is president of Networked Picture Systems Inc. (NPS) in Santa Clara. ... **Robert Mensik** (MBA) is a managing partner for Source Finance in San Francisco, which specializes in accounting and financial recruiting. ... **Robert Palmer** (MBA) is manager of marketing and business development support services for Bechtel Power Corp. of Gaithersburg, Md., and vice chairman of the Loudoun County, Virginia, planning commission.

'71 **Amber (Spinning) Henninger** (MA, MBA '80) is personnel manager of Systems Control Technology in Palo Alto. ... **Kathleen (Truxaw) Long** (MA) works for the San Diego firm of Courseware/Andersen Consulting as a manager and training consultant.

'72 **G. Edward Rudloff Jr.** (JD) is a partner in the San Francisco law firm of Cooley, Godward, Castro, Huddleson & Tatum, specializing in civil and criminal trial practice.

'73 **Toni Castellucci** (MA) owns Castellucci and Associates, a San Francisco consulting firm to school districts and public employees. ... **Robert Chiles** (JD) is a special counsel with the San Francisco law firm of Long & Levitt and a maritime law practitioner with a special interest in high-rise building casualty cases. ... **Brian Wilkin** (MBA) is the Western regional sales manager for Dowty RFL Industries Inc. in Salt Lake City.

'74 **James Lazarus** (JD), former San Francisco deputy mayor, has joined the San Francisco Chamber of Commerce as vice president for public affairs.

'75 **Thomas C. Edwards** (JD) has been appointed a judge of the Santa Clara County Superior Court by Governor George Deukmejian. ... **Mark Guillod**, CPA (MBA), a four-year professional associate with Breskin and Mullen CPAs Inc. in Orange, is a partner and heads the firm's tax department.

'76 **Robert Colvin** (MBA) is an accounting manager at NEC Electronics in Roseville. ... **Andrew Guinosso** (MBA) works for Saudi Aramco as assistant to the executive director of industrial services. He has lived in

Saudi Arabia since 1979. ... **Louis J. Markee Jr.** (JD) is an attorney in Honolulu.

'77 **Barbara Maas** (MBA) is vice president-finance for Windham Hill Productions Inc. in Stanford. She lives in Mountain View. ... **Timothy White** (JD) is now in the real estate department of Lillick and McHouse in Los Angeles. ... **Janet (Fulton) Winter** (MAE) works for Santa Cruz County as a building permit technician.

'78 **Eric Bell** (MBA) is vice president and director of member relations for Northwest Switching Systems in Bellevue, Wash. ... **Barbara Bottini** (MA) teaches school at the American School in Taegu, Korea. ... **Dennis Kroeger** (MA) lives in Santa Cruz where he is a guidance counselor at Santa Cruz High School. ... **Stephen Yost** (MBA) is a senior vice president for First Interstate Bank of California. He manages credit administration for the Bay Area division, based in San Francisco.

'79 **Bruce Allen** (MA) teaches at Henry T. Gunder-son High School in San Jose. ... **Jeffrey Jon Bode** (JD) practices law in Bellingham, Wash. ... **Dean Butler** (JD) is an attorney with the Seattle law firm of Foster, Pepper & Shefelman. ... **Wendy Longley-Cook** (JD) is the manager, corporate environmental affairs, for Rohr Industries at their Chula Vista facility. ... **Bob Lowry** (MA), principal of Fisher Middle School in Los Gatos, is one of 12 recipients of the prestigious California Educator Award. ... **Dr. Ronald Comer** (MACP) received a doctor of social work degree from the University of Pennsylvania in 1988 and holds a full-time faculty position in the Department of Psychiatry at the Medical College of Pennsylvania.

'80 **Jerome Brock** (JD) was appointed a judge of the Gilroy Municipal Court by Governor George Deukmejian. ... **Katherine Hullmann** (MBA) has her own marketing consulting business, Hullmann Associates, in Saratoga. ... **Irene (Miller) Kennedy** (MA) is a staff associate for facilities planning in the Office of Planning and Management at Stanford University. ... **Sheila Madden** (MA) works at the Veterans Administration Hospital in San Francisco where she conducts anti-stress/burnout workshops for AIDS organizations and facilitates support groups for AIDS caregivers. ... **Conrado Montes** (MS), an active San Francisco alumni chapter steering committee member, is a consultant at Gayner Contract. ... **John Powers** (JD) is a founding partner of the Los Angeles law firm of Farmer & Ridley, specializing in business and corporate practice. ... **Jeffrey Setness** (JD) lives in Reno, Nev., and is an assistant attorney in the United States Attorney's office. ... **John Zuercher** (MBA) is first vice president and regional manager of the Western division of Security Pacific Bank Oregon. His home is in Lake Oswego.

'81 **James Bahler** (MBA) completed a month-long manager development course at General Electric's Management Development Institute in Crotonville, N.Y. He has worked for GE for 23 years and is a program manager at the Springfield, Va., plant. ... **Frances Clark** (MBA) is an administrator of North Coast Small Business Resource Center and a business consultant for start-ups. She lives in Crescent City. ... **Deborah (Duda) Gale** (MBA) lives in Saratoga and is a manager of Pacific financial services for Apple Computer. ... **Birinder Laungia** (MS) is a project engineer for Unisys. His home is in San Jose. ... **Patricia Lee** (MBAA) is a marketing manager for Intel in Santa Clara. She was accepted in 1989 into *Who's Who of Women Executives*, Washington, D.C.

'82 **Marie Beyerlein** (MBA) lives in Mill Creek, Wash. She is a management consultant for Peat Marwick Main & Co. ... **Teresa Craigie** (JD) is a part-



ner in the San Francisco law firm of Pillsbury, Madison & Sutro. . . **Michael Kowitz** (MBA) has formed two companies, Procure Inc., a health care cost containment company, and Dateline International Trading Co., specializing in offshore sourcing of high and low tech. His home is in Monte Sereno. . . **Dorothy Layne** (MBA) has a marketing consulting company in Los Gatos. . . **John McGineran** (MS) lives in Carmel and is in development for Progressive Software. . . **Jennifer (Hamburg) Rosky** (MBAA) has joined Max Factor & Co. as marketing manager on lip, nail, and accessory products. . . **Mary Ruddell** (MBA) is an engineering manager at Digital Equipment in Cupertino. . . **Tina (Martin) Shaner** (MBA) is a project leader at Apple Computer in Cupertino.

'83 **Maureen Barney** (MA) is a special education teacher for the Solana Beach School District. She lives in San Marcos. . . **Steven Clark** (JD) practices law in San Jose. . . **Janet Colson** (MBA) is the senior vice president, financial and administrative services, for Graces Restaurant Group in Irvine. . . **Elizabeth (Howe) Faber** (JD) is a staff attorney for Mercer Meidinger Hansen, an employee benefits consulting firm, in their Los Angeles office. . . **Deanna Townsend** (MBA) works for GE Aircraft Engines-Flight Test Operations in Mojave as a project manager-models.

'84 **Nancy (Carlson) DuPont** (JD) is a deputy district attorney for Orange County. . . **Steven Miller** (MBA) is the director of allergy research and development for Quidel in San Diego. . . **Thomas Salbury** (MBA) lives in Newtonville, Mass. He is an account manager for Logic Modeling Systems Inc.

'85 **James Goetz** (MBA) lives in Fremont and is a staff engineer at Lockheed. . . **Diane Little** (MBA) works for Health Dimensions Inc. as a chief accountant for Good Samaritan Hospital in San Jose. . . **Shannan Wilber** (JD) is an attorney with Morrison & Foerster in Palo Alto. . . **Jill Schlichtmann** (JD) is a criminal defense attorney with the San Francisco law firm of Hallinan Poplack & Levine.

'86 **Cynthia Akiyama** (MBA) lives in San Jose and works for Pittiglio, Rabin, Todd & McGrath, an operations management consulting firm specializing in the high-tech industry. . . **Linda Bailey** (MBA) is a financial consultant in surety claims for Fireman's Fund Insurance in Novato. . . **Christine (Murphy) Bradley** (MBAA) works for Dole Citrus in Ontario and is a marketing analyst of California and Florida citrus. . . **Robert Eichler** (MBA) is a business analyst for Daisy/Cadnetix in Mountain View. . . **Steven Engmann** (MBAA) is a senior management consultant with Schumaker Romanesko & Associates in Appleton, Wisc.

'87 **Michael Bradley** (MBAA) works for Argos Software in Fresno as a sales associate of accounting software, specializing in agriculture. . . **Rebecca Hendricks** (MA) is manager of training and development in the human resources department of Measurex in Cupertino. . . **Duane Miller** (MBA) lives in Franklin Lakes, N.J., and is market development manager for color peripherals at Sharp Electronics Inc. He recently was elected vice chairman of the SPS Association, an organization of industry companies. . . **Craig Schultz** (MBA) lives in San Jose and is a systems engineer at IBM. . . **Dan Wilkinson** (JD) practices law in San Jose.

'88 **Everett Billingslea** (JD/MBA) is an attorney with the Anchorage, Alaska, law firm of Bogle and Gates. . . **Roger Ghai** (JD) received a master of laws degree in litigation from Emory University School of Law in Atlanta, Georgia, in December. . . **Georgan Harriet** (MA) is a dental hygienist in Mountain View. . .

**Margaret Keys** (MBA) is the executive director of the Palo Alto chapter of the American Red Cross. . . **Michelle Sexton** (JD) practices law with Orrick Herrington & Sutcliffe in San Francisco.

'89 **Charles Harrington** (MBA) is a business planner for Amdahl Corp. in Sunnyvale.

## MARRIAGES

'61 **Daniel Flynn** to Kathleen McNally, on February 3, at Chisum House in Little Rock, Ark. Their home is in Arlington, Va.

'65 **Judy Gilson** to Richard Tarantino, on March 15, 1989, in the chapel at Loyola Marymount University. They make their home in Van Nuys.

'69 **Richard DeBolt** to Maureen O'Reilly, on August 27, in Mission Santa Clara. They live in San Jose.

'71 **James Redd III** to Cindy Ann Tiemeyer, on December 16, in Harmony Township, N.J. Their home is in Phillipsburg, N.J.

'75 **Debra Smith** to Wayne Duncan, on March 18, 1989. They live in Manhattan Beach. . . **Thomas Thiel** (JD '78) to Alisa Camarda, on August 26, at the home of the bride's parents in Cupertino.

'77 **Christopher Healey** to Tracy Muir, on December 2. Their home is in Del Mar. . . **Guy Teran**, M.D., to Rebecca Lawson, on February 18, in Mission Santa Clara. Their home is in Los Gatos.

'79 **Stephen Ferrari** to Joan Petrilli, on September 16, at St. Brendan's Church, in San Francisco. They live in San Jose. . . **Cheryl Kimzey** to Brian Spang, on October 21, at Los Altos United Methodist Church. They make their home in Cupertino.

'80 **Sean Everton** to Deanne Love Sory, on August 26, at Second Presbyterian Church in Nashville, Tenn, where both attend Vanderbilt Divinity School. . . **Patricia Isaksen** to Richard Hively Jr., on December 23, at Campion Tower Chapel, Seattle University. . . **Camilla Lloyd-Butler** to **Arthur Shafer** '75, at the Lloyd-Butler family chapel in Satcoy. They make their home in Los Angeles. . . **Jeff Tedesco** to Marti Anderson, on December 9, in San Francisco. They live in Menlo Park.

'81 **Charles Buckingham** to Elizabeth Misheff, on April 29, 1989. Their home is in Mountain View. . . **Mary Fitzpatrick** to Greg Stone, on October 8, at St. Teresa's Catholic Church in Bodega. They make their home in Santa Rosa. . . **Carol Smith** to Robert Knowles, on February 4, in Mission Santa Clara. They live in Santa Clara.

'82 **Jennifer Hamburg** (MBAA) to Bruce Rosky, on May 7. Their home is in Los Angeles. . . **Loretta Salvador** to Randy Gomez, on February 4, at Mission Santa Clara. They make their home in Campbell.

'83 **Richard Eagle** to Kimberly Morris, on February 18, 1989, in Albuquerque, N.M., where they live. . . **Susan Hambleton** to Frank Giammona III, on November 12, in San Jose. They live in Mountain View.

'84 **Judy King** to Greg deSurville, on August 26, in Ukiah. They live in Tiburon. . . **Suzanne Leeman** (MBA) to R. Eric McAllister, D. Ph.D., M.D., on April 8, 1989, in Rutherford. Their home is in Pennington, N.J. . . **Michael Naughton** to Ann Houston, on December 29, in Portland, Ore.

'85 **Sandra Colombini** to Claudio Locatelli, on August 20. Their home is in Santa Cruz. . . **Kristina Comporato** to Steven Kennedy, on July 8, at St. Anthony's Church, in Fresno. They live in Garden Grove. . . **Karen Donnelly** to Eulis Haselden III, on October 14, in Merced. Their home is in Fresno. . . **Robert Eichler** (MBA) to Janet Heuer, on August 12, at Menlo Park Presbyterian Church. They make their home in Cupertino. . . **Karim Kong** to Poncho Baker, on August 12, at the Church of the Transfiguration, in San Mateo. . . **Patricia McKenna** to **Michael Knowles** '86, at Mission Santa Clara, on September 2. They live in Sunnyvale. . . **Diane Mendence** to **Kenneth Kneis**, on September 6, 1987, at Mission Santa Clara. . . **Jon Paukovich** to **Lisa Thiede** '86, on November 11, at Mission Santa Clara. They live in Walnut Creek. . . **Katherine Prince** to Craig Christenson, on May 20, 1989, in Vancouver, Wash. Their home is in Lake Oswego, Ore. . . **Bill Schweickert** (MS '87) to **Linda Flores** '88, on August 27, 1988, at Mission Santa Clara. They live in Sunnyvale. . . **Rene Smith** to James Maher, on August 26, in Palo Alto. They make their home in Walnut Creek.

'86 **Kristine Allen** to Marc Blaser, on September 30, at Valley Presbyterian Church in Portola Valley. . . **Jim Burns** to Kelly Ryan at St. Christopher's Church in San Jose, on July 15. . . **Carrie Mann** to **Anthony Salady** '85, on October 14, at Mission Santa Clara. They live in San Jose. . . **Laura Moreland** to **John McPhee** '85, on October 7. Their home is in Oakland. . . **Carolyn Murphy** to Clint Casey, on September 2, in Reno, Nev. They live in Redwood City. . . **Christine Murphy** (MBAA) to **Michael Bradley** (MBAA), on August 11, in San Diego. They make their home in Alta Loma. . . **Leanne Pell** to Bruce Sussman, on November 18, at St. Anthony's Church, in Kailua, Hi. They live in Worcester, Mass.

'87 **Kelly Carter** (JD '90) to **Jeff Moore** JD '89, MBA '90, on August 5 in Mission Santa Clara. Their home is in San Jose. . . **Patricia Keady** to **Todd Gardiner** '88, on July 16, 1989, at Mission Santa Clara. They and their son, Aidan, live in Santa Clara. . . **Barbara Lawrence** to **Kenneth Emanuel**, on June 24, 1989. Their home is in Saratoga. . . **Kathy Martin** to **Andy Russick**, on February 10, in Mission Santa Clara. They live in Los Gatos. . . **Jean Marie McDonagh** to **Stephen Schott**, on October 7, in Mission Santa Clara. They make their home in Santa Clara. . . **Carter Wicks** to **Jennifer Robinson**, on July 16, in Mission Santa Clara. . . **Jennifer Wiegand** to Cree Edwards, on April 9, 1987. Their home is in San Mateo.

'88 **Todd Antes** to **Kerri Ward** '89, on July 8, at Mission Santa Clara. They live in San Jose. . . **Kurt Schleich** to Julie Friedman, on July 29, in Palo Alto. Their home is in Sunnyvale. . . **John Vander Klugt** to Cathy Toscano, on August 19, at Mission Santa Clara. They live in Pittsburgh.

'89 **Patty O'Brien** to Michael Pinsoneault, in August, in Rancho Palos Verdes. They make their home in Costa Mesa.

## BIRTHS

'66 To **Chuck Sullivan** and his wife, Joan, their third child, Brian, on September 28, in Dallas, Texas. They have two daughters, Katy and Kasi.

'69 To **Lawrence Doeling** and his wife, Carol, twin daughters, on May 10, 1989. They and their three-year-old son, David, live in Placentia. . . to **George** (MBA



'76) and **Cynthia (Niehues '76) Everhart**, their second child, Blake Dalton, on October 23. They live in Morgan Hill.

'70 To **Steven Kirkeby** and his wife, Janis, their second son, Ryan Joseph, on April 23, 1988, in Overland Park, Kansas.

'72 To **Kerry Daly-Swarthout** and her husband, James, their second child, Claire Murphy, on October 25, in San Francisco.

'73 To **Donna (Fitzpatrick) Hanford** and her husband, Gerald, their second son, Garret, on July 24, in Sonora.

'74 To **Mary (Sealy) Bolf** and her husband, Richard, a daughter, Sarah Elizabeth, on August 1, in Walnut Creek.

'75 To **Lori (Cimino) Johnson** (JD '79) and her husband, Dean, their first child, Eric, on October 10. They live in Cupertino. . . to **Cheryl (Vatterli) Kamolz** and her husband, Jerry, their third son, Kyle Vatterli, on April 17, 1989, in Palm Springs. . . to **Michael and Denise (McKenna '77) Mastrocola**, their first child, Michelle Alessandra, on August 26, 1988, in San Jose.

'76 To **Judy (Gall) Beveridge** (MS '86) and her husband, Wes, their first child, Jocelyn Marie, on May 24, in San Jose. . . to **Sandy (Stockton) Kokes** (MBA '78) and her husband, Michael, their second daughter, Ashley Bliss, on December 26, in San Francisco.

'77 To **John Cerchiai** and his wife, Kim, their second child, Charles Michael, on July 7, in Phoenix, Ariz. . . to **Thomas Crom** and his wife, Debora, a son, Thomas A. IV, on February 6. They live in Pacifica. . . to **Kristi (Kjos) McKinney** and her husband, Frank, their first child, a son, J. W., on August 19, 1988. They live in San Carlos. . . to **Richard Morgan** and his wife, Lucia, a son, Rikki, on April 30, 1989, in Sherman Oaks.

'78 To **Timothy and Margaret (Murphy '80) Dougherty**, their third child, Claire McDonald, on December 31, in Santa Clara. . . to **Nancy (Cole) Hall** and her husband, Michael, a son, Evan, on August 29, in Irving, Texas. . . to **Patrick McVeigh** and his wife, Kristi, their first child, Christopher Cooper, on August 9, in Jamaica Plain, Mass. . . to **Stephanie Ragland** and her husband, Jerry Johnson, their first child, Nicholas, on October 27, in Seattle. . . to **Clyde and Leslie (Cole '79) Von Der Ahe**, their second daughter, Kimberly Anne, on November 10. They live in Newport Beach.

'79 To **Glenn Alfaro** and his wife, Corinne, their first child, Courtney Glenn, on June 1. Their home is in Belmont. . . to **Stephen Rose** (MBA) and his wife, Carole, a son, Andrew Casmir, on December 18. They live in Snohomish, Wash. . . to **Ann Whalen Blay** (MA) and her husband, Rich, a son, Christopher James, on October 11, 1988. . . to **Rich and Anne (Nickel) Bluth**, a daughter, Maria Clare, on June 30. . . to **Christine (Adam) and John Cruden**, their second child, Patrick John, on November 11, in Redwood City. . . to **Claudia (Panontin) and Matthew Gilbert** '77, their fourth child, Joseph Peter, on September 26. Their home is in Saratoga. . . to **Jeanne Lang** and her husband, Paul, a daughter, on September 30, 1988. They and their two children live in Silver Spring, Md. . . to **Christine (Gilwee) Montgomery** and her husband, Jay, their first child, Andrew William, on November 24. They live in Santa Clara. . . to **Bill and Eileen (Moore '80) Reilly**, their second child, Natalie Louise, on September 1 in Portland, Ore. . . to **Timothy Rueda** and his wife, Susan, a daughter, Lauren Elizabeth, on June 10. . . to **Vicki**

**Z'berg** and her husband, Steve Dentel, their first child, Jennifer Catherine, on August 22, in Portland, Ore.

'80 To **Fred Bicoy** and his wife, Karen, a son, Matthew Daniel, on July 23, in Kaunakakai, Hawaii. . . to **Irene (Miller) Kennedy** and her husband, John, a daughter, Lauren Danielle, on October 10. They live in Palo Alto. . . to **John Lesinski** and his wife, Carolyn, their second child, Emily, on March 29, 1989. They live in Alexandria, Va., with their four-year-old son, Daniel.

'81 To Jeff Carroll and his wife, Debbie, their first child, Alexander Jeffrey, on October 12, in Arcadia. . . to **Mary Ann (Grijalva) DeCosta** and her husband, Robert, a daughter, on July 31, in Monterey. . . to **Barbara (Main) and Chris Hill** '80, a daughter, Michelle Jean, on July 19, in Santa Barbara. . . to **Jeff and Barbara (Debala '82) Podesto**, their third son, Dominic, on August 10, in Modesto. . . to **Cathy (Berdan) Weber** and her husband, Gene, a daughter, Sara Kathryn, on May 31, 1989, in Middletown, N.J.

'82 To **Alan and Debra (Nash) Centofante**, twin sons, Christopher Alan and Brian Andrew, on December 21, 1988, in Lake Oswego, Ore. . . to **Ann (Reuter) Fetter** and her husband, Robert, a son, Brendan Josephus, on October 5, in Colorado Springs, Colo. They live in Monument. . . to **Loretta (Salvador) Gomez** and her husband, Randy, their first child, Gregory Anthony, on October 30, in Mountain View. Their home is in Campbell. . . to **Claire (Penick) Hagman** and her husband, William, their second son, Andrew Patrick, on September 13. Their home is in Menlo Park. . . to **Kathryn (Kane) JD** '86 and her husband, Paul Hogan '71, a son, Michael Kennerley, on August 27. . . to **Monica McGowan** and her husband, Ramsey Johnson, a daughter, Maureen "Molly" Ramsey, on September 16, 1988. They live in Washington, D.C. . . to **Moya Jones-Neely** and her husband, Joe, their first child, Katelyn Marie, on July 10. Their home is in Los Gatos. . . to **David Drahmann** and his wife, Rebecca, their first child, Benjamin John, January 3, in San Jose.

'83 To **Ed and Susan (Torres '86) Merryman**, their first child, Scott Torres, on October 31, in San Jose. . . to **Carla (DalColletto) Wilcox** and her husband, Dwight, a son, Dwight Loran III, on December 23, in Annapolis, Md.

'84 To **Colleen (Crowley) Eilbert** (MA '89) and her husband, Richard, a daughter, Charlotte Jane, on June 29, in San Jose. . . to **Susan (Aboussleman) and Jeff Hare** (JD '85), a son, William Joseph, on February 13, in San Jose. . . to **Evelyn (Viviano) (JD) and Michael Harms** (JD), their first child, Austin Michael, on October 31, in Huntington Beach. . . to **Paul Isaacson** and his wife, Tami, their second son, Tyler Jay, on November 13, in Newark. . . to **Dave Purser** and his wife, Marisa, a daughter, Amanda Claire, on December 22. They live in Martinez. . . to **Christian and Carolyn (Silva) Siegfried**, their first child, Caitlin Margaret, on October 3, in Livermore.

'85 To **Carolyn (Seymour) DePietro** and her husband, Tony, a son, Robert Anthony, on January 21. They and their three-year-old daughter, Jennifer, live in Lynn, Mass. . . to **Byron Dronkers** and his wife, Brenda, their second child, Matthew Zachary, on October 26, in Fremont. . . to **S. Diane Rynerson** (JD) and her husband, Glen Pullen, their second child, Geoffrey William, on July 4, 1989, in Portland, Ore.

'86 To **Debbie (Hagan) and Victor Anselmo** '87, their first child, Lauren Marie, on November 28. They live in Westchester.

'87 To **Mark and Cindy (Cuevas) Lemma**, a

daughter, Jennifer Ashley, on January 17, in Santa Clara. . . to **Darrell Oresky** (MS) and his wife, Colleen, their second child, Michelle Rose, on December 29, in San Jose.

## DEATHS

'18 **Francis B. Quinn**, M.D., in November, in San Francisco, after a long illness.

'30 **George E. Mattos**, on February 17, 1989, of heart failure. He worked all his life as a plant engineer for several Bay Area companies: Moore Dry Dock, Schlage Lock, Jack Horner Pie Co., and Langendorf Bakery. He is survived by a son, Lionel, of San Jose; four grandchildren; and three great-grandchildren.

'33 **John B. Harman**, on December 26, of cancer at Kaiser Hospital in Vallejo. He was 79. A San Francisco attorney who helped shape Japan's postwar economy, he was on General Douglas MacArthur's staff as chief of the enforcement branch, price and distribution division, during the occupation of Japan in the late 1940s. He was in private law practice in Fort Bragg from 1936 to 1942, when he was named regional senior price attorney for the Federal Office of Price Administration. He served in Japan from 1949-51. On his return to the United States, he became regional counsel for 11 Western states with the Federal Office of Price Stabilization. He is survived by his wife, June.

'37 **Richard K. Klosterman**, on October 23, in Portland, Ore. He was 74. He is survived by his wife, Ruth.

'38 **William N. Cumming Jr.**, on January 14, in Metz, of cancer. He was a retired rancher and civic leader, a member of the King City elementary school board, and a member of the Republican Central Committee. He is survived by his wife, Nina; sons William Jr., John, Joe, and Andy; daughter Margaret; stepson Bryan; stepdaughter Nancey; and several grandchildren.

'38 **Peter F. Gilmore**, on October 26, as a result of internal injuries sustained in a fall. His home was in Bellevue, Wash.

'41 **Hon. Thomas N. Healy**, on January 8, in Vallejo. He was a Solano County Superior Court judge in Solano County for 21 years. He is survived by his wife, Yvonne; five children, Susan, Daniel, Thomas, Patrick, and Kathryn; and a grandson, Sean.

'41 **Rev. Father William C. McGuire**, on December 2, of pancreatic cancer, in San Rafael. A native of Kansas City, Mo., he was 70. He was the pastor of St. Sylvester's Church in San Rafael.

'41 **Lawrence C. "Butch" O'Connor**, on June 25, from arthritis complications, in Sepulveda. While at SCU, he was center on the 1937 freshman football squad and a member of the track and field teams. When an eye injury ended his football career, he accepted a track and field scholarship at San Jose State, where he posted records in the shotput and javelin. After receiving his bachelor's degree, he obtained a master's degree at the University of Southern California in school administration. As a partner with his brother, James, he coached the first football team for Garces High School in Bakersfield. During the past 20 years, he was an administrator for the Hermosa Beach School District. He is survived by his wife, Betty; sons Patrick and Michael; daughter, Joan; and five grandchildren.

'47 **Richard M. Gurries**, on February 26, of cancer,



in San Jose. He was president of a San Jose mechanical engineering firm, Gurries and Okamoto Inc., for 30 years, and member of a fruit-growing pioneer family. A native of Gilroy, he was a member of the American Society of Mechanical Engineers. He is survived by his wife, Susan; two daughters, Susan and Marilyn; and six grandchildren.

**'48 Robert Minucciani**, on February 17, 1989, in San Francisco, when his heart transplant was rejected. He is survived by his wife, Shirley.

**'49 Patrick Joseph O'Halloran Jr.**, on March 11, in San Francisco. He was 66. He was a member of the Hibernia Club, past president of Security Analysts of San Francisco, and former editor of Walkers Weekly Newsletter. He is survived by his wife, Lita; son, Michael; daughters Nancy and Sheila; and five grandchildren.

**'50 Russell O'Brien**, on March 8, in San Jose, of cancer, which was diagnosed just three weeks before his death. He entered the Army in 1943 and was awarded the Silver Star for gallantry during World War II in Germany for helping three wounded comrades to safety in 1944. A sergeant, he was among 12 survivors of fierce fighting that took place from October, 1944 to the end of the war, in a unit that initially had 398 men. After the war, he attended Santa Clara and then began working with his father at O'Brien's Restaurant and candy shop on South First Street, a business established by his grandfather in 1868. When the restaurant stopped operating in 1956, he joined Dale Johnson Travel Service, and, in 1966, opened his own firm, O'Brien Travel Service. He is survived by his wife, Jill; three daughters, Kathleen, Kerry, and Patricia; and five grandchildren.

**'51 Thomas E. Waters**, on January 12, in Nevada City, of pancreatic cancer. He had been ill for a year. He is survived by his wife, Eva; and children Leslie, Tom, Tim, Jeff, Nicole, Victoria, and Christopher. Victoria has been accepted by SCU in the School of Engineering for fall 1990.

**'51 W. Saxon "Buster" Wraith**, of Bonita, on December 23, of aplastic anemia, caused by radiation exposure at the 1952 Camp Desert Rock exercises in Nevada where he was serving in the U.S. Army Artillery. He played fullback on SCU's 1950 Orange Bowl team and is remembered by former Bronco baseball coach, Paddy Cottrell, as "a fine boy who was always singing." A teacher and administrator at Southwestern College in Chula Vista for 29 years, he is survived by his wife of 39 years, Patricia, and ten children.

**'56 Leo R. Donati**, in January 1988, in Ventura.

**'59 John D. Good**, on June 18. He worked as a material control manager for Westinghouse in Sunnyvale, where he lived.

**'65 Juan E. Arrache Jr.** (JD '70), on February 19, in Kern Medical Center in Bakersfield from injuries received after he was thrown from his Ford pickup truck, which had skidded off snowy Interstate 5 near the southbound Grapevine exit and plunged down an embankment. A native of Lancaster, he was an attorney for 19 years and a veteran of the Vietnam conflict. He was a member of the Petroleum Club, the Bakersfield Chamber of Commerce, the American Bar Association, the California State Bar Association, the Kern County Bar Association, and the Stockdale Country Club. He is survived by his wife, Madonna; and daughters, Christina, Marissa, and Jeneen.

**'70 Sister Mary Gemma Gini** (MA), on October 13. She was an administrator at Guadalupe College in Los Gatos.

**'76 Alan G. Martin** (JD), on February 28, in Los Angeles, after a year-long battle with brain cancer. He was a founding partner of Greines, Martin, Stein & Richland of Beverly Hills, and had achieved wide recognition as an appellate lawyer. He is survived by his wife, **Deidre (Dockstader)** '77, who served as administrative assistant to the Santa Clara Student Bar Association in 1974-75; and by his daughters, Katherine, age 8, and Alexi, age 5.

**'80 Mark P. Zamberlin** (JD '84), on February 16, in Seattle, of Hodgkin's disease. Mark practiced law in San Francisco with **Ted Upland** '78 (JD/MBA '81) until the mid-1980s, and was a financial officer for a clothing store chain in San Francisco until 1987, when his illness forced him to move home to Seattle. He helped his father in his commercial sign business, doing legal and financial work. The services at St. Anne's Church in Seattle were attended by about 25 out-of-state alumni friends. He is survived by his parents, Mr. and Mrs. Anthony Zamberlin; sisters **Ann** '83 and **Mary** '86; and brothers Tony, Joe, Greg, and Tim.

**'87 Matthew P. Sheehan**, on February 11, in a motorcycle accident, in Carbondale, Ill., where he was working on a degree in aviation at Southern Illinois University. His father, Dr. William Sheehan, is a professor in SCU's Chemistry Department. Matthew is survived by his mother Teresa, of Santa Fe, N.M.; four brothers, **Michael** '79, **Patrick**, **Daniel** '81, and **John** '82; and two sisters, **Catherine** '79 and **Delphine Streit** '79.

Shenfield of Santa Clara; a brother, Emmanuel of Somers, N.Y.; and several grandchildren and great-grandchildren.

#### Col. Francis Leary

U.S. Army Colonel Francis X. Leary, who headed the ROTC program at Santa Clara from 1968 to 1972 as professor of military science, died December 6 in San Marcos after a long illness. He was 74.

A native of Boston, he graduated from the Boston Latin School and Harvard College, where he majored in English. Later, he received a master's degree in political science from George Washington University.

During his 32-year Army career, Col. Leary served throughout the United States and Europe. After retiring in 1972, he taught in Chapman College's Pace Program and did consulting work with the Vinnell Corporation in Saudi Arabia.

He and his wife, Ann, moved to San Marcos in 1978, where he was active in civic and community affairs. Besides his wife, he is survived by two daughters, Anne Virginia Grant of Westlake Village and Margaret Frances Eddy of El Cajon; a brother, Paul Andrew Leary of North Carolina; and three grandchildren.

## FACULTY/STAFF DEATHS

### Dr. Irving Sussman

Former mathematics Professor Irving Sussman died at his Los Gatos home February 18 after a lengthy illness. He was 82.

Dr. Sussman came to Santa Clara in 1956 to chair the Department of Mathematics, which had three faculty members at the time. During his 11-year tenure as chairman, the department grew to 12 members and course offerings were expanded to include applied mathematics and computer science. After stepping down as chairman in 1967, Dr. Sussman continued to teach in the department until he retired in 1973.

During the 1950s and 1960s, Sussman was instrumental in obtaining National Science Foundation grants to run in-service and summer programs at SCU, Notre Dame College, and the College of Holy Names for high school mathematics teachers. In 1965, he taught modern mathematics to Latin American high school teachers in Peru as a member of the School Mathematics Study Group of Stanford University.

A graduate of Columbia University, he received a master's degree from Johns Hopkins University and a Ph.D from the University of California at Berkeley. He taught at Johns Hopkins, University of Dayton, University of San Francisco, and California Polytechnic University before joining Santa Clara's faculty.

In retirement, Sussman pursued a lifetime interest in music. He played the violin and viola and was affiliated for a time with the West Valley and Peninsula Symphony orchestras. In recent years, he was a member of several trios and quartets that volunteered their talents to entertain various nursing homes and day-care centers for senior citizens throughout Santa Clara Valley.

He is survived by his wife, Eleanor, of Los Gatos; daughters Arline Krieger and Phyllis Horwitz of Los Angeles; sisters Matilda Treinis of San Jose and Lillian

## MEMORIAL GIFTS



Gifts in memory or in honor of an individual may be made to the University's libraries by sending a check payable to SCU Commemorative Book Program. Each contribution is used to buy books for whichever library is designated by the donor: Orradre Library, Heafey Law Library, or Daly Science Center Library. An attractive bookplate with the names of the honoree and the donor will be placed on the front inside cover of each book purchased. The suggested gift minimum is \$25. For more information, please call (408) 554-4400.

Please send your gift to Commemorative Book Program, Varsi Hall, Santa Clara University, Santa Clara, Calif. 95053.



## FROM DONOHUE ALUMNI HOUSE

Charles Barry



Jerry Kerr '61

March was the centerpoint of the Alumni Association's winter quarter activities with numerous chapter programs and campus-based activities scheduled for alumni. One event that went beyond our expectations was the Back to Classroom program provided by Tim O'Keefe, acting dean of the College of Arts and Sciences, and 15 members of his faculty. The popularity of speakers and their subjects found the classes with standing room only and prompted the post-lecture dialogue to extend well beyond the assigned class time. It's wonderful to see how sometimes the thirst for knowledge is greater after matriculation than before!

That same evening, the National Board of the Alumni Association honored four alumni with the Ignatian Award: Bill Adams '37, "a creator of many traditions"; Peter Miron-Conk '71, "an advocate for social justice"; Marilou Cristina '64, "a doer"; and Jim Jennings '30, "a man with 63 years of Bronco Spirit." The recipients' remarks best stated the reasons for the existence of Santa Clara.

## SUMMER JOBS

Most of us well remember the difficult task of acquiring summer jobs when we were in college. Well, although circumstances change, the need does not. Carolyn Hennings of the

Career Services Center and her staff are challenged each year to provide such employment for our students. If your company still has some last-minute summer openings, phone the Career Services Center at (408) 554-4121. The undergraduate term ends June 9 and reconvenes in mid-September. Carolyn's department will do its best to find the right match for your opening.

## DOG-SLED RACER

We receive lots of calls telling us about interesting activities of our alumni. One came last week from Kirk Rossman '70, reporting an accomplishment by his contemporary, Bob Hickel '69. Bob's classmates will be surprised to hear he recently completed the *Iditerod*, placing 40th in this annual dog-sled race from Anchorage to Nome—1,155 miles. Although snowed in during a four-day blizzard in Shaktoolik, Bob managed to complete the trek in 16 days. He trained and prepared two years for the event. (It would have made Santa Clara's "Glacier Priest," the late Father Bernard Hubbard, S.J., proud!) Congrats Bob!

## ALUMNUS MURPHY

The Alumni Board of Directors added a new honorary member to the Alumni Association this past winter: Murphy Sabatino. Murphy's goal of attending SCU was stymied by World War II. However, for the last three decades he has been at the center of Santa Clara activities. His son, Murphy, and daughter, JoAnne, graduated from Santa Clara in 1965 and 1974, respectively. Although he has been active in assisting with many Santa Clara projects, Murphy is best known as the prime mover of Casa Italiana, the new student residence hall. The project originally presented to him re-

quired \$250,000. It grew to \$1.7 million, all of which he has raised from hundreds of donors. To raise funds, Murphy and his cohorts held banquets at the Fairmont Hotel, dinners at the Italian Gardens, a Festa Italiana event on campus, and a gala benefit at the San Jose Center for Performing Arts. In addition, he has conducted numerous personal solicitations to acquire pledges ranging in size from \$1,000 to \$100,000. He is a member of the Board of Regents, Nobili Society, and Bronco Bench, and is also active as a civic leader and a member of numerous other non-profit organizations. The melding of Murphy's efforts for the Italian community and Santa Clara will be celebrated June 1 when he and Father Paul Locatelli, S.J., will formally dedicate Casa Italiana.

## CLASS HOOPLA

Last year's senior class president, Jim Boberschmidt, and his 1989 classmates selected a winner as their Senior Gift. The Class of '89 had three basketball courts installed on Alviso Street between Benson Center and Kennedy Mall, providing recreation especially for students living in the southwest dorms: Swig, Dunne, Walsh, and McLaughlin. The constant pounding and basketball chatter can be heard from noon 'till nine each day, and run the gamut from just "shooting around" to some fierce, full-court "five-a-sides." Jack Bycraft, Colleen Branson, and their team of '89 class agents have challenged all comers to join in the Association's first Spring Homecoming "Three-on-Three" Tournament. Although more famous tournaments usually conclude at the main arena's center court, these matchings will commence in Toso Pavilion and reach their Final Four on the Alviso asphalt. There will be six division brackets for men and wo-

men: recent alumni and not-so-recent alumni (class of 1979 and back) The final two games, appropriately, will be between the best teams from the '89 class.

## OUR NEW APPROACH

If you haven't been on campus recently, your next trip may be an eye-opener. Besides the newly re-routed roadway, called El Camino Real rather than The Alameda, there is a new entrance road to the campus. Even for those of us "regulars" the slight elevation entering the campus gives a new perspective of the University. A reminder: Highway 17 that runs between Oakland and Santa Cruz, is now known, in part, as Interstate 880. So when giving directions, use the new name (I-880). The Alameda/Santa Clara exit is still in use, but as you drive north, stay to the right to pick up the new El Camino Real extension, which runs parallel to the east side of campus. If you are driving on 101, you'll find adequate road signs leading from the Santa Clara/De la Cruz Avenue exit sign to the campus. Either way, enjoy the visit.

## SPORTS CAMPS

For future Bronco athletes, Andy Locatelli reports the 27th annual Summer Coaching Camp for youngsters between the ages of 9 and 14 is again set for two sessions: July 8-13 and July 15-20. Also, there are several specialized sports camps run by our coaches scheduled during the summer. Check with Andy's office for further details (408) 554-4690. ■

Jerry Kerr '61  
Executive Director



# Alumni/Parents Update

All alumni, family, and friends are invited to participate in the events listed. This is a preliminary schedule. Call the chairpersons or Donohoe Alumni House (408) 554-6800 for further information. Santa Clara alumni who live out-of-state will receive a direct mailing for happenings in their area.

## MAY

**7 Santa Clara**—"Santa Clara Valley College Fair." 150 U.S. college representatives. Leavey Activities Center. 5-9 p.m. Free.

**10 San Jose**—Real Estate Forum, includes speakers and dinner at the Fairmont Hotel, 12:30-9:30 p.m. Cost \$175. Contact the MBA Alumni Office at (408) 554-5451.

**16 San Jose**—70 Minutes TBA. Refreshments, 5:30 p.m. Program, 6-7:10 p.m. Contact Donohoe Alumni House (408) 554-6800.

**16 San Diego**—Chapter Luncheon at the Golden Lion. Contact Chapter President John Shean '64 (619) 283-7294.

**16 East Bay**—Reception with SCU President Paul Locatelli, S.J., at the Lake Merritt Plaza Building in downtown Oakland. Contact Kevin Corbett '80 (415) 655-6806.

**16 Orange County**—Post-Work Reception for all alumni in the area. Contact Jim McNamara (714) 859-6999.

**16 Portland**—Chapter Luncheon at John's Meat Market. Speaker TBA. Contact Mike Bacon '63 (503) 645-7749.

**17 San Jose**—Chicano/Hispanic Alumni Chapter Meeting. Donohoe Alumni House. 6:30 p.m. All alumni interested in learning more about the chapter or helping to plan upcoming events are encouraged to attend. For more information, contact Laura Austin-Garcia (408) 272-8513.

**25 San Jose**—Alumni Night at Mayer Theater—*On the Razzle*. Chairwoman Patricia Davoren '75. Contact Donohoe Alumni House (408) 554-6800.

**28 New York**—The Santa Clara University Chorale will perform *A German Requiem* by Johannes Brahms at Carnegie Hall. For information about Santa Clara alumni reception, contact Steve Toomey '86 (212) 768-9292.

**30 San Diego**—Santa Clara Update with University President Paul Locatelli, S.J., at the San Diego Yacht Club. Contact John Shean '64 (619) 283-9294.

## JUNE

**5 Santa Clara**—Athletic Hall of Fame Dinner. Benson Center. Reception, 7 p.m.; Dinner, 8 p.m. Contact Donohoe Alumni House (408) 554-6800.

**15 Santa Clara**—Bronco Bench Golf Tournament. Santa Teresa Golf Club. 1 p.m. Shot-gun start. Contact Tom Zipse '74 (408) 554-6921.

**Sporting Events**—Alumni/Varsity Rugby, 10 a.m.; 3-on-3 Basketball Tournament featuring the "Class of '89 Courts," 10:30 a.m.; Baseball Doubleheader, Santa Clara vs. Nevada-Reno, 11 a.m.; Alumni/Varsity Lacrosse, noon; Alumni/Varsity Soccer, 2 p.m.

**Reunions**—Classes 1960 and 1970.

**Gianera Society Dinner**—The Class of 1939 and prior classes welcome the Class of 1940 to the Gianera Society. The Gianera Society Dinner is an honorary event held every Spring as a reunion for all alumni who graduated 50 years or more ago.

**Leavey Activities Center, Campus Bookstore, and de Saisset Museum**—Open.

## Sunday, May 20

**Homecoming Mass**—Mission Santa Clara. 10 a.m.

**Fifth Anniversary Memorial Mass for Pat Malley**—Mission Santa Clara. Noon. Reception, Mission Gardens.

**16 Santa Clara**—8th Annual Bronco Team Superstars Competition. Competition in half-court basketball, volleyball, softball, doubles tennis, golf, horseshoes, and obstacle course. Teams grouped by age and ability. \$35. includes lunch, refreshments, T shirt, BBQ dinner, and awards. Contact Tom Narey '72 (408) 287-1400 or Tim Johnson '71 (408) 268-5154.

**20 San Francisco**—Alumni Association Past Presidents Council Meeting. World Trade Club, San Francisco.

**24 Peninsula**—Afternoon Reception with University President, Paul Locatelli, S.J., at the home of Jim '61 and Nancy Turner. Call Donohoe Alumni House (408) 554-6800 for reservations.

**28 Sacramento**—Santa Clara of the Year dinner honoring Rosemary Kirrene. Contact Mark '80 and Nancy Ferro (916) 487-9759.

Michael Breault from the Cleveland Playhouse. Mayer Theatre.

**July 1—Independence Holiday BBQ.** A performance of the delightful operetta, *The Sorcerer*, by the Gilbert & Sullivan Society of San Jose. Mayer Theatre. 7 p.m. Preceded by a chicken barbecue dinner with all the trimmings and live music by the Peninsula Banjo Band on the lawn in front of Mayer Theatre. Separate admissions: dinner and entertainment, \$10 per person; *The Sorcerer*, general admission, \$10; students and seniors, \$8.

**July 6—DanceRap.** An invitational symposium for dance professionals presented by the Santa Clara County Arts Council and cosponsored by Dance Collision. For details, call (408) 554-4989.

**July 6-7—Dance Collision.** Santa Clara's



Tandy Beal & Company to perform at Dance Collision

## JULY

**20-22 San Jose**—S.S. Benefit II Recent Alumni Cruise to Mexico. Join the classes of 1980-1990 for three nights and two days aboard The Southward (NCL Cruise Line). Ship leaves July 20 from Los Angeles. Facilities available on board for dancing, swimming, shows... and much more! Prices start at \$450. For more information, contact Captain Marte Formico '83 (408) 971-1199 or Donohoe Alumni House (408) 554-6800.

Weekend Festival of Dance includes a new work by Tandy Beal and Company, in collaboration with Joel Slayton, a computer video artist. Rounding out the evening performances will be two solos by Fred Matthews, a former Jose Limon dancer; *Night Sketches*, an upbeat jazz dance by Palo Alto's Zohar Dance Company; and a premiere by SCU's David Popalisky that explores the fun, fatigue, and curious pace of change. Mayer Theatre. 8 p.m. General admission, \$10; students and seniors, \$8.

**July 7—Master Class** in modern technique and composition by Della Davidson of San Francisco's Della Davidson Moving Company. Dance Building. For details, call (408) 554-4989.

**July 7—Hanayagi Jamasuga Kai Dancers** will give a performance of classical Japanese dance on the lawn in front of Mayer Theatre. 4:30 p.m. Free.

**July 20-22, 26-29, August 4-5, 9-11—Romance, Romance.** Two delightful one-act musicals—nominated for five Tony awards—explore the joys and deceptions of true love. Book and lyrics by Barry Harman; music by Keith Herrmann. Directed by David Grote. Musical direction by Barbara Day Turner. Mayer Theatre. 8 p.m. except for Sundays, 7 p.m. Matinee, August 11, 2 p.m. General admission, \$10; students and seniors, \$8.

## Coming Events

### THEATRE AND DANCE

Unless otherwise noted, performances are at 8 p.m. Tuesday through Saturday, and 7 p.m. Sunday. General admission: \$7.50; students, seniors (60+), SCU employees: \$5 Thursday through Sunday, \$3 Tuesday and Wednesday. Mayer Theatre Box Office: (408) 554-4015 for ticket information or to charge by phone. All events are wheelchair accessible.

**May 18-20, 22-25—On the Razzle** By Tom Stoppard. A zany chase through the magical glow of turn-of-the-century Vienna, staged by guest director

## Spring Homecoming

### Friday, May 18

**Golf Tournament**—San Jose Municipal Golf Course. Starting times between 9:30 a.m. and noon. (Reservations required. Donohoe Alumni House.)

**Recent Alumni Reception**—Classes of 1985-1990. Alumni Park. 6 p.m.

**Reunions**—Classes 1940, 1950, and 1980

**Santa Clara Chorale Concert**—"An Evening with Mr. Brahms." Mission Santa Clara. 8 p.m.

**"On The Razzle"**—Mayer Theater 8 p.m.

### Saturday, May 19

**SCU Admission and Financial Aid**—Presentations and discussion on the two major questions about applying to SCU: "How to Qualify for Admission" and "How to Qualify for Scholarships and Loans." Bannan Hall. 10 a.m.

**Spring Family Day Picnic**—Alumni Park. 11 a.m.



**July 13-14, 17-20, 24-27, 31, August 1-3—The Cat in the Castle.** An enchanting musical for children by Bill Solly, guaranteed to delight everyone. Directed by Barbara Murray. Parker Studio Theatre. 11 a.m., plus July 13 and 14 performances at 7 p.m. Children 12 and under, \$2; all others, \$2.50. Limited seating.

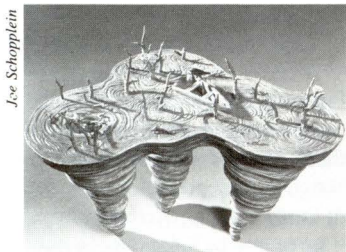
**August 2-4—The Merry Wives of Windsor.** Guest performance by the Valley Institute of Theatre Arts (VITA) Shakespeare Festival. Comedy filled with laughter, lust, and the robust Sir John Falstaff. Directed by Art Manke. Mayer Theatre. 8 p.m., plus 2 p.m. August 4. General admission, \$12.50; students and seniors, \$10.

## ART EXHIBITS

*Unless otherwise noted, exhibits are free and are in de Saisset Museum. The museum is open Tuesday through Sunday, 11 a.m. to 4 p.m. Closed Monday. For information, call (408) 554-4528.*

**May 14-June 9—Juried Student Exhibition.** Annual show in the Freightdoor Gallery, Art Building. A reception for the students is May 16 from 4:30 to 6:30 p.m. For information, call (408) 554-4594. Free.

**Through June 8—Deborah Hoch: Ceramics.** Hoch combines whimsical and serious commentary in her detailed ceramic works. She uses dreamlike images filled with personal symbols, animals, trees, ladders, and pathways.



Deborah Hoch's spring exhibition

**Through June 8: Paul Pratchenko: Paintings.** The artist's acrylic paintings present human figures in enigmatic, even surreal, relationships. Images from his imagination are based on memories and reflections of past experience. The artist will be at the museum April 28 to conduct a tour and discussion of his work at 1 p.m.

**Through June 8: Robert Schwartz: Small Paintings.** In Schwartz's paintings in gouache, architecture carries as much of the scenarios as the ostensible relationships among any figure present. The contours of his landscapes are as voluptuous as those of human figures.

**Through June 8 and July 8-August 31: Contemporary Artists from the Permanent Collection.** Gifts of Paula and

Phillip Kirkeby. Features works of art donated to the museum during the past several years.

**July 8-August 31—Morris Graves: Paintings.** The artist views his paintings as encounters with ultimate reality. Includes flowers, birds, serpents, and other animals as well as creatures of the imagination, referential and abstract shapes, and traditional spiritual forms.

## MUSIC CONCERTS AND RECITALS

*For information about music programs and for ticket information call (408) 554-4428 or 4429. Programs subject to change without notice.*

**May 11—"Best" of the Santa Clara University Guitar Ensemble.** Robert Bozina, director. Music for quartets, trios, guitars with instruments, and voice. Performing works by Vivaldi, Ponce, Torruja, and Almeida. Music Concert Hall. 8 p.m. General admission, \$5; students and senior citizens, \$4.

**May 12—An Evening of Chamber Music.** Members of the Santa Clara University Orchestra perform Mozart's *String Quartet (Dissonant)*, *Woodwind Quintet* by Nielsen, and *Concerto for Oboe and Strings* by Cimarosa. Music Concert Hall. 8 p.m. Donation, \$3.

**May 18—Santa Clara Chorale.** Lynn Shurtleff, director. "An Evening with Mr. Brahms," with Nancy Wait Kromm singing lieder; Hans Boepple, Dale King, and Wendell Rider performing the *Horn Trio in E-flat*; and featuring *A German Requiem*, with Nancy Wait Kromm and Leroy Kromm, soloists. Santa Clara Mission. 8 p.m. General admission, \$10; seniors, \$8; students, \$5.

**May 30—Music at Midday: Departmental Student Recital.** Music Concert Hall. 11:45 a.m. to 12:50 p.m. Free.

**May 31—Santa Clara University Women's Ensemble.** Nancy Wait Kromm, director. Pops Night: A potpourri of pops hits through the centuries, including excerpts from *Phantom of the Opera* and *Les Miserables*. Special guest Phil Carnes. Music Concert Hall. 8 p.m. General admission, \$5; students and senior citizens, \$4.

**June 1—Santa Clara University Guitar Ensemble.** Robert Bozina, director. De Saisset Museum. Noon. Free.

**June 1—Santa Clara University Jazz Ensemble.** Rory Snyder, director. Mayer Theatre. 8 p.m. General admission, \$5; students and senior citizens, \$4.

**June 1—Santa Clara University Orchestra.** Henry Mollicone, conductor.

Performing Chaminade's *Concertino for Flute and Orchestra* (Doreen Agrimonti, flute); Beethoven's *Concerto No. 3 for Piano and Orchestra* (David Park, piano); Wagner's *Prelude to Die Meistersinger*, and Strauss's *Concerto No. 1 for Horn and Orchestra* (Wendell Rider, horn). Santa Clara Mission. 8 p.m. General admission, \$5; students and senior citizens, \$4.

**June 8—Grieg Concerto Competition Concert.** A concert of piano music featuring the winner of the California Association of Professional Music Teachers Concerto Competition. Playing Grieg's *Piano Concerto in A Minor*, accompanied by the Santa Clara University Orchestra. Music Concert Hall. 8 p.m. Free.

## SPEAKERS

**May 10—"The Widow of Malcolm X Speaks."** Dr. Betty Shabazz, director of communications and public relations for the Medgar Evers College of the City University of New York, will discuss the rebirth of interest in African identity and measures to be taken to combat racism in society. Benson Center. 8:30 p.m. Free.

**May 10—Author Guy Sorman of the Hoover Institution.** Talking about his book, *The New Wealth of Nations*. Kenna Club luncheon. Williman Room, Benson Center. Noon. Members, \$10; non-members, \$14. Reservations required (408) 554-4400.

**May 15—China's Democracy Movement: One Year Later.** Panel discussion featuring Catherine Bell, Religious Studies; Shu-Park Chan, Electrical Engineering and Computer Science; Eric Hanson, Political Science; and Stanford sociologist Jingshen Huang. Institute on Human Rights event: Voice of the Voiceless. Brass Rail Cafe, Benson Center. 7:30 p.m., Free.

**May 17—"Understanding the Loma Prieta Earthquake and Earthquake Predictions."** Cathleen Aviles, research geophysicist, U. S. Geological Survey. Kenna Club luncheon. Williman Room, Benson Center. Noon. Members, \$10; non-members, \$14. Reservations required (408) 554-4400.

**May 24—The Breaking of the Nazi's Enigma Code.** English mathematician Peter Hilton discusses his participation in Ultra Secret during World War II. De Saisset Museum. 7:30 p.m. Free.

## SEMINARS AND WORKSHOPS

**May 15—From Work Ethic to Worth Ethic.** A seminar led by Kate Ludeman, author of *The Worth Ethic: How to Profit*

*from the Changing Values of the Work Force.* Designed for managers and executives in sales, marketing, service, manufacturing, financial, and human resources. Williman Room, Benson Center. 9 a.m. to 4:30 p.m. Fee: \$395, includes materials, the author's book, lunch, and reception. Contact Executive Development Center (408) 554-4521.

**Summer Workshops in Counseling Psychology and Education.** Topics will include Proff's Intensive Journal Process; Understanding and Treating Eating Disorders: It's What's Inside That Counts; Career Management in the 1990s; Helping Parents Be Better Parents Through Divorce; Managing Stress Effectively; Exploding and Exploring: Myths and Realities in Mid-Life; and Diversity by Design, Not Default: Invigorating Relationships Across Race, Gender, and Culture. For a catalog and more information, call (408) 554-4672.

## SPECIAL EVENTS

**June 15—12th annual Bronco Bench Invitational Golf Classic.** Santa Teresa Golf Club, San Jose. 1 p.m. shotgun start; five-person scramble format. \$150 per person includes green fee, cart, range balls, refreshments, and steak barbecue dinner. For information, call (408) 554-6921.

**August 6—8th Annual President's Club Golf and Tennis Tournament in Los Angeles.** Golf at Brookside Golf Course, Pasadena. Entry fee: \$250. Contact Joe Nally '50 (213) 736-7131 or Tim Smith '68 (818) 346-3144. Tennis site and time TBA. Entry fee: \$150. Contact Dennis O'Hara '76 (213) 937-6768.

## COMMENCEMENTS

**May 19—School of Law Commencement.** Mission Gardens. 10:30 a.m. Major address by the Honorable Dorothy W. Nelson, U.S. Court of Appeals, Ninth Circuit.

**June 2—Graduate School Commencement.** Mission Gardens. 11 a.m. Awarding of graduate degrees in the Leavey School of Business and Administration, School of Engineering and Division of Counseling Psychology and Education. Major address: Dr. Clayton Yeutter, U.S. Secretary of Agriculture.

**June 9—139th Undergraduate Commencement.** Mission Gardens. 9:30 a.m. Major address: Dr. Lisa Sowle-Cahill, noted Catholic theologian, Santa Clara alumna, and Boston College professor.



# Meeting Mother Teresa

*Saints may be easier to live with in heaven*

BY TENNANT C. WRIGHT, S.J.

I was waiting in the Vatican Nunciature in Havana while the nuncio arranged my Cuban visa. Two sisters using a phone in the lobby seemed anxious. I recognized them as Sisters of Mother Teresa of Calcutta.

After the phone call, they greeted me. They were discouraged. Mother Teresa was somewhere in Mexico or Central America. She had sent word she would be coming to Cuba, but she had not said when or how. The sisters were trying to contact someone in Mexico who could tell them where and when to meet Mother. As yet, no success, and Cuban phones grumble and balk even at local calls.

One of the sisters explained the problem, paused, and sighed, "Saints may be easy to live with in heaven, but they are difficult on earth." She asked, "Would you like to meet Mother?"

Some wealthy benefactor had lent her his private jet to visit the sisters in Mexico, Central America, and the Caribbean. No wonder she was not listed on one of the commercial flights.

The next day, I received word from the sisters that Mother Teresa had arrived and would make two public appearances in Havana, one the next evening at the solemn Mass in Mt. Carmel Church, and another the following day when she would pray and speak with a group of Catholic youth. I could meet her if I wished.

I had intended to go to the Mt. Carmel Mass. The retired bishop of Havana, whom I admired, would preside and give the sermon.

That evening just as the bishop and priests were about to process from the sacristy, cheering and applause burst from the church. Mother Teresa was arriving. Amid the adulation of the crowd and the embarrassment of her companions, she took her place of honor next to the altar.

The tumult quieted. The Mass began. As the bishop began his sermon, he warmly greeted and welcomed Mother Teresa, and then spoke of matters pertinent to faithful Cubans.

Before the final blessing and procession, the pastor rose to thank the bishop and to ask Mother Teresa if she would like to say a few words. She preached for 15 minutes about the sin of abortion to a group of Catholics whose horror of abortion would



Mother Teresa: "But we must remember that the sisters' first duty is to prayer and their spiritual lives. Without that, all work is fruitless."

be an inspiration to the pro-lifers.

Hardly had the bishop and priests left the church when the throng rushed toward the altar where Mother Teresa stood, protected by ushers desperately trying to calm the uproar. As the people jammed toward her, she laid her hands bishop-like on the head of each. Her sisters had been scattered in the crowd.

The next day, I had to visit the archbishop's office. During a conversation with one of the priests, his phone rang, followed by a long and obviously complicated conversation. When he hung up, he smiled. "That was one of Mother Teresa's sisters," he said. "Mother wants an interview with Fidel. She had one the last time she was in Cuba. It is hard to arrange such a meeting—and at a moment's notice!" He paused, smiled again, and admitted, "She is a difficult woman."

I had not yet met the saintly and difficult

woman, so I attended her gathering for youth at the sisters' chapel. I arrived early, and one of the sisters spied me. She called me into the parlor to meet Mother, who greeted me, rosary in hand as always. I said, "Kioft levdu Jesukrishti." She looked at me blankly, until she realized I had greeted her in her native Albanian. I told her I had learned the phrase from Gjon Sinishta, a spokesman for Albanian Catholics in exile, someone who knows and speaks often of her. "At my age," she said, "I meet so many people." Then there were others for her to meet.

I returned to the chapel, now overflowing, for the rosary, benediction, and Mother's talk. Afterward, I visited with some of the young people. One of the sisters rushed over to me. "Mother wants to see you," she told me.

"Why?" The sister did not know. Mother just wanted to see me. Saints may be that way, I thought. I have met so few—if any.

When I went back into the parlor, Mother asked me, "You are from Belize?" I responded that I live and work there during summers. "Yes," she said, "one of the sisters told me. Do you know the bishop there?"

"Yes, I live in the cathedral and help him."

No wasted words from her, just directly to the point: "Belize is the only country in Central America where I do not have any of my sisters. I want you to tell the bishop to write me. I want my sisters to work there."

I told her I would give her message to the bishop, but reminded her that Belize and the Church there are poor; and it might be a problem housing and providing for the sisters. "That is no problem," she assured me. "We are fortunate to have benefactors who will take care of all that." I recalled the private jet.

As I was leaving, I said there were many old and dying and lonely poor in Belize who would be much helped by the sisters. "Yes," she reminded me, "but we must remember that the sisters' first duty is to prayer and their spiritual lives. Without that, all work is fruitless." I had not meant to question that basic Christian belief.

Then she had one final word: "Tell the bishop to write to me."

When I returned to Belize, I did tell him, along with how I met a saint who may be easy to live with in heaven. ■

*Tennant C. Wright, S.J., is a lecturer in the Religious Studies Department.*



## Forums Are Fine, But . . .

### *SCU's forum on El Salvador was one-sided*

BY BILL EGAN

In explaining how a pro-choice rally apparently occurred on campus, Father Locatelli made some very important points. Although his comments deserve to be read as a whole, I quote only a few: "We in the administration strongly advocated an educational forum, explaining that such dialogue is central and appropriate to the nature of a university. . . . The very nature of a university is to search for truth. . . . An educational forum in which differing perspectives are presented is an important way for people to discover truth" (*Santa Clara Magazine*, Winter 1990). Of course, that is easier said than done. We have seen occasions where the functions of some universities have been interrupted by impassioned believers in a cause. Great diligence is required in the face of emotion to maintain a university's proper function. But this is surely threatened when the administration not only fails to prevent one-sided discussion on controversial issues but actually promotes it.

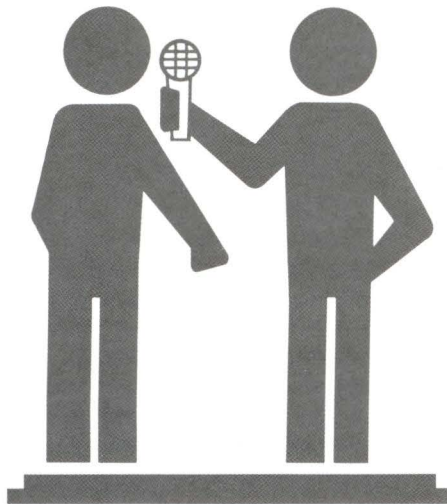
I believe this occurred at Santa Clara—less than two weeks after the opposing philosophy had been set forth—on the occasion of the tragic murders of six Jesuits in El Salvador. At that time, "El Salvador in Crisis: What Can We Do?" A Forum . . . in the Mission Church" where "an open mike will be available" was announced. What ensued, however, was a one-sided presentation in opposition to U.S. policy. According to an attendee, three or four comments were taken from the audience before the principals terminated the discussion, and most of these comments could not be heard throughout the church.

Some time later, a map of El Salvador was attached to the cross in front of the Mission, inviting the future use of the cross as a political bulletin board.

Perhaps strong feelings overcame better judgment since neither the (obvious) evil of the killings nor the (demonstrated) love of the murdered Jesuits for the people of El Salvador is at issue. The issue is What shall we do about it? How best can we help the people? And there is much to be discussed in that regard.

I would think concerned Americans would want the democratic and economic principles for the people of Latin America that have been so beneficial to us and to

other countries whom we have influenced. These principles have made us the envy of the world and are perhaps the greatest gifts we have to give to the world. Yet the proponents of liberation theology (including some U.S. citizens) tend to look to us as the source of the problems and to Marxism for the solution—this at a time when so much of the world, after long and painful ex-



perience, sees Marxist economics as a clear failure. I note that the recent insurgency is apparently supported by Nicaragua, which has at least two liberation theologians, Fathers Ernesto Cardenal and Miguel d'Escoto, in cabinet positions.

I would hope Jesuits would rejoice in the beginnings of democracy in El Salvador, seeing it as an opportunity to overcome evils in that society through education of its newly empowered people. Yet, although many Americans have been encouraged and filled with admiration for the Salvadorans who risked their lives to vote, in an article in *Santa Clara Today* (November 1985) Father James Torrens admitted only that the El Salvador government "receives some validation from the inability of the opposition to seriously disrupt elections." And now, Bishop Pierre DuMaine, responding to one of the many tragedies triggered by the armed insurgents' attack, tells us that the United States should "send no more military aid. . . ."

I understand that the political situation in

El Salvador is very bad. But I see insurgents, failing in their attempt to gain the support of the poor, whom they supposedly represent, attacking the government, in whose election these same poor so valiantly participated; and my response is supposed to be to withdraw support from the government, perhaps permitting it to fall by force to some new group of rulers. The wisdom and charity of this idea are not self-evident. I comprehend better the words of Cardinal Ratzinger: "Millions of our own contemporaries legitimately yearn to recover those basic freedoms of which they were deprived by totalitarian and atheistic regimes, which came to power by violent and revolutionary means, precisely in the name of the liberation of the people. . . . Those who, perhaps inadvertently, make themselves accomplices of similar enslavements betray the very poor they mean to help" (*Vatican Congregation of the Doctrine of the Faith*, "Instruction of Certain Aspects of the Theology of Liberation"). There is much to be discussed.

Is this not an area deserving of one of the institutes Father Locatelli plans to continue sponsoring? Would it not be in keeping with the University's purpose to hear the many views on the complex subjects of liberation theology and U.S. policy in Latin America, not only those of the liberation theologians and their supporters or of opponents to U.S. policy but also from knowledgeable people with different views (like Michael Novak or Jeane Kirkpatrick)?

I fear the subversion of the purpose of the University at least as much as I welcome the opportunity for open discussion. Father Jon Sobrino has said of the University of Central America: "The strength of the university was not in the 5,000 students—or in the standard courses of economics, history, and agribusiness the Jesuits taught—but in the activism of the faculty. . . ." I hope that such is not the fate of Santa Clara.

A delegation of trustees, fellows, and regents of the University were scheduled to visit El Salvador with Locatelli in late March. Why? One must weigh the evils of supporting a flawed government in El Salvador against the good of promoting a fledgling democracy. I hope the day does not arrive when I must seriously weigh the good of a higher education of the kind that Santa Clara provides against the harmful effects of unwise activism. ■

**Written prior to the 1990 Nicaraguan election.**

*Bill Egan is a 1958 graduate in electrical engineering. He works for ESL Inc. in Sunnyvale.*



# My Peace Corps Mission

*Living up to its slogan: "toughest job you'll ever love."*

BY CAMERON COULTER

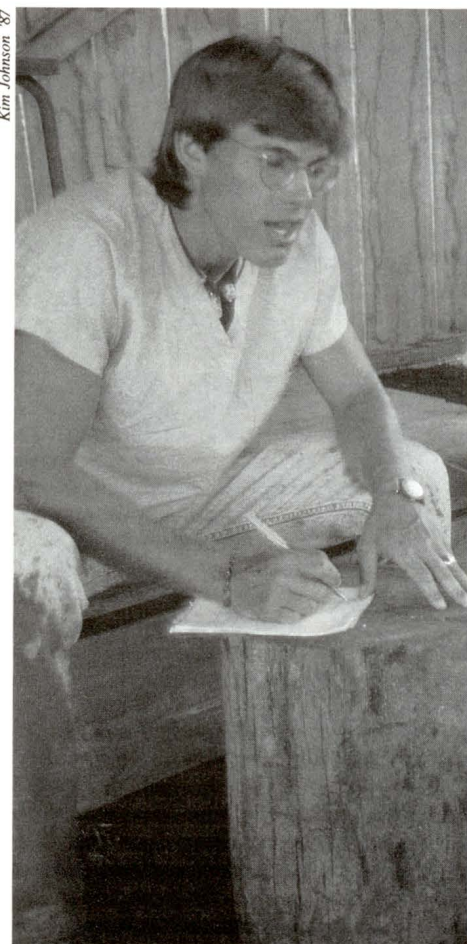
When I arrived in San Jose, Costa Rica, more than a year ago to work as a Peace Corps volunteer, I was impressed by the beautiful people, busy shops, and gleaming automobile showrooms, but it was not the impoverished Latin American country I was expecting. I immediately began to wonder what I would be able to give Costa Ricans that they didn't already have. In my 12 months here, however, I have realized it's not the country I first saw.

As in most developing countries, there is a remarkable difference between city and country. In the capital city of San Jose, I found video rental stores, Reeboks, and yuppie bars complete with ferns and pastel decor. I have little contact, however, with this "first world" part of Costa Rica. It's in the *campo* (the fields) where I find poor services, malnutrition, low educational levels, and underemployment; it is this environment in which I work.

I knew nothing of Costa Rica before leaving the United States, but was determined to be flexible and to adapt to my new life. I was assigned to the Ministry of Education to promote and develop adult literacy and basic education courses in the *campo*. Costa Rica claims that 8 to 9 percent of its population is illiterate. The county of Los Chiles, where I work, has 20 percent illiteracy, and that reaches 50 or 60 percent in some communities. Although Costa Rica has one of the highest literacy levels in Latin America, its pockets of illiteracy are, unfortunately, left out of the statistics.

The town of Los Chiles is four kilometers south of the Nicaraguan border, just below the Lake of Nicaragua. The people of Los Chiles have distinct Nicaraguan accents and attitudes, a result of the continuing stream of refugees into the area. Many of the residents are first- or second-generation Nicaraguans, most of whom have come since the 1979 Sandinista revolution.

The Costa Rican government has begun various adult education programs in the past 15 years, but without large-scale success. The main problem is that few people know about the programs—not even the teachers. A large part of my job is to make communities aware of these programs, and to help start them if there is interest. I also train primary-school teachers, whom the ministry pays to work with the adult students, on the course requirements and on



Coulter: "The best reward I've received is not to hear her read but to see her excitement to learn."

the books and the specific teaching methods they may use.

As I was writing this article, I remembered the events that led to my Peace Corps job. In 1987, I was caught up in the recruiting activities, resume writing, and searching through help-wanted ads expected of graduating seniors. The Peace Corps recruiter was only one of dozens of people I saw in my job search. As the year passed, the other jobs paled while the Peace Corps, offering the allure of traveling, experiencing a foreign culture, and helping the world, became more attractive as graduation came and went. And finally, after overcoming mountains of government paperwork, I was accepted as a volunteer and assigned to Costa Rica.

The Peace Corps commercials on television tout it as the "toughest job you'll ever love." Initially, this struck me as trite, but I've come to agree with the slogan. For

example, teaching my neighbor to read has been difficult, but also rewarding. When we began, Francesca couldn't even write her own name. During many of the first sessions, she cried, told me she was stupid, and once even kicked me out of her house. Over the months, she has reached a second-grade reading level, but not without many setbacks. The best reward I've received is not to hear her read, but to see her excitement to learn. She's gotten her husband, Manuel, to join us and has taken an interest in her young son's homework. For me, this is the true beauty of the work: the lighting of fires I know will last long after I've left.

Nevertheless, this work does have its headaches. As part of my job, I must travel by motorcycle to various communities to visit teachers and schools. Once I leave the main paved highway, I am up to my knees in mud. The rainy season lasts eight months, during which time clothes never get completely dry and leather shoes mold overnight. Each workday brings 101 frustrations as teachers tell of students' leaving or failing tests or of whole adult education projects ending due to lack of interest. At least once a day, I think of quitting and coming home to California. That temptation makes me wonder why I'm still here.

Even though I miss cheeseburgers and good beer, my family, my friends, and my girlfriend, I'm not in any hurry to get back. I don't miss the traffic on Highway 101, the noise, or the shallow, self-serving attitude of the majority of my generation. I don't miss the race to get a new car and to buy a house. Many volunteers decide to stay in Costa Rica after their service. I think I understand why. It's not what is missing in the United States, but what it does have. The excesses in the United States are why Americans choose to stay here.

John F. Kennedy's dream is still alive. Although applications are currently down and the Peace Corps operates in only half of the countries it did in the late 1960s and early 1970s, there are still people who want to do something to change the world—however small that change may be. These people consider themselves world citizens, not aliens working in a foreign country. I have never met a more committed, concerned, and giving group than the Peace Corps volunteers in Costa Rica. The job will never really end. After our two-year assignment, we begin a much bigger and challenging job: the education of those in the United States. ■

Cameron Coulter '87 received an A.B. degree in English.



# A Cultural Challenge

## *Educating people about what pro-life really means*

BY JULIE SLY

When the Supreme Court handed down its July 1989 ruling in the now landmark *Webster* case—giving states greater freedom to legally restrict abortions—it touched off an emotion-charged battle between pro-life and pro-choice groups nationwide. It also created a new political pressure-front for lawmakers in 50 state capitols.

In January, on the 17th anniversary of the Supreme Court's famous decision in *Roe v. Wade*, thousands of pro-life and pro-choice activists held rallies attracting wide media coverage and focusing more attention on the national debate on abortion. Pro-lifers repeated calls for lawmakers to strike down legalized abortions, while abortion-rights advocates countered by warning candidates hostile to abortion to expect fierce opposition.

These and other developments offer only a partial illustration of how the public debate over abortion is going to intensify in the post-*Webster* era. Though somewhat narrow, the *Webster* decision indicates the country may be on the brink of a new period of abortion regulation. But it also means that even if *Roe v. Wade* is eventually overruled or reshaped, the demise of legalized abortion will be only the prelude to an even longer legal, political, and cultural struggle than the country has already witnessed.

In the political arena, there could be many opportunities for change. Even after *Webster*, no dramatic change has occurred in the general public's opinion on abortion. Polls consistently show a majority of Americans opposes abortion on demand and believes human life begins sometime before birth. Almost consensually, Americans also oppose abortion as a means of birth control. But it is important to recognize most of this anti-abortion sentiment is vague, fluid, and unformed. The greatest political challenge facing abortion opponents is to give shape to this loose consensus and to mobilize it in favor of specific legislative programs.

Amid the clamor over abortion's legal and political implications, it is crucial to see abortion first and foremost as a cultural problem. As California's Catholic bishops noted in a recent statement, one of the most frightening things about abortion in America is that society has become used to

it and sees nothing wrong with it. The struggle is to convert the hearts and minds of men and women who are genuinely confused about the abortion issue.

Many of these challenges have been presented eloquently in various writings by Mary Ann Glendon, professor of law at Harvard Law School. Her reflections and distinctions about morality and law are crucial in the context of the debate over abortion.

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Glendon contends citizens must have a certain skepticism about the power of law, especially criminal law, to affect human behavior. Although laws can contribute to the maintenance of a vital and healthy society, a nation's laws, she says, are much less important than its mores—the values formed in families, in churches, and in the experience of participation in local government.

According to Glendon, the immediate challenge for the pro-life movement must certainly be to assure the most comprehensive legal protection of unborn life that is politically and culturally sustainable. The long-range and more difficult task is to help bring into being a society more welcoming to children, more supportive of the role of motherhood, and more encouraging to families engaged in the important task of raising their children and our future citizens.

For the good of our pluralistic society, abortion opponents must take Glendon's challenge to heart, educating and convincing people about what pro-life really means. As she suggests, pro-life means compassion and reconciliation are as essential to the stance against abortion as is moral condemnation; to be pro-life is to be pro-

women's rights; and the campaign against abortion also needs to include concrete assistance to pregnant women, especially those who are poor, frightened, and alone. If cultural change is ever to take place, the pro-life movement must show that protection of the unborn and protection of women are inseparably linked.

One of the most obvious ways this can be done is to provide more benefits and services to mothers and poor families. A larger proportion of children live in poverty in the United States than in other affluent countries. Another way government can aid mothers and children is through more vigorous imposition and enforcement of personal responsibility for child support.

Cardinal Joseph Bernardin of Chicago, the key developer of the Catholic Church's "consistent ethic" perspective on life issues, expressed concerns in an address following *Webster* not unlike those cited by Glendon. He notes: "The tragedy of abortion requires more of us than an informed legal or political response. Many of us, men in particular, have not stepped back enough from the legal and political debate about abortion to be able to hear the real concerns, the trials and the anguish of women who face life issues in a way that men never will.

"Many women make a decision about an unwanted pregnancy in relative isolation from those who should help and support them—their family, their husband or boyfriend, close friends, their pastor. Conception does not take place in isolation, and pregnancy should not be experienced in isolation. It is the responsibility of all of us to foster male responsibility. We must teach, insist on, and live out the reality that sexual activity carries with it significant and unavoidable responsibilities for men and women alike."

The abortion debate is a divisive factor in our nation. This divisiveness can only be lessened if people on both sides of the debate speak and act honestly and respectfully. We need to search for understanding, charity, and civility, seeking a common ground that considers the right to life of the unborn and the concerns of women who face problem pregnancies.

Such actions by pro-lifers with those with whom they disagree on this emotional issue will reflect their respect for the sacredness of each human person, which is the very basis for opposition to abortion in the first place. ■

*Julie Sly '82 is director of public information and communications for the California Catholic Conference in Sacramento.*



## Toomey's Picks

*A mix of politics, family life, and China perspectives*

BY RICHARD TOOMEY

I grew up in South Boston, a mostly Irish, blue-collar section of Boston about a mile from downtown. As a young man, my father dabbled in politics—but then, everybody in “Southie” seemed to be involved in Boston politics or was related to someone who was. It wasn’t unusual for our dinnertable discussion to center around what was happening at the State House, or City Hall, or in the ward. So when a home-grown, honest-to-goodness Boston politician wrote his memoirs after a half century of distinguished public service, how could I resist?

Reading *Man of the House* by Thomas P. “Tip” O’Neill, with William Novak (St. Martin’s Press, 1987), was a wonderful trip down memory lane from the vantage point of someone who’s been in the smoke-filled back rooms. This book reads like a long, personal fireside chat with a great man who was at the zenith of his career during some of the most troubling and turbulent times in modern U.S. history. O’Neill shares his opinions—always very candidly—about some of our better known public servants over the past half century. James Michael Curley, the four-time mayor of Boston who was immortalized in Edwin O’Connor’s *The Last Hurrah*, was, writes O’Neill, “corrupt, even by the ethics of his day, which were fairly loose!” But for all he looted from the city, he died penniless, and his friends had to take up a collection to bury him. A latter-day Robin Hood, he had

given everything away to Boston’s poor. Curley didn’t mind taking from the “Brahmins”—especially if it all went to the Irish!

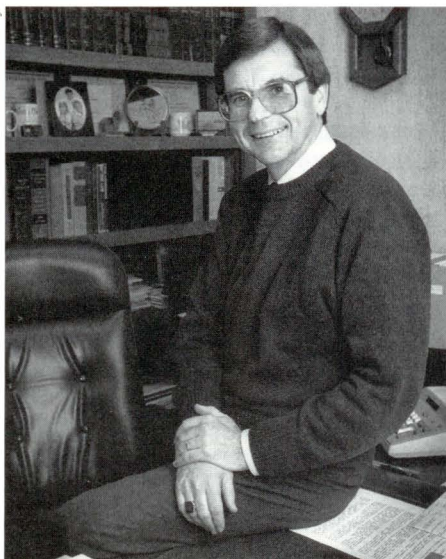
Growing up is never easy, especially when we know that, without mother’s constant prodding and guidance, we stand little chance of turning into anything other than a good-for-nothing. Pulitzer Prize-winning columnist Russell Baker takes his readers on a journey through his life and times in two wonderful books, *Growing Up* (St. Martin’s Press, 1982) and *The Good Times* (William Morrow, 1989). *Growing Up* traces the troubles faced by the Baker family during the Great Depression after Russell’s father dies unexpectedly, and his mother is forced to ship her baby to relatives in order to keep Russell and his sister Doris together. This is a story of love and determination, but above all it is a story about families—mine, yours, and just about everyone else’s—and how they must pull together during the tough times. In *The Good Times*, Baker does grow up, and we follow him from his earliest newspaper days as a police reporter, rewrite man, London bureau chief, and White House correspondent for the *Baltimore Sun*, to Pulitzer Prize-winning columnist for the *New York Times*. Both of Baker’s books are rich in character development and contained enough humorous family remembrances to keep me smiling throughout.

China, a land of mystery and enchant-

ment with a history and tradition going back thousands of years, has always fascinated me. I saw two very different views of China and its people in *Riding the Iron Rooster*, by Paul Theroux (G. P. Putnam, 1988) and *Life and Death in Shanghai* by Nien Cheng (Grove Press, 1986). In *Riding the Iron Rooster*, Theroux took me on a train journey that began in London, wended overland through the Soviet Union, and eventually arrived in China to hook up with the *Iron Rooster*, a steam-driven locomotive that still travels the Chinese heartland as it did 100 years ago. Theroux’s descriptions of the Chinese countryside are colorfully written, and his portrayals of his fellow Chinese passengers are often hilarious, sometimes sad, but always rich and rewarding.

A much darker side of China emerges in Nien Cheng’s *Life and Death in Shanghai*. The setting is the Cultural Revolution of the mid 1960s. Cheng is the widow of a former Kuomintang diplomat and Shell Oil employee, and she herself worked for a Western corporation. To the government and the fanatical young Red Guard, Cheng was a threat and a symbol of the imperialist West. She was arrested and imprisoned for several years while her tormentors used psychological and physical abuse to try to coerce her into a false confession of spying. I found this a remarkable portrait of one woman’s courage and hope as she held fast to her faith and continued to thwart her accusers by repeating the simple truth that she had done nothing wrong. The book gave me a firsthand account of much of China’s suffering and sadness during this period, as well as a refreshing look at the strength of the human spirit. ■

Charles Barry



Toomey earned two of his degrees at night

### About Toomey

Going to school at night after working all day is a familiar pattern to Rich Toomey, SCU’s director of student records and financial services. It’s the way he earned an MBA degree from St. Louis University in 1974, and a J.D. degree from Santa Clara in 1982.

The Boston-born high school graduate was looking for a Jesuit education when he followed his older, graduate-student brother, Ed, from their Massachusetts home to St. Louis University in 1964. After graduating in history and political science, he completed work for a teaching credential at St. Louis before entering the U.S. Army for a two-year tour, spent mostly in Germany.

After his discharge, he returned to St. Louis University to work in the admissions

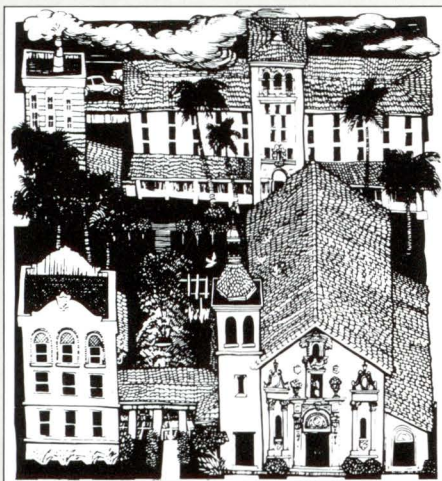
office. Later he became assistant director of financial aids. He also met and married his wife, Barbara, better known as “B.J.,” a St. Louis undergraduate. When he left St. Louis to become Santa Clara’s financial aids director in 1974, B.J. transferred to SCU and finished her bachelor’s degree here in 1976.

The couple has three children, Sean, 19, a West Valley sophomore with an eye trained on transferring to SCU next fall; Kate, 10, and David, 8, both students at Primary Plus School in San Jose.

Toomey was given the overall responsibility for the combined offices of the registrar and student financial services in 1984, heading a staff of 20. —P.M. ■



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BLENDING FAMILIES (page 16)



Patti Levia Traglio '79, her husband, Tony, and their blended family